



SAILOR

FY2015

THIRD QUARTER REPORT

JANUARY - MARCH 2015

**SAILOR OPERATIONS CENTER
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER
400 CATHEDRAL STREET BALTIMORE, MD 21201**

FY2015 Third Quarter Activities Summary

Sailor Operations Center (SOC) staff at the Enoch Pratt Free Library, Central Library, Maryland State Library Resource Center concern themselves on a day-to-day basis with maintaining an array of services on which Maryland public libraries, government and education agencies, and the residents of Maryland rely. These services include the Sailor Network, the Sailor collection of subscription databases, the Sailor Internet Connection Service (ICS), the Sailor Web Site Hosting Service (WSHS), Sailor Dial-Up Services, and the Sailor website.

Besides fulfilling their responsibilities in these areas, they also applied their efforts to the following activities during January, February and March:

Relais / MARINA

- ✓ The Chief of Collections and Access Services attended the Relais Users Group meeting at ALA Midwinter, where she learned that Relais is exploring a possible development that would allow a customer to place a Marina request in one library system and return it to a different one.
- ✓ A Marina Users Group meeting was held at Enoch Pratt Free Library on April 24. Twenty people attended.
- ✓ Howard County Library has asked Relais to make a change so that if HCL has only 1 copy of an item it will not show as available in Marina.
- ✓ Relais has added a format limiter to the Discovery interface to allow for easier searching for specific formats including: book, large print, and DVD.

SAILOR NETWORK

- ✓ **Calvert County.** The Prince Frederick Library in Calvert County has been migrated from Sailor wireless to Comcast fiber based services in this spring. After the transition, the Sailor wireless network infrastructure in Calvert County was be transitioned Calvert Count Government ownership.
- ✓ **Eastern Shore.** Fiber installations in Kent, Queen Anne's and Caroline are progressing. Caroline, Wicomico and Worcester county governments are still interested in having the Sailor wireless infrastructure in their counties transferred to them. MIEMSS and the Dept. of Natural Resources are also interested in the Sailor wireless infrastructure.

Prepared by the Staff of Sailor Operations Center

SAILOR Information Resource Statistics

	FY2015	FY2015 Q4	FY2015 Q3	FY2015 Q2	FY2015 Q1	FY2014	FY2014 Q4	FY2014 Q3	FY2014 Q2	FY2014 Q1
SAILOR Web Site Page Views [†]	207,345		73,912	67,056	66,377	303,043	63,597	81,564	72,049	85,833
SAILOR Home Page Views [‡]	28,153		8,957	9,653	9,543	43,825	8,924	11,485	10,024	13,392
SAILOR Visitors	101,011		35,139	33,550	32,322	136,267	31,860	38,262	31,375	34,770
WSHS Page Views	2,845,597		897,054	869,766	1,078,777	4,237,338	1,148,703	1,028,690	1,002,435	1,057,510
Cruise Account New	196		65	56	75	359	64	80	89	126
Cruise Account Renewal (by staff)	84		30	16	38	201	23	64	17	97
Cruise Account Renewal (by user)	141		51	28	62	196	25	68	35	68
Cruise Account Population	284		265	276	310	421	344	401	444	493
V.I.P. Account Production	0					1				1
V.I.P. Account Population	674		673	674	674	674	674	674	674	673

[†] *Web Site Page Views* - the number of times any page on the web site was viewed.

[‡] *Home Page Views* - the number of times the home page was viewed.

Table 1

SAILOR HeritageQuest Online

	FY2015	FY2015 Q4	FY2015 Q3	FY2015 Q2	FY2015 Q1	FY2014	FY2014 Q4	FY2014 Q3	FY2014 Q2	FY2014 Q1
Searches by Database										
Books	11,891		5,142	3,170	3,579	14,685	3,162	4,263	3,274	3,986
African American Heritage	0					0				
American Antiquarian Society	0					0				
U.S. Census	281,153		160,081	57,583	63,489	287,477	60,179	79,453	70,051	77,794
City Directories	3,176		3,176			0				
Freedman's Bank	2,937		1,236	847	854	3,173	545	872	966	790
Periodicals	6,447		2,397	1,833	2,217	8,930	1,824	2,620	2,020	2,466
Revolutionary War	4,914		2,307	1,209	1,398	5,356	1,380	1,452	1,110	1,414
U.S. Congress Actions	1,087		368	319	400	1,552	281	461	346	464
Totals	311,605		174,707	64,961	71,937	321,173	67,371	89,121	77,767	86,914
Citation Abstracts by Database										
Books	88,901		27,028	21,963	39,910	120,787	24,038	40,121	23,490	33,138
African American Heritage	335		39	34	262	1,331	640	409	65	217
American Antiquarian Society	17,738		4,626	5,304	7,808	24,551	5,567	7,932	4,672	6,380
U.S. Census	304,000		108,516	91,461	104,023	437,971	86,514	120,185	114,747	116,525
City Directories	1,428		1,428			0				
Freedman's Bank	1,709		619	569	521	2,384	462	810	607	505
Periodicals	2,634		1,073	736	825	3,617	681	1,265	803	868
Revolutionary War	11,605		3,708	3,770	4,127	18,819	6,325	5,270	3,033	4,191
U.S. Congress Actions	947		381	279	287	2,107	536	697	326	548
Totals	429,297		147,418	124,116	157,763	611,567	124,763	176,689	147,743	162,372
Documents by Delivery Method										
Download : Citation Image	5		1	3	1	18	6	6	3	3
Download : Pdf	4,791		1,216	1,785	1,790	7,498	1,440	2,153	1,957	1,948
Download : Tif	1,225		268	382	575	1,079	227	396	154	302
On-Line Display : Citation	2,634		1,073	736	825	3,617	681	1,265	803	868
On-Line Display : Citation Image	417,278		143,909	120,016	153,353	592,064	120,750	170,914	143,459	156,941
On-Line Display : Pdf	1,467		452	442	573	3,038	560	734	639	1,105
On-Line Display : Text	53,059		53,059			0				
On-Line Display : Tif	0					0				
Printer : Citation Image	1,897		499	752	646	4,253	1,099	1,221	728	1,205
Totals	482,356		200,477	124,116	157,763	611,567	124,763	176,689	147,743	162,372

Table 2

SAILOR EBSCO Database Use (Maryland Public Libraries)

	FY2015	FY2015 Q4	FY2015 Q3	FY2015 Q2	FY2015 Q1	FY2014	FY2014 Q4	FY2014 Q3	FY2014 Q2	FY2014 Q1
Sessions (Users)										
Automobile Repair Reference Center	9,514		2,954	3,032	3,528	12,986	3,302	3,077	3,035	3,572
Columbia Encyclopedia	108,972		39,450	32,399	37,123	144,548		36,448	35,638	39,087
Columbia Encyclopedia	465		73	111	281	180	41	56	56	27
Funk & Wagnalls New World Encyclopedia	331,697		113,331	104,278	114,088	450,933	108,143	115,227	110,822	116,741
History Reference Center	341,004		117,185	107,710	116,109	468,138	111,052	121,235	116,800	119,051
MAS Ultra - School Edition	333,647		114,190	104,461	114,996	459,681	109,297	117,861	113,571	118,952
MasterFILE Premier	393,501		134,510	124,124	134,867	1,418,351	225,593	399,861	373,418	419,479
Middle Search Plus	335,172		115,035	105,048	115,089	459,351	109,496	118,345	113,430	118,080
Primary Search	112,469		41,339	34,507	36,623	142,669	33,112	36,512	35,036	38,009
Regional Business News	105,940		38,372	31,381	36,187	138,542	32,116	35,043	33,806	37,577
Science Image Collection	10,910		4,993	4,156	1,761	21,660	1,854	4,800	9,340	5,666
Science Reference Center	336,711		115,232	105,879	115,600	461,925	109,547	119,038	114,822	118,518
World History Image Collection	14,502		6,726	5,667	2,109	26,542	3,145	6,506	10,741	6,150
Totals	2,434,504		843,390	762,753	828,361	4,205,506	880,073	1,114,009	1,070,515	1,140,909
Downloads (Retrievals)										
Automobile Repair Reference Center	59,164		17,254	19,886	22,024	75,731	19,722	19,250	17,119	19,640
Business Source Premier	11,534		4,118	4,199	3,217	17,645	4,280	4,605	5,261	3,499
Columbia Encyclopedia	1,400		102	84	1,214	157	39	59	37	22
Funk & Wagnalls New World Encyclopedia	7,572		3,108	3,698	766	6,690	1,407	2,287	2,339	657
History Reference Center	23,328		10,707	9,524	3,097	33,106	5,802	12,440	11,277	3,587
MAS Ultra - School Edition	14,253		5,813	6,035	2,405	25,866	6,317	6,863	7,387	5,299
MasterFILE Premier	93,475		36,060	34,142	23,273	133,054	30,868	35,254	39,754	27,178
Middle Search Plus	12,496		5,989	5,022	1,485	19,197	4,425	6,898	5,566	2,308
Primary Search	7,216		3,315	3,255	646	8,890	2,770	2,292	2,664	1,164
Regional Business News	3,094		1,314	1,038	742	3,150	756	849	1,009	536
Science Image Collection	40		14	2	24	24	8	13	1	2
Science Reference Center	11,964		4,300	5,131	2,533	16,688	2,566	5,292	6,419	2,411
World History Image Collection	271		112	117	42	503	42	112	249	100
Totals	245,807		92,206	92,133	61,468	340,701	79,002	96,214	99,082	66,403
Searches										
Automobile Repair Reference Center	15,453		4,465	5,042	5,946	24,505	6,245	6,084	5,416	6,760
Business Source Premier	137,868		54,670	42,122	41,076	171,841	38,563	44,368	43,771	45,139
Columbia Encyclopedia	2,933		153	300	2,480	375	73	119	122	61
Funk & Wagnalls New World Encyclopedia	367,390		132,143	118,447	116,800	483,534	112,406	124,784	121,184	125,160
History Reference Center	387,777		141,072	125,066	121,639	527,129	120,065	140,219	135,534	131,311
MAS Ultra - School Edition	369,651		132,924	117,478	119,249	515,834	117,715	132,658	128,930	136,531
MasterFILE Premier	504,275		178,963	162,678	162,634	1,567,101	258,770	439,024	414,594	454,713
Middle Search Plus	374,886		136,034	119,610	119,242	508,988	116,954	134,366	128,552	129,116
Primary Search	145,023		59,243	46,798	38,982	168,014	36,979	44,141	43,406	43,488
Regional Business News	126,138		50,765	37,547	37,826	155,798	34,203	39,632	39,963	42,000
Science Image Collection	37,468		18,739	13,495	5,234	48,007	5,191	13,088	19,347	10,381
Science Reference Center	376,753		134,990	120,718	121,045	511,751	115,716	134,278	131,767	129,990
World History Image Collection	46,918		24,049	17,299	5,570	60,450	8,836	17,760	22,315	11,539
Totals	2,892,533		1,068,210	926,600	897,723	4,743,327	971,716	1,270,521	1,234,901	1,266,189

Table 3

Top Ten Pages on SAILOR Web Site

January-2015		
Title	URL	Views*
1 HeritageQuest	http://db.sailor.lib.md.us/db/hqo	5037
2 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/?id=56082	1951
3 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	1730
4 Marina - Services	http://www.sailor.lib.md.us/services/marina/?id=56300	1128
5 Marina - Services	http://www.sailor.lib.md.us/services/marina/	781
6 History Reference Center	http://db.sailor.lib.md.us/db/ebsco/khh	534
7 Search	http://www.sailor.lib.md.us/search/	503
8 Student Research Center	http://db.sailor.lib.md.us/db/ebsco/src	338
9 Middle Search Plus	http://db.sailor.lib.md.us/db/ebsco/mih	306
10 Baltimore County Public Library	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm?Library_	289

February-2015		
Title	URL	Views*
1 HeritageQuest	http://db.sailor.lib.md.us/db/hqo	4803
2 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/?id=56082	1829
3 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	1207
4 Marina - Services	http://www.sailor.lib.md.us/services/marina/?id=56300	1103
5 Marina - Services	http://www.sailor.lib.md.us/services/marina/	684
6 History Reference Center	http://db.sailor.lib.md.us/db/ebsco/khh	510
7 MasterFILE Premier	http://db.sailor.lib.md.us/db/ebsco/f5h	393
8 Search	http://www.sailor.lib.md.us/search/	347
9 Student Research Center	http://db.sailor.lib.md.us/db/ebsco/src	318
10 Searchasaurus	http://db.sailor.lib.md.us/db/ebsco/sas	313

March-2015		
Title	URL	Views*
1 HeritageQuest	http://db.sailor.lib.md.us/db/hqo	4970
2 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/?id=56082	1580
3 Maryland Public Library Directory	http://directory.sailor.lib.md.us/pub_use/county_map.cfm	1407
4 Marina - Services	http://www.sailor.lib.md.us/services/marina/?id=56300	1113
5 Marina - Services	http://www.sailor.lib.md.us/services/marina/	795
6 Student Research Center	http://db.sailor.lib.md.us/db/ebsco/src	421
7 Search	http://www.sailor.lib.md.us/search/	417
8 Services	http://www.sailor.lib.md.us/services/	250
9 Prince George's County Memorial Library	http://directory.sailor.lib.md.us/pub_use/counties_long.cfm?Lib=18	248
10 Carroll County Public Library	http://directory.sailor.lib.md.us/pub_use/counties_short.cfm?Library_	179

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aadpw	AA Co. Dept of Public Works	2,523
baltocfb	Baltimore City Forestry Board	678
baltocfs	Circuit Court for Baltimore City	739,011
bcbf	Baltimore County Forestry Board	1,852
cecilfb	Cecil County Forestry Board	2,750
fcdds	Frederick County Department of Social Services	41,142
forvm	FORVM/ Forum for Rural Maryland	1,503
gcforest	Garrett County Forestry Board	2,607
gwib	GWIB/Work Force Investment Board	492
hcforest	Howard County Forestry Board	4,850
lhills	Landover Hills, Town of	16,400
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	23,639
mcforest	Montgomery Co. Forestry Board	1,083
mmctv	Montgomery Muni Cable	2,720
montgscd	Montgomery Soil Conservation District	3,002
perlit	Persianlit Online	11,604
qacfb	Queen Anne's County Forestry Board	522
vncc	North Chevy Chase, Village of	10,093
wcfb	Washington County Forestry Board	24,620
		891,091

* Views - the number of times any page on the web site was viewed.