



Enoch Pratt Free Library
Maryland's State Library Resource Center

FY 2023 SLRC Annual Plan

The SLRC Annual Plan for FY 2023 responds to the FY 2023 to FY 2021 State Library Resource Center Strategic Plan. SLRCs Core Values and Guiding Principles are Collaboration, Communication, Customers First, and Responsibility.

Priority Key:

(I) = Must begin objective in next fiscal year

(M) = May begin objective, if resources permit, in next fiscal year

(L) = Begin objective in subsequent fiscal year

(C) = Continually working on objective

Organizational Effectiveness

Goal 1: SLRC is an adaptive organization that fosters proactive and responsive relationships with the library community.

Action steps:

(Action step(s) appear above the objectives and in blue until approved by the Oversight Commission)

1.1 - Members of the SLRC Management Team, Pratt Executive Team, and other Pratt library staff will actively participate in MSLA-sponsored community of practice groups.(C)

1.2 The Delivery Study will allow for better planning and understanding of distribution structures and will help define capacity expectations in academic, school, and special libraries. Recommendations for efficiency and stakeholder needs based improvements will be considered by the state network group. The study will kick off, and provide mechanisms to continue ongoing conversation between delivery partners and MSLA. (I)

1.3 SLRC Deputy Chiefs will present their own updates at SLRC Oversight meetings, will participate in statewide groups, and will work on statewide projects. This will allow SLRC staff to build their own statewide networks in order to respond more quickly and effectively to customers

FY 2023 Draft SLRC Annual Plan
To be approved by the SLRC Oversight Commission

needs.(C)

1.3 The Chief of SLRC will work closely with the Enoch Pratt Free Library's Chief of Neighborhood Library Services, Programing & Outreach, CEO, and others to ensure that pilot programs and other initiatives, both originating from SLRC and from the city are presented to our statewide stakeholders via webinar, conference, or training to ensure all libraries in Maryland can benefit from our experiences. (C)

SLRC Strategic Plan Objective 1.1: Establish collaborations to solve common challenges facing stakeholders in multi-type libraries. (I & C)

SLRC Strategic Plan Objective Obj 1.2: Evaluate communications to define and maximize effectiveness. (I)

SLRC Strategic Plan Objective Obj 1.3: Align resources to best support the goals of SLRC's strategic plan and empower SLRC staff to meet the needs of the library community. (C)

Awareness

Goal 2: All Maryland library staff are aware of SLRC-provided services and resources.

Action Steps:

(Action step(s) appear above each objective and in blue until approved by the Oversight Commission)

2.1 - Report trackable updates of SLRC-specific resources and services, highlighting concrete operational data at stakeholder meetings.

2.1- Improve online presence and accessibility of SLRC services and resources.

2.2 - SLRC staff are actively engaged in various statewide library groups.

2.3 - SLRC staff will provide onboarding support for incoming Maryland public library leadership of all SLRC resources.

2.3 - Develop training opportunities introducing SLRC resources that can support statewide onboarding programs. (C)

SLRC Strategic Plan Objective 2.1: Define and communicate SLRC-specific resources and services. (M)

SLRC Strategic Plan Objective 2.2: Develop and implement bi-directional pathways to connect with all Maryland library staff. (I)

SLRC Strategic Plan Objective 2.3: Support onboarding programs introducing SLRC resources and services to both staff and stakeholders. (I & C)

Technology

Goal 3: Our communities are connected and empowered with sustainable, innovative technologies to move libraries forward and achieve digital equity.

Action Steps:

(Action step(s) appear above each objective and in blue until approved by the Oversight Commission)

3.1 - Create a baseline set of operational metrics. Work with partners to map out expanded needs and challenges statewide.

3.2 - Sailor will establish a state connectivity roadmap and will establish connectivity benchmarks. This may include upgrading current hardware and processes, as well as potentially adding to the network infrastructure. (I)

3.2 - Sailor will use the roadmap and benchmarks to roll out connectivity improvements (M)

3.3 - SLRC Chief, with MSLA, will maintain the Digital Equity and Inclusion Community of Practice

3.3 - Establish a set of pilot projects across multiple library systems in the State, reporting into the LibTech group.

SLRC Strategic Plan Objective 3.1: Establish a mechanism to understand current and future technology needs and to measure performance. (I)

SLRC Strategic Plan Objective 3.2: Ensure that SLRC technology resources and services are accessible and delivered equitably to everyone. (L)

SLRC Strategic Plan Objective 3.3: Create a statewide approach to digital equity by convening partners, sharing best practices, and elevating successful models. (M)

SLRC Strategic Plan Objective 3.4: Pilot appropriate, innovative technologies to meet statewide

objectives. (M)

Training Resources and Services

Goal 4: SLRC Training creates a well-informed library community ready and able to provide relevant and responsive services.

Action steps:

(Action step(s) appear above each objective and in blue until approved by the Oversight Commission)

4.1 Actively adding all upcoming trainings to the MSL digest and deliver a quarterly electronic promotion of upcoming SLRC trainings. (C)

4.2 Actively participate in the Staff Development and Training Community of practice.

4.2 - Coordinate training in support of statewide electronic resources and software. (C)

4.3 -Use our subject level expertise to support, facilitate and contribute to MSLA sponsored virtual training platforms (ie Niche Academy, Merlin)

SLRC Strategic Plan Objective 4.1: Increase awareness and usage of training resources. (I)

SLRC Strategic Plan Objective 4.2: Develop coordinated and collaborative statewide training for the library community. (C)

SLRC Strategic Plan Objective 4.3: Provide relevant and timely training that reaches the library community using the most effective platform. (I & C)