

MARYLAND PUBLIC LIBRARY STATISTICS

FISCAL YEAR 2021

MARYLAND STATE LIBRARY

**25 S. CHARLES STREET, SUITE 1310
BALTIMORE, MD 21201
667-219-4800**

September 14, 2022

Includes statistics from all Maryland public and regional libraries, the State Library Resource Center (SLRC), and the Maryland State Library for the Blind and Print Disabled

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MARYLAND STATE LIBRARY STATISTICS

FY 2021

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**Maryland Public Library Statistics
FY 2021**

Executive Summary

*The attached tables report the Maryland public library statistics for the state fiscal year of 2021 (July 1, 2020 – June 30, 2021)
Significant statistics are highlighted below, as well as FY 2020 comparisons.*

Note: FY 2021 represents a full fiscal year of pandemic-related building closures. Library services were severely impacted, as reflected in key metrics throughout this report.

FY 2021 Highlights

Public library per capita funding statewide: \$51.87
Capital revenue: \$23,537,135
Capital expenditures: \$23,360,789

Staff: 3,306

- **Professional librarians: 712**

Total holdings: 19,112,780

- **Books: 9,788,344**
- **E-books: 4,288,762**
- **E-resources: 1,137**

Registered users: 3,238,375
Population that hold library cards: 54%

Total circulation: 34,528,167 items
Circulation per capita: 5.71 items

Library visits: 2,369,454
Reference transactions: 3,002,589
Bookmobiles: 21

Internet terminals available to the public: 4,433
Internet uses per year: 264,368
Wireless internet uses per year: 7,786,977

FY 2020 - 2021 Comparison Highlights: Libraries Respond to Covid-19

- **86% increase in circulation of materials through the Library for the Blind and Print Disabled**
- **4% increase in materials expenditures, with libraries expanding e-book collections to meet customer demand**
- **Circulation of e-books increased by 22% as customers sought out contactless ways to stay engaged and informed**
- **3% increase in the number of library cardholders**
- **Libraries provided close to 283,000 hours of contactless service for materials pickup, outdoor programming, and WiFi use outside the branches.**
- **Curbside visits increased by 96%, with libraries seeing over 1.7 million customers take advantage of this essential service**

**Maryland State Library for the Blind and Print Disabled Statistics
FY 2021**

Patrons

Registered borrowers: 6,193
Number of patrons 15 years and younger: 168
Number of patrons between 16 and 80: 3,889
Number of patrons over 80: 1,840
Number of patrons blind/low vision/deaf blind: 5,166
Number of patrons with reading disabilities: 710
Number of patrons with a physical disability: 378

Circulation

Total circulation (items): 273,844
Braille: 1,731
Large Print: 1,062
Digital: 129,227
Electronic books, magazines, and newspapers: 141,824

Staff

Total paid staff: 20
State employees: 20
Contract employees: 0
SCSEP participants: 2
*Volunteers: N/A

Readership

Digital readers: 4,349
Braille readers: 368
Large Print readers: 6,192

Patron Service

Telephone inquiries: 4,974
*Walk-in patrons: N/A
E-Mail requests: 2,743
New applications processed: 458

Collection

Total collection (titles): 66,588
Braille titles: 16,060
Digital titles: 36,523
Large print titles: 12,904
Tactile items: 6
Marylandia items: 207
Descriptive video titles: 298

Outreach, Services and Events

*Total outreach programs: N/A
Adult/educational/cultural programs: 19
Youth Services programs: 17
Technology classes attendance: 245
*Library tours: N/A
Total program attendance: 761
MAT chapters converted: 3,538
MAT students: 52

**Note: FY2021 represents a full fiscal year with Covid-19 restrictions. Patron and volunteer access to the building was limited, as was staff's ability to engage in community outreach.*

**Table 1
OPERATING INCOME & EXPENDITURES**

LIBRARY SYSTEM	OPERATING INCOME								OPERATING EXPENDITURES				
	EST. POP	TOTAL	FEDERAL	STATE	LOCAL	OTHER*	PER CAPITA**	PER CAPITA RANKING	TOTAL	SALARIES	BENEFITS	MATERIALS	OTHER
TOTAL (all libraries)	6,042,718	\$351,202,887	\$3,040,845	\$80,041,602	\$233,411,870	\$34,708,570	\$51.87		\$320,123,267	\$173,360,942	\$67,240,349	\$40,297,630	\$39,224,346
Public													
Allegany	70,975	\$2,237,065	\$13,985	\$1,018,158	\$966,545	\$238,377	\$27.96	23	\$2,286,827	\$1,176,768	\$466,810	\$211,765	\$431,483
Anne Arundel	576,031	\$29,806,174	\$15,000	\$4,218,104	\$24,847,157	\$725,913	\$50.46	10	\$26,895,591	\$15,628,507	\$7,255,801	\$4,011,283	\$0
Baltimore City	602,495	\$61,482,808	\$391,489	\$8,964,696	\$22,415,000	\$29,711,623	\$52.08	7	\$44,189,400	\$23,335,600	\$8,374,900	\$3,137,534	\$9,341,366
Baltimore	828,431	\$45,504,391	\$395,499	\$9,094,971	\$35,252,268	\$761,654	\$53.53	6	\$43,161,818	\$21,932,617	\$9,269,070	\$7,086,466	\$4,873,665
Calvert	92,003	\$4,742,648	\$27,702	\$996,161	\$3,710,559	\$8,226	\$51.16	9	\$4,672,815	\$2,608,996	\$1,271,015	\$413,731	\$379,073
Caroline	33,304	\$1,869,573	\$15,010	\$473,478	\$1,252,728	\$128,357	\$51.83	8	\$1,803,307	\$936,643	\$438,788	\$71,218	\$356,657
Carroll	168,429	\$11,965,692	\$396,607	\$1,995,373	\$9,409,640	\$164,072	\$67.71	5	\$11,127,269	\$6,997,061	\$1,492,499	\$1,372,448	\$1,265,261
Cecil	102,826	\$7,848,536	\$29,084	\$1,319,429	\$6,406,619	\$93,404	\$75.14	3	\$6,611,174	\$3,492,990	\$1,537,850	\$557,595	\$1,022,739
Charles	161,503	\$5,694,503	\$17,750	\$1,714,962	\$3,879,900	\$81,891	\$34.64	20	\$5,978,330	\$3,601,091	\$1,126,727	\$351,889	\$898,623
Dorchester	31,998	\$1,075,017	\$9,550	\$392,220	\$553,520	\$119,727	\$29.56	22	\$1,043,353	\$571,483	\$175,137	\$88,191	\$208,542
Frederick	255,648	\$13,046,024	\$65,957	\$2,473,982	\$10,377,062	\$129,023	\$50.27	11	\$12,881,864	\$7,284,733	\$3,053,978	\$1,883,089	\$660,064
Garrett	29,163	\$1,510,842	\$38,532	\$290,212	\$1,076,000	\$106,099	\$46.85	13	\$1,489,982	\$804,532	\$395,768	\$86,864	\$202,817
Harford	253,956	\$21,737,601	\$67,831	\$2,942,755	\$18,339,690	\$387,325	\$83.80	1	\$18,774,956	\$9,511,543	\$4,133,939	\$2,764,176	\$2,365,298
Howard	323,196	\$25,943,655	\$408,789	\$3,192,071	\$21,880,020	\$462,776	\$77.58	2	\$25,839,425	\$14,436,797	\$5,559,335	\$2,510,924	\$3,332,370
Kent	19,383	\$977,098	\$20,406	\$193,962	\$616,973	\$145,757	\$41.84	15	\$930,942	\$467,252	\$156,279	\$53,554	\$253,857
Montgomery	1,052,567	\$38,298,241	\$70,575	\$5,289,398	\$32,758,306	\$179,962	\$36.15	19	\$38,297,521	\$21,667,386	\$8,294,595	\$7,101,089	\$1,234,451
Prince George's	909,308	\$35,217,622	\$382,589	\$9,828,170	\$24,884,000	\$122,863	\$38.17	16	\$34,732,780	\$19,557,276	\$7,224,152	\$2,888,245	\$5,063,107
Queen Anne's	50,251	\$2,523,270	\$18,773	\$388,492	\$1,957,600	\$158,405	\$46.69	14	\$2,433,853	\$1,300,250	\$580,260	\$203,516	\$349,827
St. Mary's	112,664	\$4,300,306	\$84,879	\$1,182,819	\$2,966,364	\$66,244	\$36.83	17	\$3,871,722	\$2,496,601	\$496,629	\$357,607	\$520,885
Somerset	25,675	\$1,119,608	\$66,804	\$392,389	\$542,084	\$118,331	\$36.40	18	\$993,838	\$544,058	\$231,019	\$74,569	\$144,192
Talbot	36,968	\$2,056,090	\$58,200	\$284,820	\$1,450,751	\$262,319	\$46.95	12	\$2,040,501	\$1,128,153	\$462,043	\$184,252	\$266,053
Washington	150,926	\$5,357,238	\$39,942	\$1,946,607	\$3,180,510	\$190,179	\$33.97	21	\$4,554,081	\$2,583,285	\$1,052,359	\$509,265	\$409,172
Wicomico	103,195	\$3,087,100	\$98,600	\$1,369,108	\$1,469,295	\$150,097	\$27.51	24	\$2,497,850	\$1,346,372	\$544,262	\$223,019	\$384,198
Worcester	51,823	\$3,794,977	\$60,210	\$426,835	\$3,191,661	\$116,271	\$69.82	4	\$3,949,002	\$1,842,954	\$1,514,572	\$240,020	\$351,456
TOTAL (all public)	6,042,718	\$331,196,080	\$2,793,762	\$60,389,172	\$233,384,252	\$34,628,894	\$48.62		\$301,058,202	\$165,252,948	\$65,107,787	\$36,382,310	\$34,315,156
Regional													
ESRL	352,597	\$3,288,739	\$142,119	\$3,079,358	\$0	\$67,262	\$8.73		\$2,908,208	\$909,448	\$256,496	\$562,675	\$1,179,589
SMRLA	366,170	\$3,345,901	\$69,336	\$3,247,447	\$27,618	\$1,500	\$8.94		\$3,074,874	\$940,298	\$328,888	\$617,170	\$1,188,518
WMRL	251,064	\$2,193,139	\$35,628	\$2,146,597	\$0	\$10,914	\$8.55		\$1,902,955	\$581,154	\$162,091	\$719,305	\$440,405
TOTAL (all regional)	969,831	\$8,827,779	\$247,083	\$8,473,402	\$27,618	\$79,676	\$8.77		\$7,886,037	\$2,430,900	\$747,475	\$1,899,150	\$2,808,512
STATE LIBRARY RESOURCE CENTER (SLRC)	6,042,718	\$11,179,028	\$0	\$11,179,028	\$0	\$0	\$1.85		\$11,179,028	\$5,677,094	\$1,385,086	\$2,016,170	\$2,100,678

NOTE: State Operating Income includes both state aid and state contribution to retirement
 *Other Operating Income includes grants, fines, fees, endowments, and other income sources not noted elsewhere
 **Per Capita/ Per Capita Rank includes state and local operating income only

Table 2						
CAPITAL REVENUE & EXPENDITURES						
	CAPITAL REVENUE					CAPITAL EXPENDITURES
LIBRARY SYSTEM	TOTAL	LOCAL	STATE	FEDERAL	OTHER	TOTAL
TOTAL (all libraries)	\$23,537,135	\$14,689,024	\$7,894,448	\$0	\$953,663	\$23,360,789
Public						
Allegany	\$1,099,355	\$109,935	\$989,420	\$0	\$0	\$1,142,494
Anne Arundel	\$2,600,000	\$0	\$2,600,000	\$0	\$0	\$1,497,311
Baltimore City	\$1,297,600	\$1,201,900	\$0	\$0	\$95,700	\$1,297,600
Baltimore	\$2,625,000	\$1,575,000	\$1,050,000	\$0	\$0	\$2,625,000
Calvert	\$1,184,240	\$751,669	\$182,571	\$0	\$250,000	\$1,184,240
Caroline	\$0	\$0	\$0	\$0	\$0	\$0
Carroll	\$2,726,901	\$742,951	\$1,810,835	\$0	\$173,115	\$4,713,197
Cecil	\$2,720,266	\$2,486,218	\$0	\$0	\$234,048	\$2,705,759
Charles	\$0	\$0	\$0	\$0	\$0	\$0
Dorchester	\$0	\$0	\$0	\$0	\$0	\$0
Frederick	\$797,633	\$671,157	\$126,476	\$0	\$0	\$313,166
Garrett	\$0	\$0	\$0	\$0	\$0	\$0
Harford	\$520,000	\$400,000	\$120,000	\$0	\$0	\$159,314
Howard	\$0	\$0	\$0	\$0	\$0	\$0
Kent	\$0	\$0	\$0	\$0	\$0	\$0
Montgomery	\$1,721,742	\$1,721,742	\$0	\$0	\$0	\$1,721,742
Prince George's	\$4,937,899	\$4,937,899	\$0	\$0	\$0	\$4,937,899
Queen Anne's	\$1,215,946	\$0	\$1,015,146	\$0	\$200,800	\$1,015,146
St. Mary's	\$0	\$0	\$0	\$0	\$0	\$0
Somerset	\$0	\$0	\$0	\$0	\$0	\$0
Talbot	\$0	\$0	\$0	\$0	\$0	\$0
Washington	\$0	\$0	\$0	\$0	\$0	\$0
Wicomico	\$90,553	\$90,553	\$0	\$0	\$0	\$0
Worcester	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL (all public)	\$23,537,135	\$14,689,024	\$7,894,448	\$0	\$953,663	\$23,312,868
Regional						
ESRL	\$0	\$0	\$0	\$0	\$0	\$47,921
SMRLA	\$0	\$0	\$0	\$0	\$0	\$0
WMRL	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL (all regional)	\$0	\$0	\$0	\$0	\$0	\$47,921
SLRC	\$0	\$0	\$0	\$0	\$0	\$0

Table 3				
PERSONNEL				
LIBRARY SYSTEM	TOTAL PAID STAFF	STAFF WITH MLS DEGREES	TOTAL LIBRARIANS	OTHER PAID STAFF*
TOTAL (all libraries)	3,306	712	1,425	1,883
Public				
Allegany	29	3	25	4
Anne Arundel	290	57	135	156
Baltimore City/SLRC	492	147	190	302
Baltimore	433	86	158	275
Calvert	52	8	43	9
Caroline	20	4	14	6
Carroll	141	22	68	72
Cecil	72	24	43	29
Charles	81	13	54	28
Dorchester	12	4	4	8
Frederick	145	47	87	58
Garrett	22	1	6	16
Harford	196	36	80	116
Howard	269	29	116	153
Kent	15	6	7	8
Montgomery	405	105	141	264
Prince George's	312	63	116	196
Queen Anne's	25	8	24	1
St. Mary's	48	9	22	26
Somerset	16	3	3	13
Talbot	21	7	10	11
Washington	92	11	31	61
Wicomico	37	4	12	26
Worcester	42	8	16	26
TOTAL (all public)	3,266	701	1,405	1,862
Regional				
ESRL	16	4	11	6
SMRLA	14	3	3	11
WMRL	10	4	6	4
TOTAL (all regional)	40	11	20	21

NOTE: SLRC personnel included as part of Baltimore City statistics | Figures indicated are FTE and are rounded to the nearest whole number

*Other Paid Staff includes pages, maintenance, security, hourly, substitute

Table 4

LIBRARY COLLECTIONS								
LIBRARY SYSTEM	TOTAL HOLDINGS	TOTAL CATALOGUED BOOK VOLUMES	TOTAL VIDEOS	TOTAL AUDIO RECORDINGS	TOTAL PERIODICAL SUBSCRIPTIONS	TOTAL OTHER MATERIAL	E-BOOKS	DATABASES
TOTAL (all libraries)	19,112,780	9,788,344	1,653,574	3,093,778	7,451	279,734	4,288,762	1,137
Public								
Allegany	214,962	116,459	15,483	31,901	5	195	50,892	27
Anne Arundel	947,111	544,499	85,484	142,008	818	2,136	172,052	114
Baltimore City/SLRC	2,532,549	2,081,561	182,155	125,409	725	910	141,720	69
Baltimore	1,518,134	954,117	233,601	181,425	3,304	8,245	137,411	31
Calvert	350,566	167,171	30,973	73,742	358	210	78,082	30
Caroline	183,204	58,310	9,130	43,752	34	421	71,531	26
Carroll	1,409,649	355,070	135,159	238,111	519	9,853	670,909	28
Cecil	403,734	207,381	35,943	76,191	0	1,918	82,269	32
Charles	353,193	173,704	25,579	65,885	36	532	87,427	30
Dorchester	171,686	58,162	7,572	38,337	58	120	67,408	29
Frederick	720,490	340,585	106,333	128,259	150	409	144,722	32
Garrett	188,429	80,251	11,569	40,694	124	210	55,550	31
Harford	1,044,684	568,268	131,400	173,000	534	6,105	165,340	37
Howard	1,241,764	729,434	156,797	209,490	0	10,300	135,676	67
Kent	152,563	37,432	5,507	40,849	58	85	68,608	24
Montgomery	2,358,031	1,758,447	119,295	73,218	7	228,124	178,744	196
Prince George's	735,847	522,293	71,525	59,998	278	8,026	73,684	43
Queen Anne's	252,038	101,107	22,287	53,471	3	57	75,084	29
St. Mary's	301,907	133,467	34,564	56,085	1	108	77,654	28
Somerset	191,789	51,458	13,586	43,715	75	38	82,891	26
Talbot	237,046	111,789	12,608	43,526	40	129	68,928	26
Washington	1,493,530	328,898	77,684	486,952	91	1287	598,569	49
Wicomico	237,689	111,481	14,044	43,196	22	0	68,920	26
Worcester	277,910	135,535	22,018	51,172	194	44	68,920	27
TOTAL (all public)	17,518,505	9,726,879	1,560,296	2,520,386	7,434	279,462	3,422,991	1,057
Regional								
ESRL	119,392	657	4	39,182	0	222	79,301	26
SMRLA	154,255	907	8,919	48,366	17	23	96,000	23
WMRL	1,320,628	59,901	84,355	485,844	0	27	690,470	31
TOTAL (all regional)	1,594,275	61,465	93,278	573,392	17	272	865,771	80

NOTE: SLRC collections included as part of Baltimore City statistics | E-book statistics may be reported by regional libraries for individual systems

Table 5			
ELECTRONIC CIRCULATION			
LIBRARY SYSTEM	ELECTRONIC MATERIAL CIRCULATION	ELECTRONIC RETRIEVAL	TOTAL ELECTRONIC CONTENT USE
TOTAL (all libraries)	10,994,809	12,158,106	23,152,915
Public			
Allegany	53,359	92,533	145,892
Anne Arundel	1,250,471	1,827,920	3,078,391
Baltimore City/SLRC	596,308	736,840	1,333,148
Baltimore	1,688,732	1,022,959	2,711,691
Calvert	186,370	76,571	262,941
Caroline	22,694	11,875	34,569
Carroll	358,997	73,145	432,142
Cecil	135,029	18,843	153,872
Charles	107,230	117,696	224,926
Dorchester	13,215	4,726	17,941
Frederick	585,000	593,174	1,178,174
Garrett	34,611	85,927	120,538
Harford	702,279	353,747	1,056,026
Howard	936,132	4,177,382	5,113,514
Kent	31,234	33,660	64,894
Montgomery	1,892,257	1,382,395	3,274,652
Prince George's	1,272,232	494,399	1,766,631
Queen Anne's	61,271	14,463	75,734
St. Mary's	147,141	88,097	235,238
Somerset	11,319	10,785	22,104
Talbot	64,148	21,857	86,005
Washington	132,211	148,106	280,317
Wicomico	94,082	20,642	114,724
Worcester	89,962	89,496	179,458
TOTAL (all public)	10,466,284	11,497,238	21,963,522
Regional			
ESRL	58	0	58
SMRLA	299,828	271,802	571,630
WMRL	228,639	389,066	617,705
TOTAL (all regional)	528,525	660,868	1,189,393

NOTE: SLRC circulation included as part of Baltimore City statistics

Table 6						
COLLECTION USE						
LIBRARY SYSTEM	PHYSICAL ITEM CIRCULATION	IN-HOUSE USE	PHYSICAL ITEM USE*	TOTAL CIRCULATION**	TOTAL MD COLLECTION USE***	TOTAL FEDERAL COLLECTION USE^
TOTAL (all libraries)	23,533,358	138,370	23,671,728	34,528,167	46,824,643	46,686,273
Public						
Allegany	137,794	3,723	141,517	191,153	287,409	283,686
Anne Arundel	2,539,205	0	2,539,205	3,789,676	5,617,596	5,617,596
Baltimore City/SLRC	611,044	0	611,044	1,207,352	1,944,192	1,944,192
Baltimore	2,988,536	0	2,988,536	4,677,268	5,700,227	5,700,227
Calvert	547,856	0	547,856	734,226	810,797	810,797
Caroline	73,696	0	73,696	96,390	108,265	108,265
Carroll	1,790,867	62,616	1,853,483	2,149,864	2,285,625	2,223,009
Cecil	382,340	480	382,820	517,369	536,692	536,212
Charles	319,893	0	319,893	427,123	544,819	544,819
Dorchester	40,648	0	40,648	53,863	58,589	58,589
Frederick	1,045,873	13,055	1,058,928	1,630,873	2,237,102	2,224,047
Garrett	190,469	2,870	193,339	225,080	313,877	311,007
Harford	1,227,108	0	1,227,108	1,929,387	2,283,134	2,283,134
Howard	2,654,776	0	2,654,776	3,590,908	7,768,290	7,768,290
Kent	50,392	0	50,392	81,626	115,286	115,286
Montgomery	6,350,467	35,247	6,385,714	8,242,724	9,660,366	9,625,119
Prince George's	739,312	6,088	745,400	2,011,544	2,512,031	2,505,943
Queen Anne's	184,033	0	184,033	245,304	259,767	259,767
St. Mary's	645,644	2,623	648,267	792,785	883,505	880,882
Somerset	58,799	0	58,799	70,118	80,903	80,903
Talbot	184,954	2,054	187,008	249,102	273,013	270,959
Washington	344,527	2,036	346,563	476,738	626,880	624,844
Wicomico	141,771	0	141,771	235,853	256,495	256,495
Worcester	165,563	6,986	172,549	255,525	352,007	345,021
TOTAL (all public)	23,415,567	137,778	23,553,345	33,881,851	45,516,867	45,379,089
Regional						
ESRL	61	3	64	119	122	119
SMRLA	287	0	287	300,115	571,917	571,917
WMRL	117,443	589	118,032	346,082	735,737	735,148
TOTAL (all regional)	117,791	592	118,383	646,316	1,307,776	1,307,184

NOTE: SLRC adult circulation included as part of Baltimore City statistics

*Physical Item Use equals Physical Item Circulation + In-House Use

**Total Circulation equals Physical Item Circulation + Electronic Material Circulation

***Total MD Collection Use equals Physical Item Use + Total Electronic Content Use

^Total Federal Collection Use equals Physical Item Circulation + Total Electronic Content Use

Table 7				
CIRCULATION BY POPULATION AND USERS				
LIBRARY SYSTEM	REGISTERED USERS	CIRC/PER CAPITA	CIRC/PER REGISTERED USER	% OF POPULATION REGISTERED
TOTAL (all libraries)	3,238,375	5.71	10.66	54%
Public				
Allegany	17,352	2.69	11.02	24%
Anne Arundel	313,537	6.58	12.09	54%
Baltimore City/SLRC	277,631	2.00	4.35	46%
Baltimore	403,087	5.65	11.60	49%
Calvert	54,596	7.98	13.45	59%
Caroline	14,178	2.89	6.80	43%
Carroll	91,264	12.76	23.56	54%
Cecil	50,417	5.03	10.26	49%
Charles	68,997	2.64	6.19	43%
Dorchester	13,007	1.68	4.14	41%
Frederick	132,346	6.38	12.32	52%
Garrett	18,204	7.72	12.36	62%
Harford	252,725	7.60	7.63	100%
Howard	228,383	11.11	15.72	71%
Kent	9,090	4.21	8.98	47%
Montgomery	406,998	7.83	20.25	39%
Prince George's	588,537	2.21	3.42	65%
Queen Anne's	50,651	4.88	4.84	101%
St. Mary's	31,355	7.04	25.28	28%
Somerset	9,237	2.73	7.59	36%
Talbot	27,926	6.74	8.92	76%
Washington	68,198	3.16	6.99	45%
Wicomico	68,301	2.29	3.45	66%
Worcester	42,358	4.93	6.03	82%
TOTAL (all public)	3,238,375	N/A	N/A	N/A
Regional				
ESRL	N/A	N/A	N/A	N/A
SMRLA	N/A	N/A	N/A	N/A
WMRL	N/A	N/A	N/A	N/A
TOTAL (all regional)	N/A	N/A	N/A	N/A

NOTE: Circulation statistic used is "Total Circulation" - see Table 6 - Collection Use

Table 8

PROGRAMS AND ATTENDANCE

LIBRARY SYSTEM	TOTAL PROGRAMS*	TOTAL PROGRAM ATTENDANCE*	TOTAL VIRTUAL PROGRAMS	TOTAL VIRTUAL PROGRAM ATTENDANCE	TOTAL TEEN PROGRAMS	TOTAL TEEN ATTENDANCE	TOTAL ADULT PROGRAMS	TOTAL ADULT ATTENDANCE	TOTAL OTHER PROGRAMS**	TOTAL OTHER ATTENDANCE*
TOTAL (all libraries)	22,897	606,569	14,965	376,205	2,940	36,600	9,526	217,840	1,039	72,195
Public										
Allegany	151	3,791	108	1,943	0	0	45	970	1	85
Anne Arundel	1,943	126,314	466	25,673	125	2,921	524	18,078	285	42,362
Baltimore City/SLRC	4,367	69,956	3,078	61,933	990	6,900	1,932	38,581	171	3,396
Baltimore	1,316	24,214	1,300	23,262	147	1,169	646	15,056	N/A	N/A
Calvert	445	8,273	332	5,258	60	499	256	3,530	4	652
Caroline	205	1,165	74	545	14	116	15	81	93	421
Carroll	1,654	28,606	0	0	151	1,827	195	3,274	0	0
Cecil	467	10,511	187	3,691	58	1,696	65	1,090	0	0
Charles	824	10,264	792	9,492	129	1,005	176	1,663	113	3,516
Dorchester	28	425	0	0	1	7	0	0	0	0
Frederick	247	6,883	231	6,260	43	442	50	2,540	2	49
Garrett	81	2,224	15	147	2	2	52	674	0	0
Harford	1,341	48,850	444	10,478	157	4,488	260	8,806	1	3,500
Howard	2,983	80,714	2,766	74,051	510	9,701	1,808	46,970	222	9,591
Kent	106	4,196	66	2,899	3	35	42	2,577	0	0
Montgomery	3,178	113,047	3,176	112,961	245	2,773	1,894	41,843	0	0
Prince George's	946	25,558	875	22,775	70	1,226	571	15,141	9	724
Queen Anne's	284	4,714	0	0	40	41	78	413	0	3,857
St. Mary's	280	4,888	242	3,429	22	94	189	2,905	7	538
Somerset	18	153	14	119	2	9	16	144	0	0
Talbot	401	16,048	0	6,272	11	92	169	9,075	85	2,374
Washington	1,020	10,783	548	3,502	63	965	250	1,752	21	367
Wicomico	243	2,086	233	1,453	90	487	85	577	13	583
Worcester	369	2,906	18	62	7	105	208	2,100	12	180
TOTAL (all public)	22,897	606,569	14,965	376,205	2,940	36,600	9,526	217,840	1,039	72,195
Regional										
ESRL	0	0	0	0	0	0	0	0	0	0
SMRLA	0	0	0	0	0	0	0	0	0	0
WMRL	0	0	0	0	0	0	0	0	0	0
TOTAL (all regional)	0	0	0	0	0	0	0	0	0	0

NOTE: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated |

*Total Programs / Attendance includes all Teen, Adult, Children's and Other programs and attendance

**Other Programs / Attendance includes any program or attendance not otherwise captured by Adult, Teen, or Children's, including All Ages and Family programs

Table 9								
SERVICES								
LIBRARY SYSTEM	REFERENCE INFORMATION TRANSACTIONS	INTER-LIBRARY LOAN ITEMS BORROWED	INTER-LIBRARY LOAN ITEMS LOANED OUT	BOOK-MOBILES	MEETING ROOM USE*	WIRELESS INTERNET USES PER YEAR	INTERNET TERMINALS USED BY PUBLIC	INTERNET TERMINAL USES PER YEAR
TOTAL (all libraries)	3,002,589	308,572	337,457	21	1,542	7,786,977	4,433	264,368
Public								
Allegany	31,581	3,542	8,134	0	N/A	6,807	35	1,352
Anne Arundel	215,255	55,656	13,585	0	112	315,016	244	35,240
Baltimore City/SLRC	498,959	8,155	34,675	3	N/A	1,093,171	699	30,116
Baltimore	280,414	21,075	19,466	4	N/A	291,959	460	38,003
Calvert	111,826	2,766	4,218	2	234	10,866	68	9,030
Caroline	9,355	445	6,090	0	309	76,105	64	1,297
Carroll	75,349	21,983	10,403	3	5	30,839	115	11,764
Cecil	55,762	9,894	4,483	1	20	33,587	84	2,049
Charles	9,572	2,766	4,218	1	N/A	16,970	35	4,392
Dorchester	2,815	12,605	19,976	0	2	12,912	30	841
Frederick	48,899	13,593	11,024	2	N/A	140,610	65	2,723
Garrett	14,188	30,566	15,684	0	11	69,560	29	4,874
Harford	233,986	16,510	14,417	2	N/A	2,474,122	496	9,657
Howard	977,111	17,153	11,936	0	N/A	16,048	349	58,978
Kent	832	23,290	15,016	0	N/A	13,586	28	4,453
Montgomery	243,984	26,495	11,152	0	N/A	2,920,009	845	4,442
Prince George's	102,256	17,269	14,473	0	N/A	174,711	327	7,658
Queen Anne's	1,068	1,139	6,550	0	N/A	6,750	21	1,539
St. Mary's	8,300	2,766	4,218	0	343	4,227	100	12,509
Somerset	4,903	403	3,053	0	3	16,024	26	4,465
Talbot	3,895	893	7,013	0	36	9,093	42	2,643
Washington	51,262	5,729	6,556	1	361	5,915	97	10,664
Wicomico	1,919	4,769	4,146	2	13	15,144	53	537
Worcester	18,978	809	4,488	0	93	32,946	121	5,142
TOTAL (all public)	3,002,469	300,271	254,974	21	1,542	7,786,977	4,433	264,368
Regional								
ESRL	0	3	73	0	N/A	0	0	0
SMRLA	0	8,298	12,654	0	N/A	0	0	0
WMRL	120	0	69,756	0	N/A	0	0	0
TOTAL (all regional)	120	8,301	82,483	0	0	0	0	0

NOTE: SLRC electronic access included as part of Baltimore City statistics | 0= Not available or none

*Meeting Room Use indicates the number of times library meeting rooms and study spaces were used by outside groups or individuals | N/A= Information not collected or not applicable

Table 10

LIBRARY VISITS										
LIBRARY SYSTEM	LIBRARY VISITS	LIBRARY VISITS PER HOURS OPEN	CURBSIDE VISITS	WEBSITE SESSIONS*	APP SESSIONS**	CATALOG SESSIONS***	VIRTUAL VISITS^	TOTAL VISITS^^	ANNUAL HOURS OPEN TO THE PUBLIC	CURBSIDE SERVICE HOURS
TOTAL (all libraries)	2,369,454	12	1,785,144	16,600,974	336,574	10,143,544	27,081,090	31,235,688	193,376	282,902
Public										
Allegany	13,474	7	10,792	90,784	0	51,512	142,296	166,562	1,980	2,040
Anne Arundel	301,786	7	172,370	1,975,009	0	2,241,112	4,216,121	4,690,277	42,655	23,969
Baltimore City/SLRC	179,919	11	46,125	1,029,462	0	415,833	1,445,295	1,671,339	16,300	28,278
Baltimore	166,605	8	384,822	3,407,331	0	0	3,407,331	3,958,758	20,045	35,010
Calvert	99,255	22	20,180	240,611	22,506	99,439	362,556	481,991	4,432	7,480
Caroline	25,634	18	6,114	69,324	0	0	69,324	101,072	1,404	2,032
Carroll	277,703	23	80,223	832,228	0	661,204	1,493,432	1,851,358	12,109	593
Cecil	54,933	9	30,129	133,196	0	135,899	269,094	354,156	6,223	11,758
Charles	11,809	11	17,683	423,393	2,469	99,439	525,301	554,793	1,102	4,548
Dorchester	1,532	2	3,557	23,221	0	0	23,221	28,310	662	2,288
Frederick	41,233	26	89,550	836,943	0	226,507	1,063,450	1,194,233	1,572	12,959
Garrett	68,758	12	6,141	99,004	0	318,694	417,698	492,597	5,960	2,498
Harford	171,606	23	129,343	836,702	136,433	611,379	1,584,514	1,885,463	7,566	23,484
Howard	353,953	23	255,771	1,407,890	0	1,158,394	2,566,284	3,176,008	15,180	15,180
Kent	4,129	11	6,458	47,049	0	0	47,049	57,636	385	2,930
Montgomery	198,100	106	375,970	2,632,103	0	2,129,562	4,761,664	5,335,734	1,872	45,094
Prince George's	32,345	10	63,788	961,777	167,263	469,185	1,598,225	1,694,358	3,172	17,885
Queen Anne's	34,949	2	17,707	88,890	2,100	0	90,990	143,646	15,334	9,504
St. Mary's	80,864	15	20,395	207,204	5,803	99,439	312,446	413,705	5,283	4,795
Somerset	27,075	6	3,258	32,984	0	0	32,984	63,317	4,649	4,729
Talbot	32,223	8	5,478	476,705	0	0	476,705	514,406	4,282	728
Washington	133,721	18	8,201	447,577	0	1,425,946	1,873,523	2,015,445	7,360	8,440
Wicomico	9,462	4	13,310	36,641	0	0	36,641	59,413	2,109	4,940
Worcester	48,386	4	17,779	162,822	0	0	162,822	228,987	11,740	11,740
TOTAL (all public)	2,369,454	NA	1,785,144	16,498,850	336,574	10,143,544	26,978,966	31,133,564	193,376	282,902
Regional										
ESRL	0		0	92,314	0	0	92,314	92,314	0	0
SMRLA	0		0	8,317	0	0	8,317	8,317	0	0
WMRL	0		0	1,493	0	0	1,493	1,493	0	0
TOTAL (all regional)	0		0	102,124	0	0	102,124	102,124	0	0

NOTE: SLRC library services included as part of Baltimore City statistics | 0=Not available or none | Some totals are estimated

*Website sessions are visits to the library's website that are not mandatory computer login landing pages

**App sessions are instances of opening the library's app product (as opposed to the website)

***Catalog sessions are visits to the library's catalog, and are counted separately from website visits

^Virtual Visits include Website Sessions + App Sessions + Catalog Sessions

^^Total Visits include Library Visits, Curbside Visits, and Virtual Visits

Table 11

CHILDREN'S STATISTICS

LIBRARY SYSTEM	TOTAL CHILDREN'S PROGRAMS	TOTAL CHILDREN'S ATTENDANCE	PERCENT OF TOTAL PROGRAMS	PERCENT OF TOTAL ATTENDANCE	PRE-K PROGRAMS	PRE-K ATTENDANCE	OTHER CHILDREN'S PROGRAMS*	OTHER CHILDREN'S ATTENDANCE*	TOTAL CHILDREN'S CIRCULATION	PERCENT OF TOTAL CIRCULATION**	TOTAL CHILDREN'S REFERENCE TRANSACTIONS
TOTAL (all libraries)	9,392	279,934	41%	46%	4,829	178,928	4,571	101,006	12,034,865	35%	306,736
Public											
Allegany	105	2,736	70%	72%	104	2,710	1	26	33,745	18%	2,056
Anne Arundel	1,009	62,953	52%	50%	705	47,046	304	15,907	1,246,808	33%	11,651
Baltimore City/SLRC	1,274	21,079	29%	30%	487	12,082	787	8,997	266,369	22%	103,285
Baltimore	523	7,989	40%	33%	117	2,299	406	5,690	1,387,506	30%	N/A
Calvert	125	3,592	28%	43%	61	1,037	64	2,555	291,645	40%	6,710
Caroline	83	547	40%	47%	64	415	19	132	22,562	23%	1,534
Carroll	1,308	23,505	79%	82%	598	10,813	710	12,692	838,397	39%	26,749
Cecil	344	7,725	74%	73%	107	2,325	237	5,400	158,983	31%	7,934
Charles	406	4,080	49%	40%	265	2,532	141	1,548	100,965	24%	268
Dorchester	27	418	96%	98%	26	383	1	35	38,356	71%	113
Frederick	152	3,852	62%	56%	94	2,425	58	1,427	649,026	40%	9,985
Garrett	27	1,548	33%	70%	17	167	10	1,381	69,157	31%	833
Harford	923	32,056	69%	66%	482	15,453	441	16,603	524,399	27%	21,895
Howard	443	14,452	15%	18%	323	11,161	120	3,291	1,496,928	42%	45,401
Kent	61	1,584	58%	38%	38	347	23	1,237	14,829	18%	33
Montgomery	1,039	68,431	33%	61%	658	59,792	381	8,639	3,844,359	47%	27,067
Prince George's	296	8,467	31%	33%	49	1,269	247	7,198	354,699	18%	4,252
Queen Anne's	166	403	58%	9%	82	223	84	180	64,792	26%	70
St. Mary's	62	1,351	22%	28%	31	624	31	727	334,419	42%	1,758
Somerset	0	0	0%	0%	0	0	0	0	17,396	25%	664
Talbot	136	4,507	34%	28%	74	1,964	62	2,543	28,620	11%	974
Washington	686	7,699	67%	71%	340	3,563	346	4,136	114,057	24%	28,707
Wicomico	55	439	23%	21%	2	11	53	428	58,666	25%	51
Worcester	142	521	38%	18%	105	287	37	234	47,035	18%	4,746
TOTAL (all public)	9,392	279,934	41%	46%	4,829	178,928	4,563	101,006	12,003,718	35%	306,736
Regional											
ESRL	0	0	0%	0%	0	0	8	0	0	0%	0
SMRLA	0	0	0%	0%	0	0	0	0	0	0%	0
WMRL	0	0	0%	0%	0	0	0	0	31,147	9%	0
TOTAL (all regional)	0	0	0%	0%	0	0	8	0	31,147	5%	0

NOTE: SLRC Children's Circulation included as part of Baltimore City statistics

*Other Children's Programs and Attendance include events targeted to children ages 6 - 11

**Children's Circulation as a percentage of Total Circulation (Physical Item + Electronic Material Circulation)