



SAILOR

FY2018

SECOND QUARTER REPORT

OCTOBER - DECEMBER 2017

**SAILOR OPERATIONS CENTER
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER
400 CATHEDRAL STREET BALTIMORE, MD 21201**

SAILOR Information Resource Statistics

	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1
SAILOR Web Site Page Views [†]	77,985			40,356	37,629	187,907	40,663	46,801	47,876	52,567
SAILOR Home Page Views [‡]	9,776			4,634	5,142	24,455	5,633	6,195	5,864	6,763
SAILOR Visitors	38,003			19,215	18,788	89,472	19,285	22,183	22,501	25,503
WSHS Page Views	319,914			142,581	177,333	984,882	259,307	275,445	226,247	223,883
Cruise Account New	36			6	30	127	29	28	30	40
Cruise Account Renewal (by staff)	22			5	17	66	5	24	15	22
Cruise Account Renewal (by user)	40			7	33	89	10	30	16	33
Cruise Account Population	112			103	120	154	138	150	158	168
V.I.P. Account Production	0					0				
V.I.P. Account Population	672			672	672	673	672	672	673	673

[†] Web Site Page Views - the number of times any page on the web site was viewed.

[‡] Home Page Views - the number of times the home page was viewed.

Table 1

SAILOR HeritageQuest Online

	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1
Searches by Database										
Books	6,532			4,612	1,920	9,919	2,696	2,378	1,888	2,957
U.S. Census				146,549	141,211		154,488	159,696	148,556	180,439
City Directories				15,310	13,348		20,404	23,994	12,476	27,780
Family History	0									
Freedman's Bank	694			391	303	2,162	336	750	512	564
Social Security Death Index	3			3		9		9		
Cemeteries	4,739			2,167	2,572	26,766	7,704	7,082	5,408	6,572
Immigration Records	222			123	99	455	102	139	90	124
Maps & Photos	465			267	198	1,887	342	748	553	244
Military Records	12			6	6	38	15	10	5	8
Periodicals	0					479			129	350
Public Records	2,174			1,089	1,085	5,548	1,170	1,933	907	1,538
Revolutionary War	4,438			2,485	1,953	4,594	1,328	1,200	928	1,138
U.S. Congress Actions	26			5	21	127	19	65	16	27
Vital Records	4,019			2,426	1,593	9,259	2,226	2,092	2,315	2,626
Totals	23,324			175,433	164,309	61,243	190,830	200,096	173,783	224,367

Citation Abstracts by Database

Books	17,868			12,129	5,739	29,351	7,916	7,371	5,655	8,409
U.S. Census	237,292			120,387	116,905	533,682	123,437	133,104	126,603	150,538
City Directories	28,171			15,025	13,146	89,197	22,713	23,508	10,810	32,166
Family History	0					18				18
Freedman's Bank	577			304	273	2,165	298	823	495	549
Social Security Death Index	4			3	1	138	104	8		26
Cemeteries	3,013			1,329	1,684	16,819	4,321	4,640	3,232	4,626
Immigration Records	503			340	163	957	373	194	198	192
Maps & Photos	574			329	245	2,302	452	944	596	310
Military Records	382			232	150	879	312	102	220	245
Periodicals	0					150			35	115
Public Records	1,614			794	820	3,954	822	1,384	646	1,102
Revolutionary War	11,478			6,995	4,483	16,744	4,700	4,906	2,944	4,194
U.S. Congress Actions	19				19	253	19	159	60	15
Vital Records	2,859			1,702	1,157	6,300	1,563	1,508	1,505	1,724
Totals	304,354			159,569	144,785	702,909	167,030	178,651	152,999	204,229

Documents by Delivery Method

Download : Pdf	0					6			6	
On-Line Display : Citation	0					125			35	90
On-Line Display : Citation Image	304,354			159,569	144,785	699,769	167,030	178,651	152,958	201,130
Totals	304,354			159,569	144,785	699,900	167,030	178,651	152,999	201,220

Table 2

SAILOR EBSCO Database Use (Maryland Public Libraries)

	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1
Sessions (Users)										
American Heritage Children's Dictionary	125,406			50,865	74,541	405,450	89,851	95,042	101,841	118,716
Automobile Repair Reference Center	3,569			723	2,846		2,728	2,303	2,552	2,823
Business Source Premier	470,031			207,660	262,371		287,713	311,245	273,098	286,605
eBook Collection (EBSCOhost)	12,892			10,335	2,557		5,366	10,376	9,093	3,394
ERIC	13,322			10,268	3,054	25,235	3,994	9,428	7,755	4,058
Funk & Wagnalls New World Encyclopedia	141,401			62,445	78,956	442,612	96,714	109,551	112,762	123,585
History Reference Center	623,233			300,353	322,880	1,453,055	346,493	382,327	355,732	368,503
Hobbies & Crafts Reference Center	6,832			4,869	1,963	14,169	2,708	4,670	4,101	2,690
Home Improvement Reference Center	6,285			4,575	1,710	12,019	2,349	4,315	3,347	2,008
MAS Ultra - School Edition	150,977			69,557	81,420	454,392	97,974	113,156	118,370	124,892
MasterFILE Premier	605,720			277,007	328,713	1,489,151	350,326	385,840	362,229	390,756
Middle Search Plus	153,184			71,478	81,706	469,578	101,731	119,171	123,097	125,579
Primary Search	40,080			16,229	23,851	185,533	46,298	53,041	45,661	40,533
Professional Development Collection	11,912			9,136	2,776	23,633	3,818	8,935	7,099	3,781
Regional Business News	469,047			206,633	262,414	1,140,938	285,496	306,856	267,032	281,554
Science Reference Center	606,103			282,860	323,243	1,439,863	343,925	379,190	348,507	368,241
Small Engine Repair Reference Center	5,879			4,311	1,568	11,454	2,270	4,102	3,164	1,918
Teacher Reference Center	468,253			207,272	260,981	1,160,360	290,887	312,550	271,690	285,233
Topic Overviews K-5	6,089			5,109	980	17,550	3,499	6,699	6,085	1,267
Totals	3,920,215			1,801,685	2,118,530	8,744,992	2,364,140	2,618,797	2,423,215	2,536,136
Downloads (Retrievals)										
American Heritage Children's Dictionary				4,023	12,517	62,214	14,587	13,769	16,104	17,754
Automobile Repair Reference Center	16,540			7,240	4,596	2,644	21,861	4,300	6,880	6,654
Business Source Premier				155	99	56	375	72	94	112
eBook Collection (EBSCOhost)				13	9	4				97
ERIC				6,049	4,853	1,196	19,744	2,343	5,578	5,195
Funk & Wagnalls New World Encyclopedia				30,732	26,242	4,490	84,436	9,548	30,143	26,988
History Reference Center				7,429	2,644	4,785	15,855	3,900	3,680	4,976
Hobbies & Crafts Reference Center				2,588	1,205	1,383	5,521	1,697	1,294	1,442
Home Improvement Reference Center				10,076	8,255	1,821	55,292	4,276	27,790	13,071
MAS Ultra - School Edition				65,637	44,101	21,536	648,796	48,678	88,627	154,115
MasterFILE Premier				10,717	9,020	1,697	31,647	5,623	12,439	11,425
Middle Search Plus				4,079	3,385	694	12,353	3,328	3,635	3,837
Primary Search				3,450	2,424	1,026	6,579	1,175	2,046	1,914
Professional Development Collection				1,214	739	475	6,946	1,227	2,728	2,044
Regional Business News				18,197	12,847	5,350	40,692	5,502	11,081	11,655
Science Reference Center				913	319	594	1,959	819	468	245
Small Engine Repair Reference Center				45	7	38				
Teacher Reference Center				2,702	2,386	316	4,587	689	1,930	1,611
Topic Overviews K-5				187,776	127,154	60,622	1,018,857	107,764	212,182	261,388
Totals										437,523
Searches										
American Heritage Children's Dictionary	137,349			55,486	81,863	690,695	93,749	368,534	108,518	119,894
Automobile Repair Reference Center	4,135			958	3,177	15,390	3,756	3,606	4,118	3,910
Business Source Premier	491,880			222,390	269,490	1,232,317	279,807	439,025	254,828	258,657
eBook Collection (EBSCOhost)	31,233			24,131	7,102	74,871	14,141	26,419	22,869	11,442
ERIC	34,179			26,125	8,054	73,989	11,172	28,633	21,304	12,880
Funk & Wagnalls New World Encyclopedia	175,199			82,567	92,632	788,001	110,115	408,364	135,187	134,335
History Reference Center	675,608			333,021	342,587	1,731,892	349,668	665,929	365,093	351,202
Hobbies & Crafts Reference Center	13,187			9,583	3,604	27,055	5,408	9,176	7,370	5,101
Home Improvement Reference Center	12,195			9,052	3,143	24,134	4,973	8,563	6,468	4,130
MAS Ultra - School Edition	199,947			99,804	100,143	821,442	115,064	416,287	151,205	138,886
MasterFILE Premier	678,224			318,328	359,896	1,802,689	362,290	671,263	376,743	392,393
Middle Search Plus	203,118			102,403	100,715	843,350	118,884	426,027	158,800	139,639
Primary Search	69,800			38,319	31,481	392,937	58,926	215,656	66,776	51,579
Professional Development Collection	31,202			23,706	7,496	67,698	10,354	26,450	19,197	11,697
Regional Business News	487,533			219,493	268,040	1,220,187	278,128	436,487	250,436	255,136
Science Reference Center	667,569			322,383	345,186	1,716,154	346,410	660,910	355,293	353,541
Small Engine Repair Reference Center	12,155			9,020	3,135	23,761	4,671	8,495	6,433	4,162
Teacher Reference Center	489,798			222,849	266,949	1,218,360	274,971	434,764	251,661	256,964
Topic Overviews K-5	11,691			9,625	2,066	36,578	7,393	14,094	12,677	2,414
Totals	4,426,002			2,129,243	2,296,759	12,801,500	2,449,880	5,268,682	2,574,976	2,507,962

Table 3

SAILOR EBSCO Database Use (Maryland Public Libraries + K-12)

	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
Downloads (Retrievals)					
HeritageQuest					
MPL	304,354			159,569	144,785
EBSCO					
MPL	187,776			127,154	60,622
K-12	368,505			319,903	48,602
Total EBSCO	556,281	0	0	447,057	109,224
Total Downloads	860,635				

Table 4

	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1
	699,900	167,030	178,651	152,999	201,220
	1,018,857	107,764	212,182	261,388	437,523
	457,982	64,619	162,676	183,338	47,349
	1,476,839	172,383	374,858	444,726	484,872

2,176,739

SAILOR Rosetta Stone Statistics

	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1	FY2017	FY2017 Q4	FY2017 Q3	FY2017 Q2	FY2017 Q1
Active Learners				3,126	3,456		3,524	4,774	5,143	3,490
Inactive Learners				67	78		15,326	11,604	7,305	4,377
Total Learners	0			3,193	3,534		18,850	16,378	12,448	7,867
Total Languages				30	30	30	30	30	30	30
Total Activities	172,383			82,138	90,245		89,734	117,900	99,848	61,084

Table 5

Top Ten Pages on SAILOR Web Site

October-2017		
Title	URL	Views*
HeritageQuest	http://db.sailor.lib.md.us/db/hqo	1970
0 Marina - Services	http://www.sailor.lib.md.us/services/marina/	1233
3 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	1127
4 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/	903
5 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/?id=360	689
6 Marina - Services	http://www.sailor.lib.md.us/services/marina?id=432	436
7 Search	http://www.sailor.lib.md.us/search/	328
8 Baltimore County Public Library	http://directory.sailor.lib.md.us/library/?id=4	204
9 Maryland Public Library Directory	http://directory.sailor.lib.md.us/library/	191
10 Services	http://www.sailor.lib.md.us/services/	146

November-2017		
Title	URL	Views*
1 HeritageQuest	http://db.sailor.lib.md.us/db/hqo	2011
2 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	1034
3 Marina - Services	http://www.sailor.lib.md.us/services/marina/	979
4 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/	710
5 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/?id=360	694
6 Marina - Services	http://www.sailor.lib.md.us/services/marina?id=432	502
7 Search	http://www.sailor.lib.md.us/search/	311
8 Maryland Public Library Directory	http://directory.sailor.lib.md.us/library/	237
9 Services	http://www.sailor.lib.md.us/services/	158
10 About	http://www.sailor.lib.md.us/about/	104

December-2017		
Title	URL	Views*
1 HeritageQuest	http://db.sailor.lib.md.us/db/hqo	1968
2 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	1171
3 Marina - Services	http://www.sailor.lib.md.us/services/marina/	991
4 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/	539
5 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/?id=360	460
6 Marina - Services	http://www.sailor.lib.md.us/services/marina?id=432	424
7 Maryland Public Library Directory	http://directory.sailor.lib.md.us/library/	351
8 Search	http://www.sailor.lib.md.us/search/	257
9 Maryland Public Library Directory Administrati	http://directory.sailor.lib.md.us/admin/employee.php	178
10 Services	http://www.sailor.lib.md.us/services/	118

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aadpw	AA Co. Dept of Public Works	1,283
baltocfb	Baltimore City Forestry Board	2,449
baltocfs	Circuit Court for Baltimore City	0
bcbf	Baltimore County Forestry Board	2,880
cecilfb	Cecil County Forestry Board	2,028
fcdds	Frederick County Department of Social Services	17,219
forvm	FORVM/ Forum for Rural Maryland	1,597
gcforest	Garrett County Forestry Board	2,231
hcforest	Howard County Forestry Board	4,101
lhills	Landover Hills, Town of	41,123
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	5
mcforest	Montgomery Co. Forestry Board	869
mmctv	Montgomery Muni Cable	2,367
montgscd	Montgomery Soil Conservation District	3,776
perlit	Persianlit Online	12,410
qacfb	Queen Anne's County Forestry Board	257
vncc	North Chevy Chase, Village of	155
wcfb	Washington County Forestry Board	42,585
		137,335

* Views - the number of times any page on the web site was viewed.