Sailor Advisory Committee
Via Zoom
June 16, 2022
11:00 a.m.

Attendees: Bill Taylor, Bob Kuntz, Candice Zhu, Carla Moore, Daria Parry, Ed Goyda (note-taker), Jim Gillespie, Liz Sundermann-Zinger, Maddie Hines, Michael Gannon, Mike Brown, Mike Fried, Ryan Rickels, Shane Williams, Tamar Sarnoff

Welcome (Michael Gannon)

Call for a Minutes Volunteer (Michael Gannon)
- Ed Goyda volunteered.

Approval of Minutes – March 17, 2022
- Minutes of the March 17 meeting were approved.

Introduction of New SAC Chair: Daria Parry (Michael Gannon)
- Michael Gannon had been asked to chair the SLRC Oversight Commission and suggested Daria Parry as SAC chair.

State Broadband Committee Report (Carla Moore)
- No State Broadband Committee meetings.
- Consolidating library needs.
- Monitoring website for grant postings.

Sailor Updates/Issues (Mike Fried)
- Introduced Shane Williams as Director of Customer Support.
    - Scope is to standardize process around support requests.
- **Shane Williams:**
    - Has been in IT for 12 years and with Pratt for 3 months.
    - Working with SolarWinds ticketing platform.
    - Will be building out platform through rest of the year.
- Carla Moore asked about Prince George's circuit upgrade.
    - Mike Brown – contract signed but no date yet; in the hands of Comcast.
- Getting more people onboard and thinking about more frequent touchpoints on practical matters.
- Planning on-site visits.
- Considering issues with data retention and Consumers Bill of Rights.

Sailor Updates/Issues (Mike Brown)
- Prince George's circuit as discussed.
- Talbot County Schools have reached out with need for greater bandwidth
- 3rd Quarter Report
  - Candice Zhu posted link to report; everything looks pretty standard.
- MDLibTech Group Update – no update.

New Google Analytics Tool (Candice Zhu)
- Google is requiring everyone to switch to new product by next July.
- Different tracking code, interface, etc.
- Has been integrating since March.
- Running both systems side by side.
  - Different ways of calculating are showing <1% difference in website visits, but the homepage visit number shows as 8% lower in the new product than the old one for the same period.

Marina Resource Sharing (Liz Sundermann-Zinger for Paula Mitchell)
- MILO Staff participated virtually in the MAILL Conference (Maryland Interlibrary Loan) on 5/18. SLRC Operations Manager presented on MILO, MARINA and SLRC Services.
- MILO Staff provided in-person training on Relais' new staff portal and basic Marina training at the Spring SLRC Conference on 5/24.
- Resource Delivery Study: J. Huber is building his final report and presented a draft to the SLRC Team on 6/14. The SLRC Team will be reviewing and providing feedback to J. Huber in the coming weeks. On track for project completion in August 2022.
- The Next virtual Marina User's group meeting is scheduled for Thursday, 6/30 at 10am. These meetings are regularly scheduled on the last Thursday of each month at 10am (excluding December).
- Reviewing and renewing contractual services with Hub City Express, Inc. to continue to provide Statewide ILL delivery services for the MONT route.
- MILO staff will be conducting an in person tour of MILO's shipping and ILL departments and an in-person Marina User's Group Meeting at the Maryland Statewide Circulation Conference on 9/29, The Circ conference will be held virtually on 9/28 and in person with virtual elements on 9/29. Registration will open up late August.

Digital Maryland Update (Liz Sundermann-Zinger for Michael Johnson)
- Blacks of the Chesapeake Bay Collection launched in April. A collaboration with the Maryland State Archives and the Blacks of the Chesapeake Bay Foundation, the collection documents various aspects of African American life along the reaches of the Chesapeake Bay. Additions to the collection are ongoing.

- H.L. Mencken House Oral History Collection launched in April. This collection from EPFL's Special Collections Department documents the preservation efforts for 1524 Hollins Street.
- Digital Maryland Outreach
  - Mar 29, 2022 Presented at the Visual Resources Association Annual Conference as part of a panel discussion titled The Future of Local Image Collections.
  - Apr 23, 2022 Discussed the Digital Maryland project as part of a panel discussion at a session called Transcribing, Archiving and Mobilizing Oral History hosted by Inheritance Baltimore at the Eubie Blake Center.
  - Apr 29, 2022 Presented to 219 attendees from 23 different countries on current Digital Maryland projects as part of the ContentDM Connect sessions sponsored by OCLC.

Sailor Databases (Liz Sundermann-Zinger for Michael Johnson)
- Contracts are in place for all three Sailor Database project vendors.
  - Mango Languages Renewal, ProQuest HeritageQuest Renewal, Gale Package, Gale OneFile: Educator's Reference Complete, Gale Academic OneFile Select, Gale General OneFile with Gale OneFile Collections, Gale OneFile: News, Gale Books & Authors, Gale In Context: Elementary, Gale In Context: Middle School, Gale In Context: High School.
- We are excited to announce the addition of three new Gale resources to the already robust Sailor offerings for the FY 23-25 contract term.
  - Gale Maryland Legal Forms, Peterson's Test and Career Prep, National Geographic Kids.
- Two resources from Gale were removed:
  - Chilton Library, Gale OneFile: High School.
- Gale Implementation kickoff meeting May 18, 2022.

Proposed Future Meeting Dates: 9/15/22, 12/15/22, 3/16/23, 6/15/23
- Daria Parry will be out of the country on 9/15 and would send a Doodle poll for a new date.

Other Business
- Tamar Sarnoff asked to add E-rate checkup as a regular agenda item.
  - Mike Fried will put something together and email out. They have a 3rd party consultant (Funds for Learning) for the Pratt and SAILOR side.

Adjourn
- Jim Gillespie motioned to adjourn, Bob Kuntz seconded, and the meeting adjourned.