

MARYLAND PUBLIC LIBRARY STATISTICS

FISCAL YEAR 2020

MARYLAND STATE LIBRARY

**25 S. CHARLES STREET, SUITE 1310
BALTIMORE, MD 21201
667-219-4800**

July 18, 2021

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Includes statistics from all Maryland public and regional libraries, the State Library Resource Center (SLRC) and the Maryland State Library for the Blind and Print Disabled

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MARYLAND STATE LIBRARY STATISTICS

FY 2020

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**Maryland Public Library Statistics
FY 2020
Executive Summary**

*The attached tables report the Maryland public library statistics for the state fiscal year of 2020 (July 1, 2019 – June 30, 2020)
Significant statistics are highlighted below, as well as FY 2019 comparisons.*

FY 2020 Highlights

Public library per capita funding statewide: \$51.11
Capital revenue: \$28,913,131
Capital expenditures: \$28,552,805

Staff: 3,339
• Professional librarians: 700

Total holdings: 20,793,517
• Books: 10,472,746
• E-books: 4,733,755
• E-resources: 1,110

Registered users: 3,148,306
Population that hold library cards: 52%

Total circulation: 44,606,017 items
Circulation per capita: 9.49 items

Library visits: 17,483,983
Reference transactions: 5,391,679
Bookmobiles: 21

Internet terminals available to the public: 5,639
Internet uses per year: 3,509,938
Wireless internet uses per year: 18,303,156

FY 2019 - 2020 Comparison Highlights: Libraries Respond to Covid-19

- 2% increase in capital funding for public libraries
- Libraries increased e-material holdings by 32% to provide remote access to information for all Marylanders
- 13% increase in circulation of e-books and other downloadable materials
- 31% increase in customer access to digital materials
- Libraries provided over 10,000 hours of contactless service, including material pickup, printing, and reference service
- Although in-person visits to library buildings were down by 30%, libraries saw over 63,000 visits for contactless service

**Maryland State Library for the Blind and Print Disabled Statistics
FY 2020**

Patrons

Registered Borrowers: 6,411
Number of patrons 15 years and younger: 164
Number of patrons between 16 and 80: 4,031
Number of patrons over 80: 1,923
Number of patrons blind/low vision/deaf blind: 5,308
Number of patrons with reading disabilities: 737
Number of patrons with a physical disability: 412

Circulation

Total Circulation (items): 147,384
Braille titles: 2,307
Large Print titles: 1,350
Digital Titles: 143,713
Electronic Books, Magazines, and Newspapers: 78,161

Staff

Total paid staff: 20
State employees: 20
Contract employees: 0
SCSEP Participants: 1
Volunteers: 28

Readership

Digital readers: 4,578
Braille readers: 409
Large Print readers: 6,495

Patron Service

Telephone inquiries: 10,000
Walk-in patrons: 1,977
E-Mail requests: 1,707
Virtual requests: 23
New applications processed: 630

Collection

Total collection (titles): 62,267
Braille titles: 16,066
Digital titles: 36,174
Large print titles: 12,904
Tactile items: 6
Marylandia items: 190
Descriptive video titles: 298

Outreach Programs:

Total Outreach programs: 94
Adult/Educational/Cultural programs: 47
MAT programs: 4
Youth Services programs: 35
Technology classes attendance: 267
Library tours: 8
Total Program attendance: 3,488

**Table 1
OPERATING INCOME & EXPENDITURES**

LIBRARY SYSTEM	OPERATING INCOME								OPERATING EXPENDITURES				
	EST. POP	TOTAL	FEDERAL	STATE	LOCAL	OTHER*	PER CAPITA**	PER CAPITA RANKING	TOTAL	SALARIES	BENEFITS	MATERIALS	OTHER
TOTAL (all libraries)	6,052,177	\$342,122,116	\$2,644,437	\$79,019,819	\$230,313,718	\$30,144,142	\$51.11		\$326,846,790	\$177,033,142	\$69,756,493	\$38,552,298	\$41,504,857
Public													
Allegany	71,615	\$2,231,487	\$26,200	\$994,294	\$966,545	\$244,448	\$27.38	24	\$2,185,912	\$1,196,595	\$475,337	\$157,389	\$356,591
Anne Arundel	573,235	\$29,977,484	\$15,000	\$4,134,059	\$25,111,208	\$717,217	\$51.02	10	\$26,454,948	\$14,563,943	\$7,166,686	\$4,483,844	\$240,475
Baltimore City	611,648	\$47,640,626	\$441,951	\$8,894,642	\$18,442,700	\$19,861,333	\$44.69	15	\$45,906,900	\$25,309,700	\$8,275,500	\$3,455,939	\$8,865,761
Baltimore	832,468	\$46,655,980	\$268,454	\$9,013,163	\$35,026,603	\$2,347,760	\$52.90	7	\$43,565,122	\$22,499,206	\$9,801,897	\$6,112,247	\$5,151,772
Calvert	91,502	\$5,216,696	\$36,406	\$931,019	\$4,187,313	\$61,958	\$55.94	6	\$5,089,521	\$3,013,253	\$1,387,762	\$409,346	\$279,160
Caroline	33,193	\$1,875,059	\$6,022	\$476,923	\$1,227,728	\$164,386	\$51.36	8	\$1,913,528	\$933,691	\$410,013	\$67,938	\$501,886
Carroll	167,781	\$12,096,416	\$406,822	\$1,940,103	\$9,279,640	\$469,851	\$66.87	5	\$11,592,788	\$7,326,768	\$1,489,741	\$1,288,559	\$1,487,720
Cecil	102,746	\$7,543,147	\$24,900	\$1,305,020	\$6,010,417	\$202,810	\$71.20	4	\$6,485,736	\$3,672,914	\$1,418,195	\$564,689	\$829,938
Charles	159,700	\$5,763,134	\$32,874	\$1,717,467	\$3,863,205	\$149,588	\$34.94	19	\$5,849,871	\$3,460,389	\$1,173,500	\$347,544	\$868,438
Dorchester	32,162	\$1,064,220	\$1,406	\$388,090	\$553,520	\$121,204	\$29.28	21	\$998,711	\$540,941	\$182,203	\$82,662	\$192,905
Frederick	252,022	\$13,296,513	\$23,742	\$2,441,084	\$10,445,332	\$386,355	\$51.13	9	\$13,269,743	\$7,232,202	\$3,308,231	\$1,879,517	\$849,793
Garrett	29,233	\$1,503,515	\$31,692	\$275,978	\$1,076,000	\$119,845	\$46.25	11	\$1,474,906	\$857,122	\$386,177	\$100,213	\$131,394
Harford	252,160	\$21,965,502	\$15,000	\$2,977,606	\$17,804,908	\$1,167,988	\$82.42	1	\$20,725,707	\$9,474,429	\$4,648,030	\$2,533,874	\$4,069,374
Howard	321,113	\$25,838,298	\$347,427	\$3,221,853	\$21,451,000	\$818,018	\$76.84	2	\$24,873,203	\$14,521,257	\$5,622,243	\$2,010,248	\$2,719,455
Kent	19,384	\$1,006,758	\$9,000	\$187,313	\$688,026	\$122,419	\$45.16	14	\$991,842	\$524,072	\$199,008	\$47,733	\$221,029
Montgomery	1,058,810	\$41,381,004	\$4,758	\$5,294,733	\$35,096,936	\$984,577	\$38.15	16	\$41,381,004	\$23,494,415	\$9,650,274	\$6,544,449	\$1,691,866
Prince George's	912,756	\$34,893,033	\$346,980	\$9,704,500	\$24,210,600	\$630,953	\$37.16	17	\$34,590,727	\$19,197,194	\$6,927,450	\$3,091,277	\$5,374,806
Queen Anne's	49,770	\$2,454,935	\$41,574	\$377,467	\$1,889,225	\$146,669	\$45.54	13	\$2,335,114	\$1,291,766	\$578,883	\$138,642	\$325,823
St. Mary's	112,667	\$4,373,498	\$116,000	\$1,177,778	\$2,964,146	\$115,574	\$36.76	18	\$4,274,457	\$2,472,699	\$630,482	\$558,302	\$612,974
Somerset	25,918	\$888,582	\$17,301	\$389,360	\$360,000	\$121,921	\$28.91	22	\$1,049,120	\$527,718	\$251,705	\$71,556	\$198,141
Talbot	37,103	\$1,946,043	\$55,549	\$281,207	\$1,413,774	\$195,513	\$45.68	12	\$1,893,456	\$1,097,727	\$445,097	\$84,655	\$265,977
Washington	150,578	\$5,521,231	\$26,265	\$1,898,779	\$3,211,010	\$385,177	\$33.93	20	\$5,000,830	\$2,724,141	\$1,123,845	\$465,713	\$687,131
Wicomico	102,923	\$3,148,746	\$22,698	\$1,369,218	\$1,469,295	\$287,535	\$27.58	23	\$2,660,177	\$1,489,764	\$624,636	\$187,888	\$357,889
Worcester	51,690	\$4,041,367	\$21,599	\$399,877	\$3,534,852	\$85,039	\$76.12	3	\$4,046,925	\$1,764,747	\$1,471,185	\$247,616	\$563,377
TOTAL (all public)	6,052,177	\$322,323,274	\$2,339,620	\$59,791,533	\$230,283,983	\$29,908,138	\$47.93		\$308,610,248	\$169,186,653	\$67,648,080	\$34,931,840	\$36,843,675
Regional													
ESRL	352,143	\$3,128,687	\$10,718	\$3,007,204	\$0	\$110,765	\$8.54		\$2,748,863	\$837,464	\$220,951	\$500,595	\$1,189,853
SMRLA	363,869	\$3,219,785	\$22,815	\$3,167,235	\$29,735	\$0	\$8.79		\$2,654,255	\$884,498	\$355,997	\$576,345	\$837,415
WMRL	251,426	\$2,495,930	\$271,284	\$2,099,407	\$0	\$125,239	\$8.35		\$1,878,984	\$573,613	\$178,206	\$608,024	\$519,141
TOTAL (all regional)	967,438	\$8,844,402	\$304,817	\$8,273,846	\$29,735	\$236,004	\$8.58		\$7,282,102	\$2,295,575	\$755,154	\$1,684,964	\$2,546,409
STATE LIBRARY RESOURCE CENTER (SLRC)	6,052,177	\$10,954,440	\$0	\$10,954,440	\$0	\$0	\$1.81		\$10,954,440	\$5,550,914	\$1,353,259	\$1,935,494	\$2,114,773

NOTE: State Operating Income includes both state aid and state contribution to retirement
 *Other Operating Income includes grants, fines, fees, endowments, and other income sources not noted elsewhere
 **Per Capita/ Per Capita Rank includes state and local operating income only

Table 2						
CAPITAL REVENUE & EXPENDITURES						
	CAPITAL REVENUE					CAPITAL EXPENDITURES
LIBRARY SYSTEM	TOTAL	LOCAL	STATE	FEDERAL	OTHER	TOTAL
TOTAL (all libraries)	\$28,913,131	\$17,611,929	\$5,533,462	\$0	\$5,767,740	\$28,552,805
Public						
Allegany	\$238,109	\$0	\$238,109	\$0	\$0	\$6,750
Anne Arundel	\$2,623,000	\$2,423,000	\$200,000	\$0	\$0	\$9,573,008
Baltimore City	\$7,679,500	\$1,868,200	\$1,000,000	\$0	\$4,811,300	\$2,868,200
Baltimore	\$1,575,000	\$1,575,000	\$0	\$0	\$0	\$1,575,000
Calvert	\$88,738	\$88,738	\$0	\$0	\$0	\$88,738
Caroline	\$0	\$0	\$0	\$0	\$0	\$0
Carroll	\$662,951	\$332,039	\$17,655	\$0	\$313,257	\$420,987
Cecil	\$3,182,542	\$189,771	\$2,575,715	\$0	\$417,056	\$3,140,416
Charles	\$0	\$0	\$0	\$0	\$0	\$0
Dorchester	\$0	\$0	\$0	\$0	\$0	\$14,085
Frederick	\$2,458,250	\$2,458,250	\$0	\$0	\$0	\$1,371,455
Garrett	\$22,261	\$22,261	\$0	\$0	\$0	\$33,271
Harford	\$512,380	\$0	\$512,380	\$0	\$0	\$512,380
Howard	\$488,000	\$488,000	\$0	\$0	\$0	\$0
Kent	\$195,000	\$0	\$0	\$0	\$195,000	\$70,036
Montgomery	\$2,645,215	\$2,645,215	\$0	\$0	\$0	\$2,645,215
Prince George's	\$5,165,408	\$5,165,408	\$0	\$0	\$0	\$5,165,408
Queen Anne's	\$108,752	\$0	\$108,752	\$0	\$0	\$108,752
St. Mary's	\$644,883	\$0	\$644,883	\$0	\$0	\$644,883
Somerset	\$0	\$0	\$0	\$0	\$0	\$0
Talbot	\$0	\$0	\$0	\$0	\$0	\$0
Washington	\$471,936	\$235,968	\$235,968	\$0	\$0	\$25,737
Wicomico	\$0	\$0	\$0	\$0	\$0	\$29,683
Worcester	\$151,206	\$120,079	\$0	\$0	\$31,127	\$151,206
TOTAL (all public)	\$28,913,131	\$17,611,929	\$5,533,462	\$0	\$5,767,740	\$28,445,210
Regional						
ESRL	\$0	\$0	\$0	\$0	\$0	\$107,595
SMRLA	\$0	\$0	\$0	\$0	\$0	\$0
WMRL	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL (all regional)	\$0	\$0	\$0	\$0	\$0	\$107,595
SLRC	\$0	\$0	\$0	\$0	\$0	\$0

Table 3				
PERSONNEL				
LIBRARY SYSTEM	TOTAL PAID STAFF	STAFF WITH MLS DEGREES	TOTAL LIBRARIANS	OTHER PAID STAFF*
TOTAL (all libraries)	3,339	700	1,427	1,912
Public				
Allegany	29	3	26	3
Anne Arundel	291	60	137	154
Baltimore City/SLRC	467	120	178	289
Baltimore	450	83	159	291
Calvert	52	7	43	9
Caroline	22	4	17	5
Carroll	153	22	63	90
Cecil	64	18	40	24
Charles	65	12	44	21
Dorchester	15	7	7	8
Frederick	142	45	86	56
Garrett	22	2	7	15
Harford	226	36	85	141
Howard	266	29	115	152
Kent	12	5	8	3
Montgomery	405	124	162	243
Prince George's	344	61	140	203
Queen Anne's	24	7	9	15
St. Mary's	47	8	18	29
Somerset	15	2	2	13
Talbot	23	7	9	14
Washington	72	14	22	50
Wicomico	50	4	13	37
Worcester	43	8	16	27
TOTAL (all public)	3,297	688	1,406	1,890
Regional				
ESRL	18	5	12	6
SMRLA	14	3	3	11
WMRL	10	4	6	4
TOTAL (all regional)	42	12	21	21

NOTE: SLRC personnel included as part of Baltimore City statistics | Figures indicated are FTE and are rounded to the nearest whole number

*Other Paid Staff includes pages, maintenance, security, hourly, substitute

Table 4

LIBRARY COLLECTIONS								
LIBRARY SYSTEM	TOTAL HOLDINGS	TOTAL CATALOGUED BOOK VOLUMES	TOTAL VIDEOS	TOTAL AUDIO RECORDINGS	TOTAL PERIODICAL SUBSCRIPTIONS	TOTAL OTHER MATERIAL	E-BOOKS	DATABASES
TOTAL (all libraries)	20,793,517	10,472,746	1,564,279	3,765,135	10,862	245,630	4,733,755	1,110
Public								
Allegany	1,113,456	107,281	53,020	430,484	90	25	522,527	29
Anne Arundel	1,120,586	715,843	98,245	144,177	380	12,643	149,254	44
Baltimore City/SLRC	2,371,686	2,050,682	76,211	150,965	1,356	2,820	89,582	70
Baltimore	1,623,784	1,109,717	165,630	211,425	3,191	7,173	126,611	37
Calvert	318,841	173,656	24,239	53,864	359	198	66,495	30
Caroline	183,693	69,897	6,958	38,619	148	211	67,834	26
Carroll	1,172,387	395,089	116,892	174,479	911	9,761	475,230	25
Cecil	377,142	184,474	34,935	71,252	342	2,562	83,550	27
Charles	336,823	169,918	26,033	59,955	142	391	80,355	29
Dorchester	178,175	66,833	8,705	36,521	63	85	65,939	29
Frederick	752,659	365,537	104,197	139,451	485	1,753	141,204	32
Garrett	198,804	80,061	12,069	40,399	147	159	65,935	34
Harford	1,832,364	570,426	163,768	523,737	510	8,849	565,039	35
Howard	1,464,897	741,112	158,554	210,674	24	9,946	344,518	69
Kent	146,234	32,825	5,563	39,899	49	85	67,787	26
Montgomery	2,546,600	1,972,302	137,141	158,246	1,483	137,373	139,846	209
Prince George's	787,495	563,087	87,532	53,985	456	21,449	60,926	60
Queen Anne's	210,464	72,693	30,576	38,621	62	2,568	65,918	26
St. Mary's	301,682	136,543	35,985	54,446	116	63	74,501	28
Somerset	167,270	46,066	12,595	39,160	79	829	68,515	26
Talbot	226,620	111,195	8,952	40,200	100	229	65,918	26
Washington	1,380,789	338,676	70,585	447,653	102	1218	522,506	49
Wicomico	298,202	177,094	17,038	38,101	25	0	65,918	26
Worcester	332,188	168,307	23,001	49,711	223	25,000	65,918	28
TOTAL (all public)	19,442,841	10,419,314	1,478,424	3,246,024	10,843	245,390	4,041,826	1,020
Regional								
ESRL	111,879	771	198	35,321	2	219	75,342	26
SMRLA	150,168	781	12,755	47,427	17	21	89,137	30
WMRL	1,088,629	51,880	72,902	436,363	0	0	527,450	34
TOTAL (all regional)	1,350,676	53,432	85,855	519,111	19	240	691,929	90

NOTE: SLRC collections included as part of Baltimore City statistics | E-book statistics may be reported by regional libraries for individual systems

Table 5			
ELECTRONIC CIRCULATION			
LIBRARY SYSTEM	ELECTRONIC MATERIAL CIRCULATION	ELECTRONIC RETRIEVAL	TOTAL ELECTRONIC CONTENT USE
TOTAL (all libraries)	8,981,259	12,695,063	21,676,322
Public			
Allegany	43,528	475,447	518,975
Anne Arundel	929,297	2,326,714	3,256,011
Baltimore City/SLRC	617,687	826,454	1,444,141
Baltimore	1,522,969	1,504,975	3,027,944
Calvert	182,251	84,453	266,704
Caroline	19,728	36,451	56,179
Carroll	262,020	78,908	340,928
Cecil	114,838	56,711	171,549
Charles	84,363	93,362	177,725
Dorchester	21,093	6,218	27,311
Frederick	475,754	496,720	972,474
Garrett	27,372	133,717	161,089
Harford	650,496	557,219	1,207,715
Howard	771,591	1,946,059	2,717,650
Kent	26,511	16,191	42,702
Montgomery	1,323,460	1,906,589	3,230,049
Prince George's	692,651	811,256	1,503,907
Queen Anne's	55,481	23,092	78,573
St. Mary's	114,725	90,853	205,578
Somerset	9,249	15,502	24,751
Talbot	53,124	40,650	93,774
Washington	155,600	86,656	242,256
Wicomico	79,194	19,405	98,599
Worcester	74,663	46,002	120,665
TOTAL (all public)	8,307,645	11,679,604	19,987,249
Regional			
ESRL	333,051	180,583	513,634
SMRLA	151,281	0	151,281
WMRL	189,282	834,876	1,024,158
TOTAL (all regional)	673,614	1,015,459	1,689,073

NOTE: SLRC circulation included as part of Baltimore City statistics

Table 6						
COLLECTION USE						
LIBRARY SYSTEM	PHYSICAL ITEM CIRCULATION	IN-HOUSE USE	PHYSICAL ITEM USE*	TOTAL CIRCULATION**	TOTAL MD COLLECTION USE***	TOTAL FEDERAL COLLECTION USE^
TOTAL (all libraries)	35,624,758	1,905,373	37,530,131	44,606,017	59,206,453	57,301,080
Public						
Allegany	252,470	0	252,470	295,998	771,445	771,445
Anne Arundel	3,171,779	0	3,171,779	4,101,076	6,427,790	6,427,790
Baltimore City/SLRC	1,175,413	170,717	1,346,130	1,793,100	2,790,271	2,619,554
Baltimore	6,354,196	327,492	6,681,688	7,877,165	9,709,632	9,382,140
Calvert	702,775	0	702,775	885,026	969,479	969,479
Caroline	133,892	0	133,892	153,620	190,071	190,071
Carroll	2,345,902	181,582	2,527,484	2,607,922	2,868,412	2,686,830
Cecil	648,369	4,154	652,523	763,207	824,072	819,918
Charles	565,961	0	565,961	650,324	743,686	743,686
Dorchester	80,544	0	80,544	101,637	107,855	107,855
Frederick	2,021,332	104,188	2,125,520	2,497,086	3,097,994	2,993,806
Garrett	174,338	4,053	178,391	201,710	339,480	335,427
Harford	1,975,793	0	1,975,793	2,626,289	3,183,508	3,183,508
Howard	4,307,409	0	4,307,409	5,079,000	7,025,059	7,025,059
Kent	98,222	0	98,222	124,733	140,924	140,924
Montgomery	6,239,238	824,224	7,063,462	7,562,698	10,293,511	9,469,287
Prince George's	2,373,827	232,417	2,606,244	3,066,478	4,110,151	3,877,734
Queen Anne's	291,523	0	291,523	347,004	370,096	370,096
St. Mary's	871,051	16,167	887,218	985,776	1,092,796	1,076,629
Somerset	94,701	0	94,701	103,950	119,452	119,452
Talbot	215,588	0	215,588	268,712	309,362	309,362
Washington	520,384	13,397	533,781	675,984	776,037	762,640
Wicomico	410,054	861	410,915	489,248	509,514	508,653
Worcester	364,101	23,090	387,191	438,764	507,856	484,766
TOTAL (all public)	35,388,862	1,902,342	37,291,204	43,696,507	57,278,453	55,376,111
Regional						
ESRL	390	1	391	333,441	514,025	514,024
SMRLA	311	0	311	151,592	151,592	151,592
WMRL	235,195	3,030	238,225	424,477	1,262,383	1,259,353
TOTAL (all regional)	235,896	3,031	238,927	909,510	1,928,000	1,924,969

NOTE: SLRC adult circulation included as part of Baltimore City statistics

*Physical Item Use equals Physical Item Circulation + In-House Use

**Total Circulation equals Physical Item Circulation + Electronic Material Circulation

***Total MD Collection Use equals Physical Item Use + Total Electronic Content Use

^Total Federal Collection Use equals Physical Item Circulation + Total Electronic Content Use

Table 7				
CIRCULATION BY POPULATION AND USERS				
LIBRARY SYSTEM	REGISTERED USERS	CIRC/PER CAPITA	CIRC/PER REGISTERED USER	% OF POPULATION REGISTERED
TOTAL (all libraries)	3,148,306	7.37	13.88	52%
Public				
Allegany	13,415	4.13	22.06	19%
Anne Arundel	296,817	7.15	13.82	52%
Baltimore City/SLRC	260,078	2.93	6.89	43%
Baltimore	468,470	9.46	16.81	56%
Calvert	56,870	9.67	15.56	62%
Caroline	14,019	4.63	10.96	42%
Carroll	94,472	15.54	27.61	56%
Cecil	55,282	7.43	13.81	54%
Charles	74,085	4.07	8.78	46%
Dorchester	12,562	3.16	8.09	39%
Frederick	126,818	9.91	19.69	50%
Garrett	18,321	6.90	11.01	63%
Harford	206,595	10.42	12.71	82%
Howard	238,275	15.82	21.32	74%
Kent	9,005	6.43	13.85	46%
Montgomery	335,099	7.14	22.57	32%
Prince George's	570,717	3.36	5.37	63%
Queen Anne's	48,810	6.97	7.11	98%
St. Mary's	31,403	8.75	31.39	28%
Somerset	9,043	4.01	11.50	35%
Talbot	29,198	7.24	9.20	79%
Washington	71,308	4.49	9.48	47%
Wicomico	66,865	4.75	7.32	65%
Worcester	40,779	8.49	10.76	79%
TOTAL (all public)	3,148,306	7.37	13.88	52%
Regional				
ESRL	N/A	N/A	N/A	N/A
SMRLA	N/A	N/A	N/A	N/A
WMRL	N/A	N/A	N/A	N/A
TOTAL (all regional)	N/A	N/A	N/A	N/A

NOTE: Circulation statistic used is "Total Circulation" - see Table 6 - Collection Use

Table 8

PROGRAMS AND ATTENDANCE

LIBRARY SYSTEM	TOTAL PROGRAMS*	TOTAL PROGRAM ATTENDANCE*	TOTAL VIRTUAL PROGRAMS	TOTAL VIRTUAL PROGRAM ATTENDANCE	TOTAL TEEN PROGRAMS	TOTAL TEEN ATTENDANCE	TOTAL ADULT PROGRAMS	TOTAL ADULT ATTENDANCE	TOTAL OTHER PROGRAMS**	TOTAL OTHER ATTENDANCE*
TOTAL (all libraries)	76,369	1,959,959	2,947	84,092	9,173	151,472	20,359	295,918	4,131	267,612
Public										
Allegany	1,203	23,735	0	0	31	220	185	2,797	88	3,608
Anne Arundel	4,967	173,923	152	14,914	293	6,050	976	16,709	347	9,402
Baltimore City/SLRC	7,206	129,169	204	5,493	933	9,734	2,596	35,204	0	0
Baltimore	8,960	191,906	164	3,072	1,187	24,849	2,796	36,519	0	0
Calvert	1,841	40,512	71	1,117	87	850	572	11,810	48	5,550
Caroline	702	12,706	22	63	73	1,025	254	1,037	33	1,619
Carroll	4,919	110,008	128	2,893	133	1,953	804	15,400	2,020	49,920
Cecil	1,453	37,196	53	1,201	222	4,733	173	2,960	0	0
Charles	1,275	23,823	96	1,022	97	1,161	297	2,314	44	3,057
Dorchester	204	3,545	0	0	18	337	16	76	7	182
Frederick	5,161	160,108	107	3,342	450	9,604	567	14,001	66	7,108
Garrett	486	12,752	0	0	21	384	153	4,995	0	0
Harford	6,396	317,988	38	1,148	764	15,380	1,308	26,511	315	131,036
Howard	8,184	188,850	828	16,185	2,635	33,987	2,037	23,768	642	22,055
Kent	346	5,607	0	0	3	44	155	2,010	25	357
Montgomery	10,227	271,642	551	23,638	1,124	15,135	4,148	58,365	327	21,902
Prince George's	6,155	131,210	381	7,759	373	16,924	1,475	16,930	19	1,158
Queen Anne's	774	10,521	7	35	26	57	204	2,933	1	18
St. Mary's	1,127	25,817	22	314	58	1,151	298	3,179	13	2,173
Somerset	705	6,702	0	0	145	890	195	1,436	0	0
Talbot	494	18,951	0	0	23	242	152	5,595	47	5,419
Washington	1,585	28,704	6	289	308	5,883	354	4,699	53	1,206
Wicomico	749	8,584	21	163	136	559	142	651	36	1,842
Worcester	1,169	25,569	37	1,235	33	320	480	5,797	0	0
TOTAL (all public)	76,288	1,959,528	2,888	83,883	9,173	151,472	20,337	295,696	4,131	267,612
Regional										
ESRL	0	0	0	0	0	0	0	0	0	0
SMRLA	81	431	59	209	0	0	22	222	0	0
WMRL	0	0	0	0	0	0	0	0	0	0
TOTAL (all regional)	81	431	59	209	0	0	22	222	0	0

NOTE: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated |

*Total Programs / Attendance includes all Teen, Adult, Children's and Other programs and attendance

**Other Programs / Attendance includes any program or attendance not otherwise captured by Adult, Teen, or Children's, including All Ages and Family programs

Table 9								
SERVICES								
LIBRARY SYSTEM	REFERENCE INFORMATION TRANSACTIONS	INTER-LIBRARY LOAN ITEMS BORROWED	INTER-LIBRARY LOAN ITEMS LOANED OUT	BOOK-MOBILES	MEETING ROOM USE*	WIRELESS INTERNET USES PER YEAR	INTERNET TERMINALS USED BY PUBLIC	INTERNET TERMINAL USES PER YEAR
TOTAL (all libraries)	5,391,679	366,061	397,311	21	56,667	18,303,156	5,636	3,509,938
Public								
Allegany	63,863	16,694	14,901	0	674	23,500	70	19,178
Anne Arundel	258,656	52,854	20,220	0	2,783	361,358	314	306,047
Baltimore City/SLRC	1,319,024	14,774	36,626	3	15,384	1,962,540	863	671,730
Baltimore	311,937	28,874	29,664	4	2,063	634,412	460	593,257
Calvert	229,140	3,665	6,881	2	4,241	46,329	120	44,992
Caroline	27,860	1,200	9,735	0	1,461	86,181	78	27,680
Carroll	93,210	20,975	12,537	3	5,402	69,980	114	74,204
Cecil	89,620	14,317	5,116	1	378	89,287	110	80,884
Charles	24,914	3,665	6,881	1	3,685	48,196	145	76,736
Dorchester	5,638	9,997	20,643	0	76	28,796	30	12,687
Frederick	82,670	17,159	12,869	2	1,496	188,348	294	115,215
Garrett	14,838	19,570	12,698	0	0	27,457	45	11,610
Harford	370,397	19,734	20,243	2	336	199,640	496	149,827
Howard	1,193,180	19,734	18,565	0	3,030	201,336	389	409,724
Kent	1,469	17,272	16,245	0	227	31,369	34	8,559
Montgomery	688,307	47,323	12,392	0	0	13,041,614	845	259,539
Prince George's	349,139	25,157	19,214	0	5,071	827,067	674	477,296
Queen Anne's	3,609	1,566	8,295	0	1,965	30,235	21	13,090
St. Mary's	12,269	3,665	6,881	0	2,913	20,159	130	56,342
Somerset	11,475	751	4,524	0	182	26,906	26	11,013
Talbot	13,929	1,889	9,800	0	232	31,053	64	16,759
Washington	133,863	9,106	16,724	1	1,428	203,025	103	14,794
Wicomico	4,090	1,923	9,079	2	2,074	71,298	90	28,460
Worcester	88,435	1,718	5,275	0	1,566	53,070	121	30,315
TOTAL (all public)	5,391,532	353,582	336,008	21	56,667	18,303,156	5,636	3,509,938
Regional								
ESRL	0	3	127	0	0	0	0	0
SMRLA	0	12,476	21,907	0	0	0	0	0
WMRL	147	0	39,269	0	0	0	0	0
TOTAL (all regional)	147	12,479	61,303	0	0	0	0	0

NOTE: SLRC electronic access included as part of Baltimore City statistics | 0= Not available or none

*Meeting Room Use indicates the number of times library meeting rooms and study spaces were used by outside groups or individuals | 0= Information not c

Table 10

LIBRARY VISITS										
LIBRARY SYSTEM	LIBRARY VISITS	LIBRARY VISITS PER HOURS OPEN	CURBSIDE VISITS	WEBSITE SESSIONS*	APP SESSIONS**	CATALOG SESSIONS***	VIRTUAL VISITS^	TOTAL VISITS^^	ANNUAL HOURS OPEN TO THE PUBLIC	CURBSIDE SERVICE HOURS
TOTAL (all libraries)	17,483,983	47	63,273	21,926,218	237,786	8,450,104	30,614,108	48,161,364	370,107	10,617
Public										
Allegany	121,666	15	0	99,880	0	52,908	152,788	274,454	8,330	0
Anne Arundel	1,335,973	38	0	1,992,842	0	2,204,190	4,197,032	5,533,005	35,480	1,634
Baltimore City/SLRC	1,376,411	33	1,779	1,231,515	0	373,083	1,604,598	2,982,788	41,805	504
Baltimore	2,801,269	60	9,794	4,301,832	0	0	4,301,832	7,112,895	47,050	680
Calvert	322,841	36	1,226	1,154,212	0	127,391	1,281,603	1,605,670	8,961	216
Caroline	184,660	48	76	34,178	0	0	34,178	218,914	3,867	42
Carroll	652,046	46	8,152	742,683	0	627,177	1,369,860	2,030,058	14,102	684
Cecil	288,686	22	2,770	213,039	0	150,706	363,745	655,201	13,100	588
Charles	400,646	47	0	327,724	0	127,391	455,115	855,761	8,615	0
Dorchester	57,825	16	83	184,802	0	0	184,802	242,710	3,564	69
Frederick	812,614	41	6,538	943,425	0	206,196	1,149,621	1,968,773	19,823	943
Garrett	108,380	15	1,505	95,894	0	299,485	395,379	505,264	7,164	675
Harford	1,045,235	48	9,483	910,697	114,984	669,347	1,695,028	2,749,746	21,899	1,320
Howard	1,413,471	136	946	1,736,091	0	972,622	2,708,713	4,123,130	10,392	144
Kent	73,437	21	0	36,633	0	0	36,633	110,070	3,501	0
Montgomery	3,289,163	81	0	2,899,539	0	2,037,113	4,936,652	8,225,815	40,743	0
Prince George's	1,679,342	55	0	1,488,195	120,616	434,511	2,043,322	3,722,664	30,794	0
Queen Anne's	132,487	29	2,036	156,585	2,186	0	158,771	293,294	4,510	240
St. Mary's	407,660	60	955	182,411	0	127,391	309,802	718,417	6,808	120
Somerset	64,267	16	128	41,000	0	0	41,000	105,395	3,987	476
Talbot	127,719	33	15,148	470,099	0	40,593	510,692	653,559	3,922	636
Washington	374,470	30	1,208	2,227,573	0	0	2,227,573	2,603,251	12,412	846
Wicomico	150,794	16	446	131,454	0	0	131,454	282,694	9,723	80
Worcester	262,921	35	1,000	223,803	0	0	223,803	487,724	7,475	720
TOTAL (all public)	17,483,983	NA	63,273	21,826,106	237,786	8,450,104	30,513,996	48,061,252	368,027	10,617
Regional										
ESRL	0	0	0	90,875	0	0	90,875	90,875	0	0
SMRLA	0	0	0	7,357	0	0	7,357	7,357	0	0
WMRL	0	0	0	1,880	0	0	1,880	1,880	2,080	0
TOTAL (all regional)	0	0	0	100,112	0	0	100,112	100,112	2,080	0

NOTE: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated

*Website sessions are visits to the library's website that are not mandatory splash page portals (such as signing in to a library computer, or using the library's WiFi)

**App sessions are instances of opening the library's app product (as opposed to the website)

***Catalog sessions are visits to the library's catalog, and are counted separately from website visits

^Virtual Visits include Website Sessions + App Sessions + Catalog Sessions

^^Total Visits include Library Visits and Virtual Visits

Table 11

CHILDREN'S STATISTICS

LIBRARY SYSTEM	TOTAL CHILDREN'S PROGRAMS	TOTAL CHILDREN'S ATTENDANCE	PERCENT OF TOTAL PROGRAMS	PERCENT OF TOTAL ATTENDANCE	PRE-K PROGRAMS	PRE-K ATTENDANCE	OTHER CHILDREN'S PROGRAMS*	OTHER CHILDREN'S ATTENDANCE*	TOTAL CHILDREN'S CIRCULATION	PERCENT OF TOTAL CIRCULATION**	TOTAL CHILDREN'S REFERENCE TRANSACTIONS
TOTAL (all libraries)	40,640	1,178,251	53%	60%	27,557	751,680	13,091	428,504	15,826,294	35%	1,151,504
Public											
Allegany	899	17,110	75%	72%	472	9,695	427	7,415	72,105	24%	10,583
Anne Arundel	3,199	126,848	64%	73%	2,611	85,999	588	40,849	920,911	22%	34,928
Baltimore City/SLRC	3,473	78,738	48%	61%	1,761	35,290	1,712	43,448	412,792	23%	274,357
Baltimore	4,813	127,466	54%	66%	3,197	78,266	1,616	49,200	2,475,414	31%	0
Calvert	1,063	21,185	58%	52%	733	13,122	330	8,063	329,878	37%	46,197
Caroline	320	8,962	46%	71%	210	5,173	110	3,789	35,384	23%	3,271
Carroll	1,834	39,842	37%	36%	1,821	38,778	13	1,064	864,123	33%	31,336
Cecil	1,058	29,503	73%	79%	517	12,556	541	16,947	224,186	29%	13,642
Charles	741	16,269	58%	68%	528	10,765	213	5,504	293,772	45%	2,483
Dorchester	163	2,950	80%	83%	83	1,545	80	1,405	24,918	25%	262
Frederick	3,971	126,053	77%	79%	3,080	90,655	891	35,398	882,756	35%	21,989
Garrett	312	7,373	64%	58%	150	2,574	162	4,799	53,191	26%	1,238
Harford	3,971	143,913	62%	45%	2,572	64,992	1,399	78,921	727,173	28%	83,150
Howard	2,870	109,040	35%	58%	2,027	67,601	843	41,439	2,321,822	46%	284,608
Kent	163	3,196	47%	57%	128	2,232	35	964	25,937	21%	168
Montgomery	4,077	152,602	40%	56%	3,019	127,632	1,058	24,970	3,737,588	49%	181,205
Prince George's	3,907	88,439	63%	67%	2,297	54,013	1,610	34,426	1,258,110	41%	47,552
Queen Anne's	536	7,478	69%	71%	216	4,921	320	2,557	94,054	27%	852
St. Mary's	736	19,000	65%	74%	645	16,603	91	2,397	413,927	42%	2,309
Somerset	365	4,376	52%	65%	172	1,566	193	2,810	29,612	28%	1,962
Talbot	272	7,695	55%	41%	153	3,670	119	4,025	90,600	34%	2,756
Washington	864	16,627	55%	58%	637	10,674	227	5,953	174,167	26%	75,531
Wicomico	414	5,369	55%	63%	115	2,427	299	2,942	246,225	50%	1,647
Worcester	619	18,217	53%	71%	413	10,931	206	7,286	81,473	19%	29,478
TOTAL (all public)	40,640	1,178,251	53%	60%	27,557	751,680	13,083	426,571	15,790,118	36%	1,151,504
Regional											
ESRL	0	0	0%	0%	0	0	8	1,933	0	0%	0
SMRLA	0	0	0%	0%	0	0	0	0	0	0%	0
WMRL	0	0	0%	0%	0	0	0	0	36,176	9%	0
TOTAL (all regional)	0	0	0%	0%	0	0	8	1,933	36,176	4%	0

NOTE: SLRC Children's Circulation included as part of Baltimore City statistics

*Other Children's Programs and Attendance include events targeted to children ages 6 - 11

**Children's Circulation as a percentage of Total Circulation (Physical Item + Electronic Material Circulation)