



SAILOR PROJECT

FY2008

FIRST QUARTER REPORT

JULY THROUGH SEPTEMBER 2007

**SAILOR OPERATIONS CENTER
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER
400 CATHEDRAL STREET BALTIMORE, MD 21201**

FY2008 FIRST QUARTER ACTIVITIES SUMMARY

Sailor Operations Center (SOC) staff at the Enoch Pratt Free Library (EPFL) Central Library / State Library Resource Center concern themselves on a day-to-day basis with maintaining an array of services on which Maryland public libraries, government and education agencies, and the residents of Maryland rely. These services include the Sailor Network, the Sailor collection of subscription databases, the Sailor Internet Connection Service (ICS), the Sailor Web Site Hosting Service (WSHS), Sailor Dial-Up Services, and the Sailor Web Site. Besides fulfilling their responsibilities in these areas, during the period July/August/September 2007 they also accomplished the following:

- ✓ Introduced World Book Online and EBSCO History Reference Center as the latest additions to the public libraries' Sailor collection of online databases, feature in-library and remote access, free of charge to Maryland residents. The other databases in the collection consist of Baltimore Sun archives, EBSCOhost, Novelist, Auto Repair Reference Center and HeritageQuest.
- ✓ Continued working with the University of Maryland Advanced Telecommunications System (UMATS) toward lighting a Sailor "color" on the Dense Wave Division Multiplexing (DWDM) telecommunications ring connecting College Park, Baltimore and Annapolis. The DWDM wavelength assigned to Sailor will transport data at gigabit speeds.
- ✓ Completed installation of the microwave wireless Chesapeake Bay crossing between Matapeake and Parole. This Bay crossing will be used to connect the Sailor Eastern Shore Wireless project to the DWDM ring. The DWDM ring represents highly efficient, high speed redundancy in Central Maryland.
- ✓ In association with the Baltimore Education Research Network (BERnet) SOC made preparations to connect to a DWDM network in Baltimore and the DWDM ring. This BERNnet project provides higher speed access to UMATs and Internet2.
- ✓ In collaboration with Johns Hopkins University, SOC created a fiber connection to the Baltimore ISP "hotel" where low cost Internet connectivity is available.
- ✓ Welcomed Montgomery County Public Libraries as a Sailor Cruise Account offering library. Sailor Cruise Accounts are free Internet dial-up access accounts offered by libraries as a bridge across the Digital Divide in their communities.
- ✓ Welcomed Cecil County Forestry Board as the latest Sailor WSHS customer.

*Prepared by the Staff of Sailor Operations Center
Enoch Pratt Free Library, State Library Resource Center*

SAILOR Information Resource Statistics

	1q08	4q07	3q07	2q07	1q07	4q06	3q06	2q06	1q06
SAILOR Web Site Page Views	438,811	1,233,606	1,350,329	491,504	489,142	552,840	622,131	617,941	639,587
SAILOR Home Page Views	51,283	68,647	75,688	52,268	53,504	74,054	87,384	115,120	92,366
SAILOR Visitors	112,511	118,002	124,227	123,235	131,251	130,793	137,621	135,876	131,509
WSHS Page Views	17,575,632	15,101,591	16,740,303	13,973,010	13,281,061	13,341,085	14,043,266	12,709,700	12,414,659
Baltimore Sun Archive Downloads	9,733	7,839	7,381	5,490	7,003	1,355	0	1,006	1,209
HeritageQuest Searches	289,487	264,015	330,184	269,460	310,036	275,704	356,587	266,016	333,880
HeritageQuest Citations/Abstracts	670,324	595,121	725,310	568,792	693,797	643,603	836,489	606,894	789,383
HeritageQuest Visitors (Remote/Library) <i>est.</i>	94% / 6%	94% / 6%	94% / 6%	94% / 6%	93% / 7%	92% / 8%	93% / 7%	92% / 8%	91% / 9%
EBSCO Searches: Total	252,884	264,598	284,929	251,498	401,245	372,685	254,111	266,913	173,278
EBSCOhost Web	190,881	208,173	226,921	208,305	361,387	328,778	207,598	220,446	133,881
EBSCOhost Text Only	1,708	1,710	3,246	2,621	1,327	2,357	3,152	3,005	1,735
NoveList	36,578	33,632	31,771	29,962	30,171	28,625	26,380	25,980	25,641
Novelist K-8	11,571	10,940	10,125	8,279	6,779	8,492	7,945	7,788	4,408
Searchasaurus	12,146	10,143	12,866	2,331	1,581	4,433	9,036	9,694	7,613
Auto Repair Reference Center	8,955	8,519	8,468	8,224	8,427	6,386	6,759	6,462	6,073
Student Research Center	11,933	15,029	21,587	24,059	7,660	12,378	15,282	11,962	0
Kids Search	4,732	6,841	11,968	12,580	5,371	7,124	10,482	7,540	112
EBSCO Visitors (Remote/Library) <i>est.</i>	50% / 50%	51% / 49%	53% / 47%	54% / 46%	51% / 49%	53% / 47%	53% / 47%	51% / 49%	46% / 54%
Cruise Account Production	1,240	1,254	1,322	1,231	1,316	1,283	1,407	1,342	1,403
Cruise Account Population (average)	1,372	1,416	1,411	1,400	1,386	1,437	1,458	1,497	1,476
V.I.P. Account Production	9	20	11	4	13	18	29	39	24
V.I.P. Account Population (average)	569	564	989	1,431	1,431	1,475	1,549	1,525	1,506
Video Conferences	0	0	0	3	0	4	6	2	3
Video Conference Participants	0	0	0	61	0	30	45	14	73

Note: Baltimore Sun statistics for January - March 2006 are unavailable due to vendor transition from NewsBank to ProQuest.

Note: Baltimore Sun statistics for FY07 quarters 4 and 3 exaggerated due to auto refresh on comuters at a public school system.

Table 1

Top Ten Pages on SAILOR Web Site

July-07		
Title	URL	Hits
1 SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebSCO	22297
2 SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	15879
3 Maryland Shopping Mall	http://www.sailor.lib.md.us/maryland/sho_mal.html	5414
4 SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	5168
5 Maryland Statutes & Regulations	http://www.sailor.lib.md.us/MD_topics/law/_cod.html	3722
6 Marina	http://www.sailor.lib.md.us/marina/	2294
7 SAILOR: Baltimore Sun	http://www.sailor.lib.md.us/cgi-bin/baltimoresun	1680
8 Maryland Libraries	http://www.sailor.lib.md.us/MD_topics/lib/	1304
9 Database Login Error	http://www.sailor.lib.md.us/help/refer/	1058
10 Maryland Public Schools, K - 12	http://www.sailor.lib.md.us/MD_topics/edu/_sch.html	1021

August-07		
Title	URL	Hits
1 SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebSCO	21134
2 SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	15733
3 SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	6879
4 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	5643
5 Maryland Shopping Mall	http://www.sailor.lib.md.us/maryland/sho_mal.html	5193
6 Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	4444
7 Maryland Statutes & Regulations	http://www.sailor.lib.md.us/MD_topics/law/_cod.html	3462
8 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	2957
9 Marina	http://www.sailor.lib.md.us/marina/	2589
10 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	2537

September-07		
Title	URL	Hits
1 SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebSCO	21902
2 SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	13766
3 SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	6832
4 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	5657
5 Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	4460
6 Maryland Shopping Mall	http://www.sailor.lib.md.us/maryland/sho_mal.html	3532
7 Maryland Statutes & Regulations	http://www.sailor.lib.md.us/MD_topics/law/_cod.html	3355
8 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	2813
9 Marina	http://www.sailor.lib.md.us/marina/	2567
10 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	2471

Web Site Hosting Service (WSHS) Site Data

login	Agency	pages
baltocts	Circuit Court for Baltimore City	161,222
bcfb	Baltimore County Forestry Board	10,833
berlin	Berlin, Town of	21,836
cecilfb	Cecil County Forestry Board	86
cml	Citizens for Maryland Libraries	631
dgs	MD Dept of General Services	228,030
dhr	MD Dept of Human Resources	0
fathermd	Fatherhood Maryland	9,027
fcdss	Frederick County Department of Social Services	14,875
forest	Carroll County Forest Conservancy Board	119
forvm	FORVM/ Forum for Rural Maryland	15,001
gcapaa	Governor's Commission of Asian Pacific American Affairs	2,324
gcforest	Garrett County Forestry Board	3,311
gcha	Governor's Commission on Hispanic Affairs	10,171
gcia	Governor's Commission on Indian Affairs	1,188
gwib	GWIB/Work Force Investment Board	163
hcforest	Howard County Forestry Board	4,172
hclc	Harbor City Learning Center	4,666
hhsband	Howard High School Band	5,846
lhills	Landover Hills, Town of	17,904
mail	Maryland Interlibrary Loan Organization	3,594
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	5,399
mcforest	Montgomery Co. Forestry Board	1,106
mcw	Maryland Commision for Women	10,175
mdforest	MSAFCDB / Md. State Assoc. of Forest Conservancy Distr. Brds.	1,803
mdwhf	Maryland Women's Heritage Foundation	1
mena	MD Emergency Number Association	124
mmctv	Montgomery Muni Cable	1,946
montgscd	Montgomery Soil Conservation District	6
mperl	Maryland Public Library Electronic Resource Librarians Group	419
msla	MD State Lottery Agency	16,945,980
mssa	MSDE / Md Stud Svc Alliance	29,221
myercity	Myersville, Town of	12,676
oah	MD Office of Admin Hearings	5,059
osp	MD Office of State Prosecutor	294
perlit	Persianlit Online	22,648
qacfb	Queen Anne's County Forestry Board	372
soc	Sailor Operations Center	6,986
vncc	North Chevy Chase, Village of	4,895
wcfb	Washington County Forestry Board	837
worsatty	Worcester Co. State's Attorney	3,931
		17,568,877

Table 3