SAILOR PROJECT

FY2009

THIRD QUARTER REPORT

JANUARY through MARCH 2009

SAILOR OPERATIONS CENTER
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER
400 CATHEDRAL STREET   BALTIMORE, MD 21201

FY2009 THIRD QUARTER ACTIVITIES SUMMARY

Sailor Operations Center (SOC) staff at the Enoch Pratt Free Library (EPFL) Central Library / State Library Resource Center concern themselves on a day-to-day basis with maintaining an array of services on which Maryland public libraries, government and education agencies, and the residents of Maryland rely. These services include the Sailor Network, the Sailor collection of subscription databases, the Sailor Internet Connection Service (ICS), the Sailor Web Site Hosting Service (WSHS), Sailor Dial-Up Services, and the Sailor web site. Besides fulfilling their responsibilities in these areas, during the period January/February/March 2009 they also accomplished the following:

- ✓ Coordinated database trials of new products for the Maryland Public Electronic Resource Librarians group (MPERL) in January and February.

- ✓ Convened a meeting of the MPERLs on March 10, 2009 to review database product options for the July 2009 – June 2010 service year, and polled the libraries' preferences for FY via online survey.

- ✓ Completed installation and made operational a Wave Division Multiplexing (WDM) link from Leonardtown to Charlotte Hall, in St. Mary's County, working in partnership with the St. Mary's County Government and Mary's County Library. This county fiber based connection allows simultaneous support of St. Mary's County Library and the county government. It also connects the Sailor Network hub in Southern Maryland to the Eastern Shore wireless backbone, thus completing the Southern Maryland ring, which extends across the Chesapeake Bay to the Eastern Shore via Sailor wireless, and to the Montgomery County hub via Comcast leased services.

- ✓ Made operational a dual path microwave link between Caroline and Dorchester Counties, on the Eastern Shore, thereby creating two wireless rings on the Shore in the process, resulting in increased bandwidth and redundancy, in partnership with the State of Maryland.

- ✓ Investigated extending the wireless network backbone into Western Maryland in cooperation with the State of Maryland and several county governments. Began engineering the Montgomery County to Frederick County segment.

- ✓ Completed connecting Worcester County Library to the 200 Mbps Sailor Network wireless backbone on the Eastern Shore. This multi-faceted project involved Sailor Operations Center making operational a wireless link from the Sailor Network wireless backbone on the Eastern Shore into Snow Hill, in partnership with the Town of Snow Hill and Worcester County Government. The other major component of the project involved the Sailor Network contributing to a Worcester County fiber project that included installing a fiber ring in Snow Hill with a drop at the Library. This installation provides greater reliability and higher bandwidth in Worcester County at a reduced cost.

- ✓ Improved and diversified Sailor Network domain name services (DNS) by adding authoritative and recursive name servers in Baltimore.

✓ Continued working on a Disaster Recovery/Continuation of Operations (DR/COOP) plan for the Sailor Network. At this stage SOC is working with Enoch Pratt Free Library network staff to establish a backup data center to replicate and maintain Sailor Network applications in the event of interrupted operations at the primary Sailor Network Operations Center.

Prepared by the Staff of Sailor Operations Center
State Library Resource Center
Enoch Pratt Free Library, Central Library

SAILOR Information Resource Statistics

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
SAILOR Web Site Page Views[†]	1,321,078		387,517	440,517	493,044	1,883,051	493,508	483,596	467,136	438,811
SAILOR Home Page Views[‡]	128,842		36,360	40,723	51,759	217,308	59,524	57,244	49,257	51,283
SAILOR Visitors	225,581		71,771	73,254	80,556	466,548	118,291	123,252	112,494	112,511
WSHS Page Views	54,563,711		15,030,178	20,468,590	19,064,943	70,759,779	18,116,140	18,922,264	16,145,743	17,575,632
Baltimore Sun Archive Downloads	23,212		6,644	7,406	9,162	46,137	8,854	12,177	15,373	9,733
World Book Searches	59,641		24,278	23,788	11,575	73,892	18,369	26,058	26,640	2,825
World Book Visitors (Remote/Library)	57% / 43%		53% / 47%	60% / 40%	58% / 42%	57% / 43%	58% / 42%	60% / 40%	58% / 42%	47% / 53%
Cruise Account Production	3,353		1,126	1,089	1,138	4,855	1,128	1,271	1,216	1,240
Cruise Account Population (average)	1,206		1,178	1,203	1,236	1,318	1,300	1,313	1,327	1,332
V.I.P. Account Production	16		6	2	8	66	14	19	24	9
V.I.P. Account Population (average)	639		641	640	636	601	628	611	582	581
Video Conferences	6		1	2	3	8	2	2	1	3
Video Conference Participants	63		10	23	30	103	23	27	11	42

[†] *Web Site Page Views* - the number of times any page on the web site was viewed.

[‡] *Home Page Views* - the number of times the home page was viewed.

* Funded with Federal LSTA funds for public libraries.

Table 1

SAILOR **HeritageQuest Online**

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Searches by Database										
Books	41,560		13,967	12,796	14,797	65,879	16,145	16,505	14,424	18,805
American Antiquarian Society	0					0				
U.S. Census	726,752		247,192	223,455	256,105	952,911	232,615	281,676	184,672	253,948
Freedman's Bank	6,845		2,823	1,547	2,475	9,044	2,122	2,740	1,709	2,473
Periodicals	21,816		8,365	5,932	7,519	34,863	8,198	9,913	8,869	7,883
Revolutionary War	13,943		5,046	4,109	4,788	20,083	4,601	5,890	4,784	4,808
U.S. Congress Actions	4,669		1,675	1,409	1,585	7,626	1,622	2,266	2,168	1,570
Totals	815,585		279,068	249,248	287,269	1,090,406	265,303	318,990	216,626	289,487
Citation Abstracts by Database										
Books	397,661		138,401	119,481	139,779	592,299	134,963	157,152	125,565	174,619
American Antiquarian Society	12,743		6,639	4,917	1,187	141	141			
U.S. Census	1,358,270		485,860	409,639	462,771	1,766,203	422,647	518,871	349,068	475,617
Freedman's Bank	5,336		2,159	1,245	1,932	7,787	2,192	2,159	1,115	2,321
Periodicals	8,490		3,555	2,290	2,645	12,499	2,760	3,832	2,429	3,478
Revolutionary War	42,075		15,102	13,747	13,226	52,733	12,234	16,273	11,178	13,048
U.S. Congress Actions	5,438		1,918	1,639	1,881	7,523	1,564	2,496	2,222	1,241
Totals	1,830,013		653,634	552,958	623,421	2,439,185	576,501	700,783	491,577	670,324
Documents by Delivery Method										
Download : Citation Image	39		7	3	29	114	75	22	12	5
Download : Pdf	18,069		6,470	5,897	5,702	25,072	6,902	6,709	5,003	6,458
Download : Tif	3,316		748	1,460	1,108	4,244	932	1,394	1,017	901
On-Line Display : Citation	8,490		3,555	2,290	2,645	12,728	2,760	3,832	2,658	3,478
On-Line Display : Citation Image	1,776,689		635,339	536,275	605,075	2,422,996	558,055	679,012	536,292	649,637
On-Line Display : Pdf	11,765		3,831	3,575	4,359	18,402	3,643	4,629	4,590	5,540
On-Line Display : Tif	0					1	1			
Printer : Citation Image	11,645		3,684	3,458	4,503	18,231	4,133	5,185	3,906	5,007
Totals	1,830,013		653,634	552,958	623,421	2,501,788	576,501	700,783	553,478	671,026

Table 2

SAILOR EBSCOhost Databases For Students

Sessions (Users)

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
EBSCO Animals	38,956		12,606	13,838	12,512	57,007	13,170	18,567	15,848	9,422
Funk & Wagnalls New World Encyclopedia	45,884		17,107	15,933	12,844	69,304	16,698	21,667	17,277	13,662
History Reference Center	57,790		32,080	16,115	9,595	67,590	14,731	21,413	21,662	9,784
Middle Search Plus	58,846		25,559	18,663	14,624	79,520	19,046	24,463	22,115	13,896
Primary Search	47,563		18,095	16,358	13,110	68,203	16,483	20,910	18,267	12,543
Totals	249,039		105,447	80,907	62,685	341,624	80,128	107,020	95,169	59,307

Downloads (Full Text)

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
EBSCO Animals	2,436		1,289	820	327	3,996	673	925	2,087	311
Funk & Wagnalls New World Encyclopedia	1,177		1,116		61	3,763	724	1,232	1,271	536
History Reference Center	21,411		9,760	8,728	2,923	28,711	6,280	9,370	9,949	3,112
Middle Search Plus	10,036		5,126	3,270	1,640	16,270	3,240	5,896	4,907	2,227
Primary Search	4,978		1,230	3,141	607	5,930	1,011	1,110	3,059	750
Totals	40,038		18,521	15,959	5,558	58,670	11,928	18,533	21,273	6,936

Searches

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
EBSCO Animals	47,455		16,174	16,796	14,485	62,402	14,093	19,993	18,247	10,069
Funk & Wagnalls New World Encyclopedia	59,621		23,542	21,070	15,009	80,098	18,933	25,020	20,617	15,528
History Reference Center	94,628		48,092	30,405	16,131	104,895	22,471	33,807	34,152	14,465
Middle Search Plus	86,669		39,398	28,326	18,945	104,315	23,695	32,729	29,782	18,109
Primary Search	66,338		26,452	23,305	16,581	82,505	19,270	25,019	22,699	15,517
Totals	354,711		153,658	119,902	81,151	434,215	98,462	136,568	125,497	73,688

SAILOR EBSCOhost Databases For Adults

Sessions (Users)

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
MasterFILE Premier	105,836		42,130	36,356	27,350	152,622	35,057	44,192	48,483	24,890
Business Source Elite	35,827		15,551	11,745	8,531	54,494	12,073	16,948	15,509	9,964
Business Source Premier	1,675		617	598	460	2,395	592	628	692	483
Regional Business News	39,041		15,634	12,979	10,428	57,451	13,104	18,051	15,436	10,860
Newspaper Source	81,760		36,656	26,292	18,812	99,576	23,541	29,622	28,364	18,049
Alt HealthWatch	2,451		204	1,319	928	5,485	1,195	2,002	1,266	1,022
Health Source - Consumer Edition	55,572		25,566	17,322	12,684	74,874	17,159	23,076	21,572	13,067
Health Source: Nursing/Academic Edition	45,030		17,911	15,349	11,770	65,566	15,037	20,264	18,166	12,099
Automobile Repair Reference Center	15,943		5,467	5,214	5,262	22,935	5,885	5,996	5,492	5,562
NoveList	16,239		5,500	4,929	5,810	37,229	7,184	10,346	10,891	8,808
NoveList K-8	5,530		1,853	1,744	1,933	15,776	2,052	4,689	5,635	3,400
ERIC	15,271		5,326	5,861	4,084	22,627	4,999	6,586	6,804	4,238
Totals	420,175		172415	139708	108052	611,030	137878	182400	178310	112442

Downloads (Full Text)

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
MasterFILE Premier	82,134		31315	33161	17658	134,279	30346	39235	38923	25775
Business Source Elite	13,317		5023	5130	3164	23,650	5095	6166	6510	5879
Business Source Premier	3,471		1098	1240	1133	6,209	1717	1663	1794	1035
Regional Business News	1,901		637	823	441	2,216	456	502	805	453
Newspaper Source	21,194		9953	7691	3550	28,198	5883	8770	9032	4513
Alt HealthWatch	408		137	192	79	799	152	243	213	191
Health Source - Consumer Edition	10,516		4156	4294	2066	16,596	3828	4873	5377	2518
Health Source: Nursing/Academic Edition	13,174		4752	5335	3087	18,352	3747	5130	6109	3366
Automobile Repair Reference Center	60,026		11696	35293	13037	53,656	15500	13088	12380	12688
NoveList	15,655		5774	5173	4708	40,628	7094	10210	11238	12086
NoveList K-8	7,304		3081	2101	2122	14,567	1878	3853	4577	4259
ERIC	595		268	217	110	11	1	3	1	6
Totals	252,455		100650	100650	51155	339,161	75697	93736	96959	72769

Searches

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
MasterFILE Premier	178,970		67268	65931	45771	250,948	57424	73256	75788	44480
Business Source Elite	52,230		21164	18187	12879	71,459	15566	22026	20101	13766
Business Source Premier	6,610		2592	2299	1719	8,730	2110	2532	2459	1629
Regional Business News	47,175		18549	16715	11911	64,020	14574	19817	17591	12038
Newspaper Source	117,354		51846	39492	26016	140,514	31792	42462	40885	25375
Alt HealthWatch	4,004		879	1893	1232	7,055	1424	2550	1666	1415
Health Source - Consumer Edition	82,156		36531	28176	17449	104,202	23554	31986	31047	17615
Health Source: Nursing/Academic Edition	66,037		25852	23900	16285	85,811	19624	26495	24089	15603
Automobile Repair Reference Center	25,188		8720	8188	8280	36,405	9078	9556	8816	8955
NoveList	45,367		14950	14403	16014	133,649	23123	36173	37772	36581
NoveList K-8	17,415		5681	5512	6222	45,736	6629	12608	14927	11572
ERIC	43,988		15878	17397	10713	54,626	11735	16410	15656	10825
Totals	686,494		269910	242093	174491	1,003,155	216633	295871	290797	199854

Table 3

SAILOR Gale Science Resource Center Use - SESSIONS

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Academics										
Science Resource Center (Inside)	21,828		6,093	9,441	6,294	46,560	11,446	11,301	14,453	9,360
Science Resource Center (Remote)	29		28		1	128	41	25	45	17
Totals	21,857		6,121	9,441	6,295	46,688	11,487	11,326	14,498	9,377
Inside / Remote	100% / 0%		100% / 0%	100% / 0%	100% / 0%	100% / 0%	100% / 0%	100% / 0%	100% / 0%	100% / 0%
K12s										
Science Resource Center (Inside)	92,768		32,016	41,477	19,275	105,269	17,748	29,397	42,367	15,757
Science Resource Center (Remote)	6,272		2,729	2,676	867	9,392	1,365	4,206	1,979	1,842
Totals	99,040		34,745	44,153	20,142	114,661	19,113	33,603	44,346	17,599
Inside / Remote	94% / 6%		92% / 8%	94% / 6%	96% / 4%	92% / 8%	93% / 7%	87% / 13%	96% / 4%	90% / 10%
Publics										
Science Resource Center (Inside)	42,231		14,891	15,613	11,727	77,013	15,240	22,125	27,291	12,357
Science Resource Center (Remote)	6,002		2,163	2,697	1,142	6,559	1,055	2,391	2,289	824
Totals	48,233		17,054	18,310	12,869	83,572	16,295	24,516	29,580	13,181
Inside / Remote	88% / 12%		87% / 13%	85% / 15%	91% / 9%	92% / 8%	94% / 6%	90% / 10%	92% / 8%	94% / 6%

SAILOR Gale Science Resource Center Use - DOWNLOADS

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Academics										
Science Resource Center (Inside)	11,894		2,960	6,097	2,837	17,282	3,998	4,570	5,767	2,947
Science Resource Center (Remote)	1				1	237	84	51	83	19
Totals	11,895		2,960	6,097	2,838	17,519	4,082	4,621	5,850	2,966
Inside / Remote	100% / 0%		100% / 0%	100% / 0%	100% / 0%	99% / 1%	98% / 2%	99% / 1%	99% / 1%	99% / 1%
K12s										
Science Resource Center (Inside)	129,914		41,635	56,801	31,478	152,907	24,434	42,087	61,247	25,139
Science Resource Center (Remote)	10,286		4,002	4,669	1,615	15,647	2,313	6,901	3,158	3,275
Totals	140,200		45,637	61,470	33,093	168,554	26,747	48,988	64,405	28,414
Inside / Remote	93% / 7%		91% / 9%	92% / 8%	95% / 5%	91% / 9%	91% / 9%	86% / 14%	95% / 5%	88% / 12%
Publics										
Science Resource Center (Inside)	6,178		2,033	2,798	1,347	10,443	1,579	2,889	4,466	1,509
Science Resource Center (Remote)	12,866		4,407	5,925	2,534	13,720	1,995	4,840	5,118	1,767
Totals	19,044		6,440	8,723	3,881	24,163	3,574	7,729	9,584	3,276
Inside / Remote	32% / 68%		32% / 68%	32% / 68%	35% / 65%	43% / 57%	44% / 56%	37% / 63%	47% / 53%	46% / 54%

SAILOR Gale Science Resource Center Use - SEARCHES

	FY2009	4q09	3q09	2q09	1q09	FY2008	4q08	3q08	2q08	1q08
Academics										
Science Resource Center (Inside)	93,924		27,302	43,964	22,658	152,212	39,956	36,891	46,698	28,667
Science Resource Center (Remote)	39		29		10	1,817	616	430	551	220
Totals	93,963		27,331	43,964	22,668	154,029	40,572	37,321	47,249	28,887
Inside / Remote	100% / 0%		100% / 0%	100% / 0%	100% / 0%	99% / 1%	98% / 2%	99% / 1%	99% / 1%	99% / 1%
K12s										
Science Resource Center (Inside)	1,181,111		349,215	575,199	256,697	1,346,079	225,267	360,208	562,635	197,969
Science Resource Center (Remote)	87,069		37,370	37,892	11,807	135,822	18,001	48,675	24,817	44,329
Totals	1,268,180		386,585	613,091	268,504	1,481,901	243,268	408,883	587,452	242,298
Inside / Remote	93% / 7%		90% / 10%	94% / 6%	96% / 4%	91% / 9%	93% / 7%	88% / 12%	96% / 4%	82% / 18%
Publics										
Science Resource Center (Inside)	193,561		69,293	74,517	49,751	324,097	63,772	96,709	113,240	50,376
Science Resource Center (Remote)	97,639		34,152	43,039	20,448	103,458	15,510	36,441	37,817	13,690
Totals	291,200		103,445	117,556	70,199	427,555	79,282	133,150	151,057	64,066
Inside / Remote	66% / 34%		67% / 33%	63% / 37%	71% / 29%	76% / 24%	80% / 20%	73% / 27%	75% / 25%	79% / 21%

* Funded with Federal LSTA funds for public libraries.

Table 4

Top Ten Pages on SAILOR Web Site

	Title	URL	Views*
header: **January-09**			

	Title	URL	Views*
1	SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	36421
2	SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebsco	16977
3	SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	13718
4	Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	4989
5	Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	3862
6	Marina	http://www.sailor.lib.md.us/marina/	2772
7	SAILOR: World Book	http://www.sailor.lib.md.us/cgi-bin/worldbook	2753
8	Maryland Public Library Directory	http://directory.sailor.lib.md.us/	2213
9	Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	1954
10	Maryland Shopping Mall	http://www.sailor.lib.md.us/maryland/sho_mal.html	1397

February-09

	Title	URL	Views*
1	SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebsco	17297
2	SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	14032
3	SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	13387
4	Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	4811
5	Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	3545
6	SAILOR: World Book	http://www.sailor.lib.md.us/cgi-bin/worldbook	3157
7	Marina	http://www.sailor.lib.md.us/marina/	2586
8	Maryland Public Library Directory	http://directory.sailor.lib.md.us/	2038
9	Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	1833
10	SAILOR: Baltimore Sun	http://www.sailor.lib.md.us/cgi-bin/baltimoresun	1226

March-09

	Title	URL	Views*
1	SAILOR: EBSCO	http://www.sailor.lib.md.us/cgi-bin/ebsco	21698
2	SAILOR: HeritageQuest	http://www.sailor.lib.md.us/cgi-bin/hqo	14826
3	SAILOR Search	http://www.sailor.lib.md.us/cgi-bin/search.pl	11715
4	Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm	5131
5	Access Maryland Public Libraries	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	3971
6	SAILOR: World Book	http://www.sailor.lib.md.us/cgi-bin/worldbook	3226
7	Marina	http://www.sailor.lib.md.us/marina/	2897
8	Maryland Public Library Directory	http://directory.sailor.lib.md.us/	2243
9	Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm	1958
10	Maryland Statutes & Regulations	http://www.sailor.lib.md.us/MD_topics/law/_cod.html	1474

* *Views* - the number of times this page was viewed.

Table 5

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aadpw	AA Co. Dept of Public Works	1,760
baltocfb	Baltimore City Forestry Board	5,171
baltocts	Circuit Court for Baltimore City	239,949
bcfb	Baltimore County Forestry Board	7,809
berlin	Berlin, Town of	0
cecilfb	Cecil County Forestry Board	1,683
dgs	MD Dept of General Services	250,146
dhr	MD Dept of Human Resources	0
fathermd	Fatherhood Maryland	6,978
fcdss	Frederick County Department of Social Services	19,218
forest	Carroll County Forest Conservancy Board	589
forvm	FORVM/ Forum for Rural Maryland	43,605
gcapaa	Governor's Commission of Asian Pacific American Affairs	400
gcforest	Garrett County Forestry Board	2,909
gcha	Governor's Commission on Hispanic Affairs	3,779
gcia	Governor's Commission on Indian Affairs	0
gwib	GWIB/Work Force Investment Board	201
hcforest	Howard County Forestry Board	4,715
hclc	Harbor City Learning Center	6,106
hhsband	Howard High School Band	1,273
lhills	Landover Hills, Town of	18,379
maill	Maryland Interlibrary Loan Organization	3,693
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	12,668
mcforest	Montgomery Co. Forestry Board	1,456
mcw	Maryland Commision for Women	11,766
mdforest	MSAFCDB / Md. State Assoc. of Forest Conservancy Distr. Brds.	2,723
mdwhf	Maryland Women's Heritage Foundation	0
mena	MD Emergency Number Association	272
mmctv	Montgomery Muni Cable	2,960
montgscd	Montgomery Soil Conservation District	620
mperl	Maryland Public Library Electronic Resource Librarians Group	434
msla	MD State Lottery Agency	14,305,558
mssa	MSDE / Md Student Services Alliance	32,945
perlit	Persianlit Online	21,933
qacfbd	Queen Anne's County Forestry Board	454
soc	Sailor Operations Center	5,498
tespta	Timonium Elementary School PTA	146
vncc	North Chevy Chase, Village of	6,103
wcfb	Washington County Forestry Board	1,929
worsatty	Worcester Co. State's Attorney	2,560
		15,028,388

* *Views* - the number of times any page on the web site was viewed.

Table 6