



SAILOR

FY2016

FIRST QUARTER REPORT

JULY - SEPTEMBER 2015

**SAILOR OPERATIONS CENTER
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER
400 CATHEDRAL STREET BALTIMORE, MD 21201**

FY2016 First Quarter Activities Summary

Sailor Operations Center (SOC) staff at the Enoch Pratt Free Library, Central Library, Maryland State Library Resource Center concern themselves on a day-to-day basis with maintaining an array of services on which Maryland public libraries, government and education agencies, and the residents of Maryland rely. These services include the Sailor Network, the Sailor collection of subscription databases, the Sailor Internet Connection Service (ICS), the Sailor Web Site Hosting Service (WSHS), Sailor Dial-Up Services, and the Sailor website.

Besides fulfilling their responsibilities in these areas, they also applied their efforts to the following activities during the period July/August/September:

- ✓ **MARINA** Relais released a new V2014 build for the Relais client in early August. There have been a couple updates since the release to address ongoing issues with various applications that use an email component (i.e. Email Request, Delivery Email, Print Request and Loan Notices). Some of the libraries have encountered problems downloading the updates, so MILO has been coordinating assistance with Relais support.
- ✓ **Databases** Representatives from ProQuest, Gale, and EBSCO made presentations to the MPERL group on September 24, 2015 to promote the purchase of their respective database resources for the next 3-year SAILOR contract. About 30 MPERL members were in attendance and a productive discussion was facilitated by CASD and LYRASIS staff. Proposals from each vendor were submitted to LYRASIS following the meeting, and these were shared with the heads of CASD (Wendy Allen) and CMD (Kathy D'Angelo), and with the DRC Chair (Lynn Stonesifer). The proposals were reviewed in mid-October and LYRASIS contacted the vendors for revised offers, which were due by the end of October.
- ✓ **Wireless Network** Progress toward migrating Kent CPL from wireless to fiber based transport proceeded to the extent that our fiber installer, Bay Country, received the permits they need to begin construction.

Prepared by the Staff of Sailor Operations Center

SAILOR Information Resource Statistics

	FY2016	FY2016 Q4	FY2016 Q3	FY2016 Q2	FY2016 Q1	FY2015	FY2015 Q4	FY2015 Q3	FY2015 Q2	FY2015 Q1
SAILOR Web Site Page Views [†]	57,225				57,225	264,396	57,051	73,912	67,056	66,377
SAILOR Home Page Views [‡]	7,898				7,898	35,327	7,174	8,957	9,653	9,543
SAILOR Visitors	28,000				28,000	129,244	28,233	35,139	33,550	32,322
WSHS Page Views	637,085				637,085	3,611,203	765,606	897,054	869,766	1,078,777
Cruise Account New	49				49	252	56	65	56	75
Cruise Account Renewal (by staff)	30				30	102	18	30	16	38
Cruise Account Renewal (by user)	44				44	170	29	51	28	62
Cruise Account Population	239				239	276	254	265	276	310
V.I.P. Account Production	0				0	0				
V.I.P. Account Population	672				672	674	673	673	674	674

[†] *Web Site Page Views* - the number of times any page on the web site was viewed.

[‡] *Home Page Views* - the number of times the home page was viewed.

Table 1

SAILOR HeritageQuest Online

	FY2016	FY2016 Q4	FY2016 Q3	FY2016 Q2	FY2016 Q1	FY2015	FY2015 Q4	FY2015 Q3	FY2015 Q2	FY2015 Q1
Searches by Database										
Books	4,564				4,564	16,942	5,051	5,142	3,170	3,579
African American Heritage	0					0				
American Antiquarian Society	0					0				
U.S. Census	217,527				217,527	502,138	220,985	160,081	57,583	63,489
City Directories	20,502				20,502	21,095	17,919	3,176		
Freedman's Bank	601				601	3,900	963	1,236	847	854
Cemeteries	1,333				1,333	0				
Immigration Records	105				105	0				
Maps & Photos	70				70	0				
Military Records	0					0				
Periodicals	702				702	7,175	728	2,397	1,833	2,217
Public Records	586				586	0				
Revolutionary War	2,764				2,764	6,807	1,893	2,307	1,209	1,398
U.S. Congress Actions	73				73	1,216	129	368	319	400
Vital Records	1,253				1,253	0				
Totals	250,080				250,080	559,273	247,668	174,707	64,961	71,937
Citation Abstracts by Database										
Books	11,910				11,910	101,270	12,369	27,028	21,963	39,910
African American Heritage	0					335		39	34	262
American Antiquarian Society	0					17,738		4,626	5,304	7,808
U.S. Census	162,155				162,155	460,383	156,383	108,516	91,461	104,023
City Directories	20,104				20,104	16,810	15,382	1,428		
Freedman's Bank	480				480	2,483	774	619	569	521
Cemeteries	947				947	0				
Immigration Records	255				255	0				
Maps & Photos	80				80	0				
Military Records	51				51	0				
Periodicals	248				248	2,986	352	1,073	736	825
Public Records	409				409	0				
Revolutionary War	9,710				9,710	17,256	5,651	3,708	3,770	4,127
U.S. Congress Actions	53				53	1,017	70	381	279	287
Vital Records	1,122				1,122	0				
Totals	196,639				196,639	602,005	185,260	143,329	120,067	153,349
Documents by Delivery Method										
Download : Citation Image	0					5		1	3	1
Download : Pdf	0					3,008	2	1,216		1,790
Download : Tif	0					1,225		268	382	575
On-Line Display : Citation	248				248	2,986	352	1,073	736	825
On-Line Display : Citation Image	207,276				207,276	487,887	190,625	143,909		153,353
On-Line Display : Pdf	0					1,027	2	452		573
On-Line Display : Text	0					54,215	1,156	53,059		
On-Line Display : Tif	0					0			0	
Printer : Citation Image	0					1,897		499	752	646
Totals	207,524				207,524	552,250	192,137	200,477	1,873	157,763

Table 2

SAILOR EBSCO Database Use (Maryland Public Libraries)

	FY2016	FY2016 Q4	FY2016 Q3	FY2016 Q2	FY2016 Q1	FY2015	FY2015 Q4	FY2015 Q3	FY2015 Q2	FY2015 Q1
Sessions (Users)										
Automobile Repair Reference Center	3,024				3,024	12,572	3,058	2,954	3,032	3,528
Columbia Encyclopedia	44,060				44,060	144,289		39,450	32,399	37,123
Columbia Encyclopedia	23				23	702	237	73	111	281
Funk & Wagnalls New World Encyclopedia	114,495				114,495	435,921	104,224	113,331	104,278	114,088
History Reference Center	116,133				116,133	446,673	105,669	117,185	107,710	116,109
MAS Ultra - School Edition	115,654				115,654	437,868	104,221	114,190	104,461	114,996
MasterFILE Premier	139,710				139,710	521,125	127,624	134,510	124,124	134,867
Middle Search Plus	114,803				114,803	439,508	104,336	115,035	105,048	115,089
Primary Search	44,437				44,437	149,714	37,245	41,339	34,507	36,623
Regional Business News	43,565				43,565	140,278	34,338	38,372	31,381	36,187
Science Image Collection	2,504				2,504	13,835	2,925	4,993	4,156	1,761
Science Reference Center	117,474				117,474	441,544	104,833	115,232	105,879	115,600
World History Image Collection	1,894				1,894	18,303	3,801	6,726	5,667	2,109
Totals	857,776				857,776	3,202,332	767,828	843,390	762,753	828,361
Downloads (Retrievals)										
Automobile Repair Reference Center	19,042				19,042	77,648	18,484	17,254	19,886	22,024
Business Source Premier	2,119				2,119	14,503	2,969	4,118	4,199	3,217
Columbia Encyclopedia	20				20	1,446	46	102	84	1,214
Funk & Wagnalls New World Encyclopedia	1,060				1,060	9,901	2,329	3,108	3,698	766
History Reference Center	2,920				2,920	29,391	6,063	10,707	9,524	3,097
MAS Ultra - School Edition	1,601				1,601	17,268	3,015	5,813	6,035	2,405
MasterFILE Premier	22,960				22,960	123,897	30,422	36,060	34,142	23,273
Middle Search Plus	1,561				1,561	16,199	3,703	5,989	5,022	1,485
Primary Search	904				904	9,823	2,607	3,315	3,255	646
Regional Business News	706				706	3,587	493	1,314	1,038	742
Science Image Collection	9				9	51	11	14	2	24
Science Reference Center	5,931				5,931	15,418	3,454	4,300	5,131	2,533
World History Image Collection	87				87	320	49	112	117	42
Totals	58,920				58,920	319,452	73,645	92,206	92,133	61,468
Searches										
Automobile Repair Reference Center	4,406				4,406	20,234	4,781	4,465	5,042	5,946
Business Source Premier	47,372				47,372	180,265	42,397	54,670	42,122	41,076
Columbia Encyclopedia	54				54	3,389	456	153	300	2,480
Funk & Wagnalls New World Encyclopedia	118,385				118,385	481,342	113,952	132,143	118,447	116,800
History Reference Center	121,527				121,527	504,701	116,924	141,072	125,066	121,639
MAS Ultra - School Edition	119,655				119,655	481,735	112,084	132,924	117,478	119,249
MasterFILE Premier	163,372				163,372	663,506	159,231	178,963	162,678	162,634
Middle Search Plus	118,992				118,992	488,544	113,658	136,034	119,610	119,242
Primary Search	48,085				48,085	191,847	46,824	59,243	46,798	38,982
Regional Business News	45,172				45,172	164,803	38,665	50,765	37,547	37,826
Science Image Collection	7,923				7,923	46,593	9,125	18,739	13,495	5,234
Science Reference Center	125,065				125,065	490,671	113,918	134,990	120,718	121,045
World History Image Collection	5,230				5,230	58,661	11,743	24,049	17,299	5,570
Totals	925,238				925,238	3,776,291	883,758	1,068,210	926,600	897,723

Table 3

Top Ten Pages on SAILOR Web Site

July-2015		
Title	URL	Views*
1	HeritageQuest	3448
2	Maryland Public Library Directory	1200
3	Marina - Services	1115
4	Marina - Services	820
5	Research Databases - Services	569
6	Prince George's County Memorial Library Sys	423
7	Services	206
8	Baltimore County Public Library	165
9	Search	148
10	Enoch Pratt Free Library	141

August-2015		
Title	URL	Views*
1	HeritageQuest	3558
2	Maryland Public Library Directory	1370
3	Marina - Services	1244
4	Marina - Services	887
5	Research Databases - Services	790
6	Prince George's County Memorial Library Sys	281
7	Services	233
8	Search	183
9	Baltimore County Public Library	180
10	Cruise Accounts(2)	157

September-2015		
Title	URL	Views*
1	HeritageQuest	3220
2	Research Databases - Services	1565
3	Maryland Public Library Directory	1117
4	Marina - Services	1004
5	Marina - Services	755
6	Search	446
7	Prince George's County Memorial Library Sys	323
8	Student Research Center	316
9	History Reference Center	260
10	Services	213

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aacofb	Anne Arundel County Forest Conservancy District Board	4,002
aadpw	AA Co. Dept of Public Works	4,673
baltocfb	Baltimore City Forestry Board	1,710
baltocfs	Circuit Court for Baltimore City	429,877
bcfb	Baltimore County Forestry Board	1,557
cecilfb	Cecil County Forestry Board	3,100
fdcass	Frederick County Department of Social Services	46,788
forvm	FORVM/ Forum for Rural Maryland	1,629
gcforest	Garrett County Forestry Board	2,491
gwib	GWIB/Work Force Investment Board	701
hcforest	Howard County Forestry Board	4,488
lhills	Landover Hills, Town of	24,951
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	31,235
mcforest	Montgomery Co. Forestry Board	1,053
mmctv	Montgomery Muni Cable	2,415
montgscd	Montgomery Soil Conservation District	2,573
perlit	Persianlit Online	13,597
qacfb	Queen Anne's County Forestry Board	416
vncc	North Chevy Chase, Village of	9,249
wcfb	Washington County Forestry Board	48,089
		634,594

* Views - the number of times any page on the web site was viewed.