



SAILOR PROJECT

FY2007

FIRST QUARTER REPORT

JULY THROUGH SEPTEMBER 2006

**SAILOR OPERATIONS CENTER
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER
400 CATHEDRAL STREET BALTIMORE, MD 21201**

FY2007 FIRST QUARTER ACTIVITIES SUMMARY

Sailor Operations Center (SOC) staff at Maryland's State Library Resource Center (SLRC) at the Enoch Pratt Free Library (EPFL) Central Library Branch concern themselves on a day-to-day basis with maintaining an array of services on which Maryland public libraries, government and education agencies, and the residents of Maryland rely. These services include the Sailor Network, the Internet Connection Service (ICS), the Sailor collection of subscription databases, the Web Site Hosting Service (WSHS), Sailor Dial-Up Services, and the Sailor Web Site. Besides fulfilling their responsibilities in these areas, during the period July/August/September 2006 they also accomplished the following:

- ✓ Introduced statewide remote access to the Sailor subscription to the Baltimore Sun 1990 – Present database.
- ✓ Migrated Sailor Dial-Up Services to Core Communications.
- ✓ Introduced comprehensive after-hours network monitoring, provided by Presidio, effective October 1.
- ✓ Installed dish antennas on the roof of the World Trade Center in Baltimore in July, a major milestone of the Matapeake-Crownsville-Baltimore wireless backbone sub-project, in partnership with the State of Maryland.
- ✓ Installed radios on the dish antennas at Bucktown, a milestone in the Lower Shore wireless backbone sub-project.
- ✓ Partnered with Cecil County Public Library to have a tower built in August at the Elkton Library to enable a wireless uplink from the library to the 200 Mbps wireless backbone.
- ✓ Completed the link up of the 200 megabit per second (Mbps) wireless backbone from the Eastern Shore to the networkMaryland service center at the JFK tower in Cecil County.
- ✓ Increased bandwidth between Prince Frederick and SOC from 10 Mbps to 20 Mbps.
- ✓ Increased bandwidth between Denton and Salisbury from 20 Mbps to 40 Mbps.
- ✓ Welcomed Anne Arundel County Forestry Board, Maryland Agricultural and Resource-Based Industry Development Corporation (MARBIDCO) and Montgomery County Soil Conservation District (MCSCD) to the Web Site Hosting Service (WSHS).

*Prepared by the Staff of Sailor Operations Center
Enoch Pratt Free Library, State Library Resource Center*

SAILOR Information Resource Statistics

	1q07	4q06	3q06	2q06	1q06	4q05	3q05	2q05	1q05
SAILOR Web Site Page Views	489,142	552,840	622,131	617,941	639,587	683,248	603,037	549,699	561,943
SAILOR Home Page Views	53,504	74,054	87,384	115,120	92,366	102,492	105,882	102,114	110,572
SAILOR Visitors	131,251	130,793	137,621	135,876	131,509	130,416	125,999	116,153	117,716
WSHS Page Views	13,281,061	13,341,085	14,043,266	12,709,700	12,414,659	11,779,369	10,701,029	9,215,933	10,128,533
Baltimore Sun Archive Downloads	7,003	1,355	0	1,006	1,209	1,343	1,627	2,344	2,125
HeritageQuest Searches	310,036	275,704	356,587	266,016	333,880	318,496	413,615	335,988	277,575
HeritageQuest Citations/Abstracts	693,797	643,603	836,489	606,894	789,383	716,898	903,277	699,625	456,830
HeritageQuest Visitors (Remote/Library) <i>est.</i>	93% / 7%	92% / 8%	92% / 8%	92% / 8%	91% / 9%	92% / 8%	92% / 8%	92% / 8%	91% / 9%
History Resource Center: U.S. Searches	26082	33,990	62,435	50,925	14,570				
History Resource Center: World Searches	11097	21,222	32,094	23,722	7,008				
Gale Visitors (Remote/Library)	10% / 90%	15% / 85%	15% / 85%	14% / 86%	25% / 75%				
EBSCO Searches: Total	401,245	372,685	254,111	266,913	173,278	178,219	160,837	172,316	113,305
EBSCOhost Web	361,387	328,778	207,598	220,446	133,881	140,660	127,511	141,362	89,529
EBSCOhost Text Only	1,327	2,357	3,152	3,005	1,735	3,512	2,725	2,912	1,420
NovelList	30,171	28,625	26,380	25,980	25,641	23,501	21,377	18,061	16,689
Novelist K-8	6,779	8,492	7,945	7,788	4,408	5,122	4,456	4,188	3,259
Searchasaurus	1,581	4,433	9,036	9,694	7,613	5,424	4,768	5,793	2,408
Auto Repair Reference Center	8,427	6,386	6,759	6,462	6,073	3,042	3,058	1,502	219
Student Research Center	7,660	12,378	15,282	11,962	0				
Kids Search	5,371	7,124	10,482	7,540	112				
EBSCO Visitors (Remote/Library) <i>est.</i>	51% / 49%	53% / 47%	54% / 46%	51% / 49%	46% / 54%	49% / 51%	51% / 49%	48% / 52%	45% / 55%
Cruise Account Production	1,316	1,283	1,407	1,342	1,403	1,421	1,408	1,261	1,299
Cruise Account Population (average)	1,400	1,451	1,472	1,511	1,490	1,510	1,396	1,359	1,294
V.I.P. Account Production	13	18	29	39	24	12	46	12	15
V.I.P. Account Population (average)	1,341	1,385	1,459	1,435	1,416	1,408	1,381	1,366	1,360
Video Conferences	0	4	6	2	3	2	8	3	1
Video Conference Participants	0	30	45	14	73	21	112	46	14

Note: Baltimore Sun statistics for January - March 2006 are unavailable due to vendor transition from NewsBank to ProQuest.

Table 1

Top Ten Pages on SAILOR Web Site

July-06		
Title	URL	Hits
1 SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebSCO	21058
2 SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	16841
3 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	6143
4 SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	5829
5 Maryland Shopping Mall	http://www.sailor.lib.md.us/maryland/sho_mal.html	5542
6 Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	5173
7 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	3524
8 Marina	http://www.sailor.lib.md.us/marina/	3048
9 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	2933
10 Maryland Statutes & Regulations	http://www.sailor.lib.md.us/MD_topics/law/_cod.html	2003

August-06		
Title	URL	Hits
1 SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebSCO	19365
2 SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	17795
3 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	6790
4 Maryland Shopping Mall	http://www.sailor.lib.md.us/maryland/sho_mal.html	6183
5 SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	5708
6 Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	5412
7 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	3846
8 Marina	http://www.sailor.lib.md.us/marina/	3272
9 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	2854
10 Maryland Statutes & Regulations	http://www.sailor.lib.md.us/MD_topics/law/_cod.html	2138

September-06		
Title	URL	Hits
1 SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebSCO	21743
2 SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	17138
3 SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	6624
4 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	5716
5 Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	5316
6 Maryland Shopping Mall	http://www.sailor.lib.md.us/maryland/sho_mal.html	4536
7 Marina	http://www.sailor.lib.md.us/marina/	2955
8 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	2856
9 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	2607
10 Maryland Statutes & Regulations	http://www.sailor.lib.md.us/MD_topics/law/_cod.html	2453

Web Site Hosting Service (WSHS) Site Data

login	Agency	pages
aacofb	Anne Arundel County Forest Conservancy District Board	0
aadpw	AA Co. Dept of Public Works	3,515
baltocfb	Baltimore City Forestry Board	3,305
baltocfs	Circuit Court for Baltimore City	137,816
bcbf	Baltimore County Forestry Board	9,535
berlin	Berlin, Town of	19,709
cml	Citizens for Maryland Libraries	601
dgs	MD Dept of General Services	211,709
dhr	MD Dept of Human Resources	0
fathermd	Fatherhood Maryland	8,205
fcdss	Frederick County Department of Social Services	15,575
forest	Carroll County Forest Conservancy Board	0
forvm	FORVM/ Forum for Rural Maryland	40,191
gcapaa	Governor's Commission of Asian Pacific American Affairs	2,731
gcforest	Garrett County Forestry Board	938
gcha	Governor's Commission on Hispanic Affairs	10,586
gcia	Governor's Commission on Indian Affairs	334
gosv	MD Gov's Ofc on Service and Volunteerism	118
gwib	GWIB/Work Force Investment Board	733
hcforest	Howard County Forestry Board	3,051
hclc	Harbor City Learning Center	3,940
hhsband	Howard High School Band	4,275
lhills	Landover Hills, Town of	16,538
mail	Maryland Interlibrary Loan Organization	2,155
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	1,142
mcforest	Montgomery Co. Forestry Board	1,117
mcw	Maryland Commision for Women	9,031
mdforest	MSAFCDB / Md. State Assoc. of Forest Conservancy Distr. Brds.	1,387
mdwhf	Maryland Women's Heritage Foundation	0
mena	MD Emergency Number Association	155
mfca	MD Food Center Authority	4,741
mmctv	Montgomery Muni Cable	1,346
montgscd	Montgomery Soil Conservation District	134
mperl	Maryland Public Library Electronic Resource Librarians Group	39
msla	MD State Lottery Agency	12,639,888
mssa	MSDE / Md Stud Svc Alliance	33,632
myercity	Myersville, Town of	13,228
oah	MD Office of Admin Hearings	39,804
osp	MD Office of State Prosecutor	289
perlit	Persianlit Online	21,993
qacfbf	Queen Anne's County Forestry Board	75
soc	Sailor Operations Center	7,005
vncc	North Chevy Chase, Village of	5,599
wcfb	Washington County Forestry Board	444
whclist	White House Conf. on Library & Info. Serv.	111
worktech	MSDE / MD's WorkTech, MSDE	3
worsatty	Worcester Co. State's Attorney	4,338
		13,281,061

Table 3