

MARYLAND LIBRARY STATISTICS

FISCAL YEAR 2018

MARYLAND STATE LIBRARY

22 S. CALHOUN STREET
BALTIMORE, MD 21223
667-219-4800

December 20, 2019

Includes statistics from all Maryland public and regional libraries, the State Library Resource Center (SLRC) and the Maryland State Library for the Blind and Physically Handicapped

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Maryland State Library

22 S. Calhoun Street
Baltimore, MD 21223
Phone 667-219-4800; TTY/TDD 410-333-8679; Fax 667-219-4798



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FY 2018

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Maryland Public Library Statistics

Executive Summary

FY 2018

The attached tables report the Maryland public library statistics for the state fiscal year of 2018 (July 1, 2017 – June 30, 2018)
Significant statistics are highlighted below, as well as FY 2017 comparisons.

FY 2018 Highlights

Public library per capita funding statewide: \$52.15

Capital revenue: \$71,113,452

Capital expenditure: \$48,152,645

Staff: 3,439

- Professional librarians: 675

Total holdings: 17,960,695

- Books: 10,809,862
- E-books: 2,433,702
- E-resources: 1,072

Registered users: 3,647,986

Population that hold library cards: 61%

Total circulation: 57,102,555 items

Circulation per capita: 9.51 items

Library visits: 24,976,429

Reference transactions: 9,013,946

Bookmobiles: 19

Internet terminals available to the public: 5,519

Internet uses per year: 5,389,682

Wireless internet uses per year: 7,540,675

FY 2017 - 2018 Comparison Highlights

- Close to 7%, or \$3.54, increase in funding per capita
- Libraries across the state expanded their hours open by 4%
- Library holdings increased by 12%
- 27% increase in e-materials circulation
- 2,451,554 customers attended 92,393 programs across the state
- Number of programs increased by 4%, while attendance increased by 2%
- Attendance at adult programs increased close to 17%

Maryland State Library for the Blind and Physically Handicapped Statistics FY 2018

Patrons

Registered Borrowers: 8,438
Number of patrons 15 years and younger: 253
Number of patrons between 16 and 80: 5,485
Number of patrons over 80: 2,616
Number of patrons blind/low vision/deaf blind: 7,076
Number of patrons with reading disabilities: 752
Number of patrons with a physical disability: 416

Circulation

Total Circulation (items): 40,996
Braille titles: 2,493
Audiocassette titles: 1,990
Large Print titles: 1,375
Digital Titles: 135,098
Electronic Books, Magazines, and Newspapers: 60,335

Staff

Total paid staff: 21
State employees: 21
Contract employees: 0
Family and Children's Services Senior Aides: 3
Volunteers: 32

Readership

Audiocassette readers: 233
Digital readers: 4,630
Braille readers: 453
Large Print readers: 6,998

Patron Service

Telephone inquiries: 12,117
Walk-in patrons: 3,968
E-Mail requests: 1,086
Virtual requests: 56
New applications processed: 833

Collection

Total collection (items): 306,804
Audiocassette titles: 1,990
Braille titles: 15,564
Digital titles: 31,470
Large print titles: 12,965
Tactile items: 2
Marylandia items: 328
Descriptive video items: 574

Outreach Programs:

Total Outreach programs: 126
Adult/Educational/Cultural programs: 45
MAT programs: 2
Youth Services programs: 26
Technology classes: 321
Library tours: 16
Total Program attendance: 5,498

Table 1

OPERATING INCOME & EXPENDITURES

	OPERATING INCOME							OPERATING EXPENDITURES				
LIBRARY SYSTEM	EST. POP	TOTAL	FEDERAL	STATE	LOCAL	OTHER*	PER CAPITA	TOTAL	SALARIES	BENEFITS	MATERIALS	OTHER
TOTAL (all libraries)	6,006,401	\$323,634,098	\$2,846,383	\$75,878,318	\$213,190,401	\$31,718,996	\$53.88	\$317,804,019	\$159,596,745	\$63,771,590	\$38,295,285	\$45,749,324
Public												
Allegany	72,528	\$2,177,456	\$65,932	\$965,261	\$957,000	\$189,263	\$30.02	\$2,148,888	\$1,057,594	\$412,601	\$205,185	\$473,508
Anne Arundel	564,195	\$25,832,667	\$22,023	\$3,817,287	\$21,151,500	\$841,857	\$45.79	\$25,656,490	\$13,362,880	\$6,728,217	\$3,713,375	\$1,852,018
Baltimore City	621,849	\$45,049,700	\$361,425	\$8,388,498	\$16,260,600	\$20,039,177	\$72.44	\$44,969,200	\$22,312,158	\$7,487,280	\$3,600,703	\$11,569,059
Baltimore	831,128	\$44,583,291	\$288,988	\$8,454,470	\$33,370,743	\$2,469,090	\$53.64	\$42,702,278	\$22,141,754	\$8,886,089	\$7,264,684	\$4,409,751
Calvert	90,595	\$4,751,200	\$30,904	\$834,025	\$3,733,662	\$152,609	\$52.44	\$4,639,251	\$2,770,154	\$1,287,682	\$365,733	\$215,682
Caroline	32,579	\$1,808,431	\$25,211	\$441,888	\$1,171,653	\$169,679	\$55.51	\$1,769,367	\$839,267	\$381,452	\$79,456	\$469,193
Carroll	167,627	\$11,442,738	\$223,384	\$1,815,574	\$8,727,890	\$675,890	\$68.26	\$11,334,639	\$7,004,785	\$1,403,029	\$1,531,845	\$1,394,980
Cecil	102,382	\$6,955,865	\$80,275	\$1,187,753	\$5,442,217	\$245,620	\$67.94	\$6,535,616	\$3,288,076	\$1,299,452	\$600,506	\$1,347,582
Charles	156,118	\$6,785,374	\$28,872	\$1,586,099	\$4,994,040	\$176,363	\$43.46	\$6,682,146	\$3,532,082	\$1,093,564	\$319,832	\$1,736,668
Dorchester	32,384	\$1,015,439	\$13,100	\$354,858	\$533,520	\$113,961	\$31.36	\$981,406	\$511,060	\$199,367	\$80,714	\$190,265
Frederick	245,322	\$12,215,756	\$41,772	\$2,271,141	\$9,267,866	\$634,977	\$49.79	\$12,487,134	\$6,457,675	\$3,050,015	\$1,564,674	\$1,414,770
Garrett	29,460	\$1,419,418	\$18,304	\$253,166	\$990,000	\$157,948	\$48.18	\$1,437,399	\$723,203	\$344,584	\$101,166	\$268,446
Harford	250,290	\$21,088,791	\$113,685	\$2,813,580	\$17,100,985	\$1,060,541	\$84.26	\$20,571,907	\$9,935,022	\$5,145,494	\$2,731,110	\$2,760,281
Howard	313,414	\$24,551,077	\$327,462	\$2,961,689	\$20,309,381	\$952,545	\$78.33	\$24,361,978	\$13,177,581	\$5,145,019	\$2,756,790	\$3,282,588
Kent	19,787	\$1,209,646	\$13,096	\$175,030	\$687,889	\$333,631	\$61.13	\$1,147,660	\$487,369	\$188,375	\$57,575	\$414,341
Montgomery	1,040,116	\$41,857,154	\$287,577	\$6,935,486	\$33,647,959	\$986,132	\$40.24	\$40,530,615	\$22,698,944	\$9,525,445	\$6,668,890	\$1,637,336
Prince George's	909,535	\$32,149,203	\$289,294	\$9,334,792	\$21,606,900	\$918,217	\$35.35	\$31,816,581	\$16,176,139	\$5,923,291	\$3,449,290	\$6,267,861
Queen Anne's	48,904	\$2,276,849	\$10,000	\$339,001	\$1,750,190	\$177,658	\$46.56	\$2,325,149	\$1,295,092	\$569,660	\$173,094	\$287,303
St. Mary's	111,413	\$4,285,984	\$139,602	\$1,074,355	\$2,878,050	\$193,977	\$38.47	\$3,733,468	\$2,315,181	\$514,892	\$409,632	\$493,763
Somerset	25,768	\$903,073	\$18,583	\$353,971	\$420,396	\$110,123	\$35.05	\$1,015,637	\$539,142	\$222,229	\$77,919	\$176,347
Talbot	37,512	\$1,798,941	\$45,664	\$265,956	\$1,270,723	\$216,598	\$47.96	\$1,781,904	\$1,029,259	\$414,545	\$100,367	\$237,733
Washington	149,585	\$5,492,961	\$19,656	\$1,777,598	\$3,119,330	\$576,377	\$36.72	\$5,372,156	\$2,632,922	\$1,073,490	\$630,905	\$1,034,839
Wicomico	102,370	\$2,812,578	\$24,016	\$1,264,331	\$1,408,295	\$115,936	\$27.47	\$2,646,955	\$1,456,282	\$570,938	\$224,601	\$395,134
Worcester	51,540	\$3,146,892	\$298,219	\$383,488	\$2,358,542	\$106,643	\$61.06	\$3,468,520	\$1,547,944	\$1,071,666	\$273,116	\$575,794
TOTAL (all public)	6,006,401	\$305,610,484	\$2,787,044	\$58,049,297	\$213,159,331	\$31,614,812	\$50.88	\$300,116,345	\$157,291,565	\$62,938,376	\$36,981,163	\$42,905,242
Regional												
ESRL	350,844	\$2,775,196	\$10,743	\$2,713,209	\$0	\$51,244	\$7.91	\$2,596,242	\$784,379	\$262,727	\$392,491	\$1,156,645
SMRLA	358,126	\$2,914,058	\$12,650	\$2,825,362	\$31,070	\$44,976	\$8.14	\$2,914,058	\$989,360	\$415,287	\$268,850	\$1,240,561
WMRL	251,573	\$1,943,286	\$35,946	\$1,899,376	\$0	\$7,964	\$7.72	\$1,786,299	\$531,441	\$155,200	\$652,781	\$446,877
TOTAL (all regional)	960,543	\$7,632,540	\$59,339	\$7,437,947	\$31,070	\$104,184	\$7.95	\$7,296,599	\$2,305,180	\$833,214	\$1,314,122	\$2,844,083
STATE LIBRARY RESOURCE CENTER (SLRC)	6,006,401	\$10,391,074	\$0	\$10,391,074	\$0	\$0	\$1.73	\$10,391,074	\$5,155,190	\$1,320,989	\$2,074,161	\$1,840,734

*Other Operating Income includes grants, fines, fees, endowments, and other income sources not noted elsewhere

NOTE: State Operating Income includes both state aid and state contribution to retirement

Table 2						
CAPITAL REVENUE & EXPENDITURES						
LIBRARY SYSTEM	CAPITAL REVENUE					CAPITAL EXPENDITURES
	TOTAL	LOCAL	STATE	FEDERAL	OTHER	TOTAL
TOTAL (all libraries)	\$71,113,452	\$65,322,257	\$5,087,771	\$0	\$711,491	\$48,152,645
Public						
Allegany	\$195,978	\$19,597	\$176,381	\$0	\$0	\$195,978
Anne Arundel	\$8,393,000	\$6,817,000	\$876,000	\$0	\$700,000	\$8,393,000
Baltimore City	\$1,397,564	\$1,397,564	\$0	\$0	\$0	\$4,565,984
Baltimore	\$1,575,000	\$1,575,000	\$0	\$0	\$0	\$1,570,000
Calvert	\$40,157	\$40,157	\$0	\$0	\$0	\$40,157
Caroline	\$0	\$0	\$0	\$0	\$0	\$0
Carroll	\$25,528	\$23,528	\$2,000	\$0	\$0	\$53,219
Cecil	\$242,661	\$87,357	\$155,304	\$0	\$0	\$349,439
Charles	\$0	\$0	\$0	\$0	\$0	\$0
Dorchester	\$0	\$0	\$0	\$0	\$0	\$13,487
Frederick	\$1,967,538	\$1,241,803	\$725,735	\$0	\$0	\$4,499,376
Garrett	\$27,000	\$27,000	\$0	\$0	\$0	\$69,013
Harford	\$253,810	\$200,000	\$53,810	\$0	\$0	\$229,470
Howard	\$16,794,500	\$16,794,500	\$0	\$0	\$0	\$16,794,500
Kent	\$241,365	\$49,365	\$192,000	\$0	\$0	\$241,365
Montgomery	\$28,295,000	\$28,095,000	\$200,000	\$0	\$0	\$27,160
Prince George's	\$4,405,420	\$4,405,420	\$0	\$0	\$0	\$4,405,420
Queen Anne's	\$0	\$0	\$0	\$0	\$0	\$0
St. Mary's	\$500,000	\$0	\$500,000	\$0	\$0	\$510,514
Somerset	\$0	\$0	\$0	\$0	\$0	\$2,369
Talbot	\$8,611	\$8,611	\$0	\$0	\$0	\$8,611
Washington	\$670,321	\$0	\$670,321	\$0	\$0	\$0
Wicomico	\$32,347	\$32,347	\$0	\$0	\$0	\$32,347
Worcester	\$6,047,652	\$4,508,008	\$1,536,220	\$0	\$3,424	\$6,047,652
TOTAL (all public)	\$71,113,452	\$65,322,257	\$5,087,771	\$0	\$703,424	\$48,049,062
Regional						
ESRL	\$0	\$0	\$0	\$0	\$0	\$95,516
SMRLA	\$0	\$0	\$0	\$0	\$8,067	\$8,067
WMRL	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL (all regional)	\$0	\$0	\$0	\$0	\$8,067	\$103,583
SLRC	\$0	\$0	\$0	\$0	\$0	\$0

Table 3				
PERSONNEL				
LIBRARY SYSTEM	TOTAL PAID STAFF	STAFF WITH MLS DEGREES	TOTAL LIBRARIANS	OTHER PAID STAFF*
TOTAL (all libraries)	3,439	675	1,380	2,060
Public				
Allegany	25	4	17	8
Anne Arundel	287	55	117	170
Baltimore City/SLRC	446	137	185	261
Baltimore	503	80	154	349
Calvert	56	9	46	10
Caroline	18	4	13	5
Carroll	154	21	61	93
Cecil	73	11	45	28
Charles	65	12	44	21
Dorchester	18	3	9	9
Frederick	137	43	79	58
Garrett	22	2	6	16
Harford	227	40	86	141
Howard	353	31	113	240
Kent	13	5	7	6
Montgomery	396	122	161	235
Prince George's	320	41	118	201
Queen Anne's	23	9	9	14
St. Mary's	46	7	17	29
Somerset	16	2	2	14
Talbot	24	7	10	14
Washington	74	10	30	45
Wicomico	59	5	16	43
Worcester	43	5	15	28
TOTAL (all public)	3,397	662	1,360	2,037
Regional				
ESRL	18	5	10	8
SMRLA	14	4	4	10
WMRL	10	4	6	4
TOTAL (all regional)	42	13	20	22

NOTE: SLRC personnel included as part of Baltimore City statistics | Figures indicated are FTE and are rounded to the nearest whole number

*Other Paid Staff includes pages, maintenance, security, hourly, substitute

Table 4

LIBRARY COLLECTIONS								
LIBRARY SYSTEM	TOTAL HOLDINGS	TOTAL CATALOGUED BOOK VOLUMES	TOTAL VIDEOS	TOTAL AUDIO RECORDINGS	TOTAL PERIODICAL SUBSCRIPTIONS	TOTAL OTHER MATERIAL	E-BOOKS	DATABASES
TOTAL (all libraries)	17,960,695	10,809,862	1,552,103	3,056,503	17,826	89,627	2,433,702	1,072
Public								
Allegany	205,694	107,355	14,768	31,465	97	197	51,781	31
Anne Arundel	1,293,306	793,848	112,972	278,909	1,895	1,686	103,941	55
Baltimore City/SLRC	2,629,695	1,997,508	65,630	334,156	2,429	3,532	226,378	62
Baltimore	1,804,358	1,256,614	158,327	244,315	4,234	6,747	134,085	36
Calvert	342,314	186,863	31,505	63,859	349	213	59,488	37
Caroline	80,639	71,118	7,885	1,225	167	211	0	33
Carroll	645,496	400,330	61,000	102,045	1,041	8,717	72,333	30
Cecil	376,240	218,417	33,961	66,588	463	2,820	53,953	38
Charles	312,924	178,818	27,209	47,653	174	190	58,844	36
Dorchester	89,110	79,863	6,967	2,017	81	146	0	36
Frederick	633,636	364,161	61,053	121,168	588	1,595	85,027	44
Garrett	201,813	99,848	13,003	36,149	174	116	52,483	40
Harford	1,093,262	687,025	134,022	149,667	919	14,694	106,890	45
Howard	1,418,410	726,817	137,342	195,404	1,200	8,060	349,520	67
Kent	126,615	35,993	4,563	30,270	57	59	55,645	28
Montgomery	2,408,660	1,997,703	142,395	156,177	1,850	7,560	102,952	23
Prince George's	1,300,574	570,081	329,857	360,212	1,091	1,016	38,250	67
Queen Anne's	107,039	80,574	16,986	6,490	69	2,886	0	34
St. Mary's	339,618	168,799	52,829	59,216	141	366	58,231	36
Somerset	58,752	43,027	10,937	3,850	77	829	0	32
Talbot	117,344	102,034	9,017	3,816	131	2318	0	28
Washington	1,067,638	332,262	39,718	350,331	348	606	344,305	68
Wicomico	126,264	107,686	13,432	5,029	23	63	0	31
Worcester	202,757	143,358	20,121	14,046	206	25,000	0	26
TOTAL (all public)	16,982,158	10,750,102	1,505,499	2,664,057	17,804	89,627	1,954,106	963
Regional								
ESRL	82,182	662	9	26,650	3	0	54,825	33
SMRLA	110,745	4,070	39	27,417	19	0	79,164	36
WMRL	785,610	55,028	46,556	338,379	0	0	345,607	40
TOTAL (all regional)	978,537	59,760	46,604	392,446	22	0	479,596	109

NOTE: SLRC collections included as part of Baltimore City statistics | E-book statistics may be reported by regional libraries for individual systems

Table 5			
ELECTRONIC CIRCULATION			
LIBRARY SYSTEM	ELECTRONIC MATERIAL CIRCULATION	ELECTRONIC RETRIEVAL	TOTAL ELECTRONIC CONTENT USE
TOTAL (all libraries)	6,721,585	9,784,577	16,506,162
Public			
Allegany	25,734	724,917	750,651
Anne Arundel	530,658	2,195,842	2,726,500
Baltimore City/SLRC	142,037	795,648	937,685
Baltimore	934,929	924,403	1,859,332
Calvert	107,671	112,596	220,267
Caroline	13,175	50,360	63,535
Carroll	176,850	133,656	310,506
Cecil	75,038	40,042	115,080
Charles	85,787	90,769	176,556
Dorchester	7,744	15,522	23,266
Frederick	264,226	518,045	782,271
Garrett	14,669	18,536	33,205
Harford	446,008	421,043	867,051
Howard	991,788	633,940	1,625,728
Kent	15,519	11,792	27,311
Montgomery	1,318,951	1,181,874	2,500,825
Prince George's	801,345	408,866	1,210,211
Queen Anne's	0	0	0
St. Mary's	73,415	94,716	168,131
Somerset	26,371	15,522	41,893
Talbot	34,983	31,976	66,959
Washington	74,755	127,439	202,194
Wicomico	42,445	9,739	52,184
Worcester	46,471	20,537	67,008
TOTAL (all public)	6,250,569	8,577,780	14,828,349
Regional			
ESRL	210,971	124,178	335,149
SMRLA	156,209	0	156,209
WMRL	103,836	1,082,619	1,186,455
TOTAL (all regional)	471,016	1,206,797	1,677,813

NOTE: SLRC circulation included as part of Baltimore City statistics

Table 6						
COLLECTION USE						
LIBRARY SYSTEM	PHYSICAL ITEM CIRCULATION	IN-HOUSE USE	PHYSICAL ITEM USE*	TOTAL CIRCULATION**	TOTAL MD COLLECTION USE***	TOTAL FEDERAL COLLECTION USE^
TOTAL (all libraries)	50,380,970	3,413,361	53,794,331	57,102,555	70,300,493	66,887,132
Public						
Allegany	419,292	0	419,292	445,026	1,169,943	1,169,943
Anne Arundel	4,775,166	230,685	5,005,851	5,305,824	7,732,351	7,501,666
Baltimore City/SLRC	1,165,977	297,063	1,463,040	1,308,014	2,400,725	2,103,662
Baltimore	9,295,731	621,634	9,917,365	10,230,660	11,776,697	11,155,063
Calvert	1,011,365	13,052	1,024,417	1,119,036	1,244,684	1,231,632
Caroline	192,504	0	192,504	205,679	256,039	256,039
Carroll	3,437,718	241,152	3,678,870	3,614,568	3,989,376	3,748,224
Cecil	896,885	0	896,885	971,923	1,011,965	1,011,965
Charles	860,773	0	860,773	946,560	1,037,329	1,037,329
Dorchester	97,626	0	97,626	105,370	120,892	120,892
Frederick	2,069,742	132,077	2,201,819	2,333,968	2,984,090	2,852,013
Garrett	222,245	5,558	227,803	236,914	261,008	255,450
Harford	3,152,180	0	3,152,180	3,598,188	4,019,231	4,019,231
Howard	6,229,234	0	6,229,234	7,221,022	7,854,962	7,854,962
Kent	124,164	0	124,164	139,683	151,475	151,475
Montgomery	8,684,872	1,395,508	10,080,380	10,003,823	12,581,205	11,185,697
Prince George's	3,567,382	395,817	3,963,199	4,368,727	5,173,410	4,777,593
Queen Anne's	440,478	0	440,478	440,478	440,478	440,478
St. Mary's	1,389,406	22,080	1,411,486	1,462,821	1,579,617	1,557,537
Somerset	114,908	0	114,908	141,279	156,801	156,801
Talbot	222,598	30,793	253,391	257,581	320,350	289,557
Washington	766,987	20,038	787,025	841,742	989,219	969,181
Wicomico	490,493	0	490,493	532,938	542,677	542,677
Worcester	401,171	2,648	403,819	447,642	470,827	468,179
TOTAL (all public)	50,028,897	3,408,105	53,437,002	56,279,466	68,265,351	64,857,246
Regional						
ESRL	135	0	135	211,106	335,284	335,284
SMRLA	0	0	0	156,209	156,209	156,209
WMRL	351,938	5,256	357,194	455,774	1,543,649	1,538,393
TOTAL (all regional)	352,073	5,256	357,329	823,089	2,035,142	2,029,886

NOTE: SLRC adult circulation included as part of Baltimore City statistics

*Physical Item Use equals Physical Item Circulation + In-House Use

**Total Circulation equals Physical Item Circulation + Electronic Material Circulation

***Total MD Collection Use equals Physical Item Use + Total Electronic Content Use

^Total Federal Collection Use equals Physical Item Circulation + Total Electronic Content Use

Table 7				
CIRCULATION BY POPULATION AND USERS				
LIBRARY SYSTEM	REGISTERED USERS	CIRC/PER CAPITA	CIRC/PER REGISTERED USER	% OF POPULATION REGISTERED
TOTAL (all libraries)	3,647,986	9.51	15.43	61%
Public				
Allegany	66,943	6.14	6.65	92%
Anne Arundel	308,941	9.40	17.17	55%
Baltimore City/SLRC	269,096	2.10	4.86	43%
Baltimore	508,356	12.31	20.12	61%
Calvert	71,868	12.35	15.57	79%
Caroline	19,543	6.31	10.52	60%
Carroll	95,667	21.56	37.78	57%
Cecil	64,000	9.49	15.19	63%
Charles	76,207	6.06	12.42	49%
Dorchester	11,520	3.25	9.15	36%
Frederick	80,285	9.51	29.07	33%
Garrett	17,526	8.04	13.52	59%
Harford	196,219	14.38	18.34	78%
Howard	231,367	23.04	31.21	74%
Kent	12,795	7.06	10.92	65%
Montgomery	684,343	9.62	14.62	66%
Prince George's	659,582	4.80	6.62	73%
Queen Anne's	25,161	9.01	17.51	51%
St. Mary's	35,390	13.13	41.33	32%
Somerset	8,294	5.48	17.03	32%
Talbot	29,500	6.87	8.73	79%
Washington	80,828	5.63	10.41	54%
Wicomico	58,419	5.21	9.12	57%
Worcester	36,136	8.69	12.39	70%
TOTAL (all public)	3,647,986	9.51	15.43	61%
Regional				
ESRL	N/A	N/A	N/A	N/A
SMRLA	N/A	N/A	N/A	N/A
WMRL	N/A	N/A	N/A	N/A
TOTAL (all regional)	N/A	N/A	N/A	N/A

NOTE: Circulation statistic used is "Total Circulation" - see Table 6 - Collection Use

Table 8								
PROGRAMS AND ATTENDANCE								
LIBRARY SYSTEM	TOTAL PROGRAMS*	TOTAL PROGRAM ATTENDANCE*	TOTAL TEEN PROGRAMS	TOTAL TEEN ATTENDANCE	TOTAL ADULT PROGRAMS	TOTAL ADULT ATTENDANCE	TOTAL OTHER PROGRAMS**	TOTAL OTHER ATTENDANCE**
TOTAL (all libraries)	92,393	2,451,554	8,979	214,368	24,214	409,968	1,882	168,356
Public								
Allegany	954	15,519	22	186	299	4,827	0	0
Anne Arundel	5,816	224,737	262	12,467	990	89,307	455	14,008
Baltimore City/SLRC	9,106	140,995	1,167	13,620	2,928	32,000	0	0
Baltimore	10,508	285,952	1,129	35,207	2,086	30,410	0	0
Calvert	2,164	56,349	80	1,028	681	8,729	109	8,192
Caroline	630	12,077	42	866	183	2,696	85	2,569
Carroll	6,230	181,631	437	10,463	622	9,412	0	0
Cecil	1,941	51,068	330	8,150	272	3,778	0	0
Charles	2,457	47,357	90	1,517	476	4,515	0	0
Dorchester	195	2,695	11	301	7	51	4	146
Frederick	6,804	204,819	645	14,483	769	15,996	55	7,882
Garrett	612	11,128	18	106	199	2,681	0	0
Harford	6,575	254,976	1,135	27,494	1,649	44,693	0	0
Howard	7,691	380,777	1,246	44,538	1,879	22,656	0	113,976
Kent	488	10,111	10	60	248	2,617	36	1,715
Montgomery	12,319	215,196	785	8,413	6,478	75,977	331	8,864
Prince George's	8,868	191,050	628	26,094	1,869	17,736	0	0
Queen Anne's	809	15,497	61	544	231	3,687	0	0
St. Mary's	1,133	32,658	75	901	288	2,732	11	2,551
Somerset	798	7,612	231	1,261	198	1,421	0	0
Talbot	687	26,163	36	125	174	10,896	152	4,124
Washington	2,851	38,023	280	3,812	529	12,571	492	760
Wicomico	1,275	15,009	215	1,375	387	3,088	152	3,569
Worcester	1,211	25,459	44	1,357	518	4,708	0	0
TOTAL (all public)	92,122	2,446,858	8,979	214,368	23,960	407,184	1,882	168,356
Regional								
ESRL	18	1,982	0	0	1	70	0	0
SMRLA	253	2,714	0	0	253	2,714	0	0
WMRL	0	0	0	0	0	0	0	0
TOTAL (all regional)	271	4,696	0	0	254	2,784	0	0

NOTE: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated |

*Total Programs / Attendance includes all Teen, Adult, Children's and Other programs and attendance

**Other Programs / Attendance includes any program or attendance not otherwise captured by Adult, Teen, or Children's, including All Ages and Family programs

Table 9							
SERVICES							
LIBRARY SYSTEM	REFERENCE INFORMATION TRANSACTIONS	INTER-LIBRARY LOAN ITEMS BORROWED	INTER-LIBRARY LOAN ITEMS LOANED OUT	BOOK-MOBILES	WIRELESS INTERNET USES PER YEAR	INTERNET TERMINALS USED BY PUBLIC	INTERNET TERMINAL USES PER YEAR
TOTAL (all libraries)	9,013,946	479,930	598,572	21	7,540,675	5,519	5,389,682
Public							
Allegany	84,033	23,660	21,820	0	42,489	100	21,865
Anne Arundel	315,711	62,873	51,822	0	426,138	327	565,628
Baltimore City/SLRC	1,647,213	27,135	49,090	3	1,873,194	845	1,004,246
Baltimore	553,988	42,877	67,539	4	1,276,197	460	570,593
Calvert	186,108	5,100	10,725	2	46,668	118	134,942
Caroline	26,381	1,821	7,729	0	81,941	80	61,872
Carroll	162,923	24,667	17,965	3	95,854	112	165,435
Cecil	108,725	18,330	10,100	1	133,440	110	126,582
Charles	58,139	5,100	10,725	2	60,287	135	118,714
Dorchester	9,473	13,532	26,095	0	39,401	31	15,986
Frederick	165,224	20,075	19,496	2	139,918	277	208,531
Garrett	18,373	26,329	16,298	0	27,552	45	19,182
Harford	465,447	30,771	30,952	2	282,101	493	269,053
Howard	1,543,202	30,574	23,575	0	261,340	389	601,744
Kent	2,630	2,513	1,439	0	46,124	33	15,429
Montgomery	2,701,442	58,621	21,387	0	1,397,895	813	382,237
Prince George's	612,092	35,929	39,887	0	937,702	661	693,729
Queen Anne's	14,210	3,149	12,763	0	30,954	21	19,444
St. Mary's	29,998	5,100	10,725	0	45,839	107	83,981
Somerset	13,273	559	4,601	0	33,693	26	18,066
Talbot	19,660	3,577	11,873	0	36,307	48	24,908
Washington	150,304	13,950	26,044	1	22,429	60	151,629
Wicomico	5,401	2,440	17,302	1	137,692	112	71,485
Worcester	119,883	4,095	5,026	0	65,520	116	44,401
TOTAL (all public)	9,013,833	462,777	514,978	21	7,540,675	5,519	5,389,682
Regional							
ESRL	0	5	166	0	0	0	0
SMRLA	0	17,148	34,560	0	0	0	0
WMRL	113	0	48,868	0	0	0	0
TOTAL (all regional)	113	17,153	83,594	0	0	0	0

NOTE: SLRC electronic access included as part of Baltimore City statistics | 0= Not available or none

Table 10							
LIBRARY VISITS							
LIBRARY SYSTEM	LIBRARY VISITS	WEBSITE SESSIONS*	APP SESSIONS**	CATALOG SESSIONS***	VIRTUAL VISITS^	TOTAL VISITS^^	ANNUAL HOURS OPEN TO THE PUBLIC
TOTAL (all libraries)	24,976,429	24,613,662	690,884	8,632,875	33,937,421	58,913,850	510,817
Public							
Allegany	182,000	1,784,239	0	0	1,784,239	1,966,239	12,376
Anne Arundel	2,022,171	2,294,578	0	623,324	2,917,902	4,940,073	49,270
Baltimore City/SLRC	1,590,573	1,980,327	0	416,190	2,396,517	3,987,090	51,456
Baltimore	4,552,413	5,452,645	27,786	0	5,480,431	10,032,844	68,252
Calvert	432,927	346,000	0	48,746	394,746	827,673	12,812
Caroline	191,019	55,300	0	0	55,300	246,319	5,484
Carroll	970,625	867,014	168,423	622,706	1,658,143	2,628,768	21,367
Cecil	428,429	295,790	0	169,481	465,271	893,700	18,584
Charles	548,588	276,500	0	48,746	325,246	873,834	11,541
Dorchester	120,376	46,655	0	0	46,655	167,031	5,072
Frederick	1,084,765	1,002,903	0	225,489	1,228,392	2,313,157	21,279
Garrett	122,725	162,022	0	424,004	586,026	708,751	9,367
Harford	1,638,875	1,145,283	105,591	821,917	2,072,791	3,711,666	32,350
Howard	1,905,997	1,056,000	0	1,022,000	2,078,000	3,983,997	19,160
Kent	111,269	52,288	0	0	52,288	163,557	4,982
Montgomery	4,523,133	3,394,632	0	2,094,708	5,489,340	10,012,473	56,718
Prince George's	2,425,533	2,667,106	0	558,273	3,225,379	5,650,912	43,547
Queen Anne's	165,000	89,582	3,687	N/A	93,269	258,269	5,624
St. Mary's	601,692	180,125	0	48,746	228,871	830,563	9,168
Somerset	91,155	47,560	0	0	47,560	138,715	5,599
Talbot	180,561	326,448	0	34,972	361,420	541,981	5,723
Washington	533,920	840,691	385,397	1,473,573	2,699,661	3,233,581	17,680
Wicomico	224,883	71,378	0	0	71,378	296,261	9,548
Worcester	327,800	169,357	0	0	169,357	497,157	11,778
TOTAL (all public)	24,976,429	24,604,423	690,884	8,632,875	33,928,182	58,904,611	508,737
Regional							
ESRL	0	0	0	0	0	0	0
SMRLA	0	5,413	0	0	5,413	5,413	0
WMRL	0	3,826	0	0	3,826	3,826	2,080
TOTAL (all regional)	0	9,239	0	0	9,239	9,239	2,080

NOTE: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated

*Website sessions are visits to the library's website that are not mandatory splash page portals (such as signing in to a library computer, or using the library's WiFi)

**App sessions are instances of opening the library's app product (as opposed to the website)

***Catalog sessions are visits to the library's catalog, and are counted separately from website visits

^Virtual Visits include Website Sessions + App Sessions + Catalog Sessions

^^Total Visits include Library Visits and Virtual Visits

Table 11

CHILDREN'S STATISTICS

LIBRARY SYSTEM	TOTAL CHILDREN'S PROGRAMS	TOTAL CHILDREN'S ATTENDANCE	PERCENT OF TOTAL PROGRAMS	PERCENT OF TOTAL ATTENDANCE	PRE-K PROGRAMS	PRE-K ATTENDANCE	OTHER CHILDREN'S PROGRAMS*	OTHER CHILDREN'S ATTENDANCE*	TOTAL CHILDREN'S CIRCULATION	PERCENT OF TOTAL CIRCULATION**	TOTAL CHILDREN'S REFERENCE TRANSACTIONS
TOTAL (all libraries)	57,319	1,658,842	62%	68%	35,254	950,267	22,065	708,575	20,717,637	41%	1,728,267
Public											
Allegany	633	10,506	66%	68%	461	7,642	172	2,864	105,923	24%	18,470
Anne Arundel	4,109	108,955	71%	48%	2,662	67,328	1,447	41,627	1,900,166	36%	41,790
Baltimore City/SLRC	5,011	95,375	55%	68%	2,407	44,327	2,604	51,048	403,135	31%	345,914
Baltimore	7,293	220,335	69%	77%	5,079	133,592	2,214	86,743	3,483,866	34%	0
Calvert	1,294	38,400	60%	68%	952	22,749	342	15,651	446,978	40%	41,193
Caroline	320	5,946	51%	49%	261	5,031	59	915	67,765	33%	2,737
Carroll	5,172	161,736	83%	89%	4,822	146,864	350	14,872	1,213,558	34%	54,742
Cecil	1,339	39,140	69%	77%	642	12,448	697	26,692	301,052	31%	16,900
Charles	1,891	41,325	77%	87%	847	18,300	1,044	23,025	431,721	46%	6,946
Dorchester	173	2,197	89%	82%	66	1,172	107	1,025	28,542	27%	703
Frederick	5,335	166,458	78%	81%	3,953	113,129	1,382	53,329	1,095,666	47%	42,060
Garrett	395	8,341	65%	75%	200	3,302	195	5,039	65,741	28%	1,483
Harford	3,791	182,789	58%	72%	2,144	68,633	1,647	114,156	1,031,496	29%	89,959
Howard	4,566	199,607	59%	52%	2,926	108,437	1,640	91,170	3,241,251	45%	514,400
Kent	194	5,719	40%	57%	152	3,188	42	2,531	29,258	21%	1,746
Montgomery	4,725	121,942	38%	57%	1,332	62,167	3,393	59,775	3,434,797	34%	388,071
Prince George's	6,371	147,220	72%	77%	3,561	77,140	2,810	70,080	2,004,085	46%	91,021
Queen Anne's	517	11,266	64%	73%	296	4,065	221	7,201	110,797	25%	3,128
St. Mary's	759	26,474	67%	81%	623	20,880	136	5,594	613,797	42%	5,652
Somerset	369	4,930	46%	65%	163	1,801	206	3,129	33,630	24%	2,849
Talbot	325	11,018	47%	42%	210	4,769	115	6,249	58,601	23%	1,960
Washington	1,550	20,880	54%	55%	936	10,198	614	10,682	248,758	30%	13,671
Wicomico	521	6,977	41%	46%	136	2,903	385	4,074	233,277	44%	2,881
Worcester	649	19,394	54%	76%	423	10,202	226	9,192	96,016	21%	39,991
TOTAL (all public)	57,302	1,656,930	62%	68%	35,254	950,267	22,048	706,663	20,679,876	41%	1,728,267
Regional											
ESRL	17	1,912	6%	41%	0	0	17	1,912	0	0%	0
SMRLA	0	0	0%	0%	0	0	0	0	0	0%	0
WMRL	0	0	0%	0%	0	0	0	0	37,761	8%	0
TOTAL (all regional)	17	1,912	6%	41%	0	0	17	1,912	37,761	11%	0

NOTE: SLRC Children's Circulation included as part of Baltimore City statistics

*Other Children's Programs and Attendance include events targeted to children ages 6 - 11

**Children's Circulation as a percentage of Physical Item Circulation