



SAILOR

FY2019

SECOND QUARTER REPORT

OCTOBER - DECEMBER 2018

**SAILOR OPERATIONS CENTER
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER
400 CATHEDRAL STREET BALTIMORE, MD 21201**

SAILOR Information Resource Statistics

	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
SAILOR Web Site Page Views [†]	60,807			25,384	35,423	157,522	36,300	43,237	40,356	37,629
SAILOR Home Page Views [‡]	7,523			3,414	4,109	18,719	3,981	4,962	4,634	5,142
SAILOR Visitors	29,595			12,259	17,336	76,915	18,007	20,905	19,215	18,788
WSHS Page Views	250,463			134,541	115,922	568,198	117,114	131,170	142,581	177,333
Cruise Account New	20			8	12	78	20	18	10	30
Cruise Account Renewal (by staff)	12			2	10	42	4	11	10	17
Cruise Account Renewal (by user)	23			6	17	82	12	23	14	33
Cruise Account Population	80			73	86	101	87	92	103	120
V.I.P. Account Production	0					0				
V.I.P. Account Population	672			672	672	672	672	672	672	672

[†] *Web Site Page Views* - the number of times any page on the web site was viewed.

[‡] *Home Page Views* - the number of times the home page was viewed.

Table 1

SAILOR HeritageQuest Online

	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
Searches by Database										
Books	5,038			2,170	2,868	15,063	3,008	5,523	4,612	1,920
U.S. Census	120,721			54,519	66,202	440,036	60,107	92,169	146,549	141,211
City Directories	12,250			5,660	6,590	42,096	5,556	7,882	15,310	13,348
Family History	0					0				
Freedman's Bank	282			159	123	1,118	147	277	391	303
Social Security Death Index	20			6	14	20	13	4	3	
Cemeteries	2,681			1,123	1,558	6,898	834	1,325	2,167	2,572
Immigration Records	228			103	125	461	87	152	123	99
Maps & Photos	203			78	125	1,102	324	313	267	198
Military Records	9			7	2	35	4	19	6	6
Periodicals	0					0				
Public Records	1,139			642	497	3,824	894	756	1,089	1,085
Revolutionary War	912			321	591	6,860	613	1,809	2,485	1,953
U.S. Congress Actions	54			35	19	92	38	28	5	21
Vital Records	2,429			1,186	1,243	7,028	1,429	1,580	2,426	1,593
Totals	145,966			66,009	79,957	524,633	73,054	111,837	175,433	164,309

Citation Abstracts by Database

Books	13,736			5,585	8,151	38,211	7,471	12,872	12,129	5,739
U.S. Census	92,758			41,241	51,517	353,085	40,044	75,749	120,387	116,905
	15,758			7,036	8,722	50,994	8,842	13,981	15,025	13,146
Family History	0					10		10		
Freedman's Bank	254			125	129	940	185	178	304	273
Social Security Death Index	5				5	23	1	18	3	1
Cemeteries	834			470	364	3,675	261	401	1,329	1,684
Immigration Records	379			99	280	1,588	169	916	340	163
Maps & Photos	137			55	82	1,064	240	250	329	245
Military Records	198			7	191	1,323	165	776	232	150
Periodicals	0					0				
Public Records	227			116	111	1,975	157	204	794	820
Revolutionary War	5,393			1,140	4,253	24,527	2,982	10,067	6,995	4,483
U.S. Congress Actions	35			33	2	64	30	15		19
Vital Records	678			273	405	4,942	555	1,528	1,702	1,157
Totals	130,392			56,180	74,212	482,421	61,102	116,965	159,569	144,785

Documents by Delivery Method

Download : Pdf	0					0				
On-Line Display : Citation	0					0				
On-Line Display : Citation Image	130,391			56,179	74,212	482,421	61,102	116,965	159,569	144,785
Totals	130,391			56,179	74,212	482,421	61,102	116,965	159,569	144,785

Table 2

SAILOR EBSCO Database Use (Maryland Public Libraries)

	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
Sessions (Users)										
American Heritage Children's Dictionary	107,854			55,303	52,551	237,031	51,141	60,484	50,865	74,541
Automobile Repair Reference Center	1,542			386	1,156	8,068	2,142	2,357	723	2,846
Business Source Premier	382,782			175,066	207,716	933,930	223,642	240,257	207,660	262,371
eBook Collection (EBSCOhost)	16,450			12,058	4,392	28,613	7,898	7,823	10,335	2,557
ERIC	15,738			11,385	4,353	29,142	7,343	8,477	10,268	3,054
Funk & Wagnalls New World Encyclopedia	129,729			70,557	59,172	277,436	63,374	72,661	62,445	78,956
History Reference Center	541,212			268,114	273,098	1,254,829	292,243	339,353	300,353	322,880
Hobbies & Crafts Reference Center	7,883			4,983	2,900	14,824	4,686	3,306	4,869	1,963
Home Improvement Reference Center	7,352			4,695	2,657	14,100	4,589	3,226	4,575	1,710
MAS Ultra - School Edition	130,612			73,712	56,900	281,872	58,927	71,968	69,557	81,420
MasterFILE Premier	513,256			246,777	266,479	1,206,207	285,396	315,091	277,007	328,713
Middle Search Plus	137,022			79,941	57,081	291,123	62,026	75,913	71,478	81,706
Primary Search	30,193			23,591	6,602	70,704	13,435	17,189	16,229	23,851
Professional Development Collection	14,585			10,386	4,199	26,498	6,930	7,656	9,136	2,776
Regional Business News	380,625			173,362	207,263	930,749	222,894	238,808	206,633	262,414
Science Reference Center	517,650			252,374	265,276	1,207,853	283,577	318,173	282,860	323,243
Small Engine Repair Reference Center	6,965			4,449	2,516	13,166	4,421	2,866	4,311	1,568
Teacher Reference Center	383,086			175,682	207,404	931,660	223,251	240,156	207,272	260,981
Topic Overviews K-5	13,239			11,378	1,861	17,581	5,110	6,382	5,109	980
Totals	3,337,775			1,654,199	1,683,576	7,775,386	1,823,025	2,032,146	1,801,685	2,118,530
Downloads (Retrievals)										
American Heritage Children's Dictionary										
Automobile Repair Reference Center	6,062			1,651	4,411	34,629	8,171	9,918	4,023	12,517
Business Source Premier	6,445			4,011	2,434	14,404	2,809	4,355	4,596	2,644
eBook Collection (EBSCOhost)	165			104	61	356	143	58	99	56
ERIC	17			16	1	14		1	9	4
Funk & Wagnalls New World Encyclopedia	8,987			7,284	1,703	17,189	4,915	6,225	4,853	1,196
History Reference Center	22,605			19,341	3,264	57,137	10,188	16,217	26,242	4,490
Hobbies & Crafts Reference Center	7,762			4,534	3,228	14,718	4,474	2,815	2,644	4,785
Home Improvement Reference Center	2,302			1,186	1,116	5,010	976	1,446	1,205	1,383
MAS Ultra - School Edition	11,636			10,111	1,525	20,680	4,471	6,133	8,255	1,821
MasterFILE Premier	65,143			45,405	19,738	139,103	34,747	38,719	44,101	21,536
Middle Search Plus	14,184			12,666	1,518	28,437	8,440	9,280	9,020	1,697
Primary Search	6,748			5,053	1,695	13,872	4,930	4,863	3,385	694
Professional Development Collection	2,889			1,988	901	6,468	1,216	1,802	2,424	1,026
Regional Business News	1,062			663	399	2,445	561	670	739	475
Science Reference Center	12,036			9,146	2,890	32,029	5,633	8,199	12,847	5,350
Small Engine Repair Reference Center	834			235	599	1,455	315	227	319	594
Teacher Reference Center	15			15		59	3	11	7	38
Topic Overviews K-5	8,443			6,843	1,600	8,963	2,356	3,905	2,386	316
Totals	177,335			130,252	47,083	396,968	94,348	114,844	127,154	60,622
Searches										
American Heritage Children's Dictionary	124,080			68,560	55,520	262,846	58,897	66,600	55,486	81,863
Automobile Repair Reference Center	1,593			387	1,206	9,197	2,428	2,634	958	3,177
Business Source Premier	408,199			192,544	215,655	983,363	235,823	255,660	222,390	269,490
eBook Collection (EBSCOhost)	41,687			30,703	10,984	69,393	18,973	19,187	24,131	7,102
ERIC	41,727			30,341	11,386	74,188	18,194	21,815	26,125	8,054
Funk & Wagnalls New World Encyclopedia	179,467			105,960	73,507	353,392	85,977	92,216	82,567	92,632
History Reference Center	596,791			312,327	284,464	1,350,808	311,124	364,076	333,021	342,587
Hobbies & Crafts Reference Center	15,797			10,028	5,769	29,605	10,004	6,414	9,583	3,604
Home Improvement Reference Center	14,804			9,525	5,279	27,901	9,510	6,196	9,052	3,143
MAS Ultra - School Edition	187,678			119,616	68,062	376,313	78,081	98,285	99,804	100,143
MasterFILE Premier	585,616			297,701	287,915	1,342,756	316,129	348,403	318,328	359,896
Middle Search Plus	197,846			129,368	68,478	387,462	83,194	101,150	102,403	100,715
Primary Search	71,356			54,959	16,397	141,696	32,122	39,774	38,319	31,481
Professional Development Collection	39,459			28,229	11,230	68,793	17,268	20,323	23,706	7,496
Regional Business News	400,604			187,561	213,043	970,369	232,368	250,468	219,493	268,040
Science Reference Center	577,567			299,416	278,151	1,315,827	302,528	345,730	322,383	345,186
Small Engine Repair Reference Center	14,563			9,285	5,278	27,423	9,479	5,789	9,020	3,135
Teacher Reference Center	412,145			196,601	215,544	982,647	235,657	257,192	222,849	266,949
Topic Overviews K-5	24,989			21,595	3,394	36,677	12,682	12,304	9,625	2,066
Totals	3,935,968			2,104,706	1,831,262	8,810,656	2,070,438	2,314,216	2,129,243	2,296,759

Table 3

SAILOR EBSCO Database Use (Maryland Public Libraries + K-12)

	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
Downloads (Retrievals)										
EBSCO										
MPL	177,335			130,252	47,083	396,968	94,348	114,844	127,154	60,622
K-12	270,085			221,483	48,602	880,049	207,472	304,072	319,903	48,602
Total EBSCO	447,420	0	0	351,735	95,685	1,277,017	301,820	418,916	447,057	109,224
Total Downloads	447,420					1,277,017				

Table 4

SAILOR Rosetta Stone Statistics

	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
Active Learners				2,337	2,968	2,968	3,524	4,774	5,143	3,490
Inactive Learners				70	54	54	15,326	11,604	7,305	4,377
Total Learners				2,407	3,022	3,022	18,850	16,378	12,448	7,867
Total Languages				30	30	30	30	30	30	30
Total Activities	163,513			76,047	87,466	87,466	89,734	117,900	99,848	61,084

Table 5

Top Ten Pages on SAILOR Web Site

October-2018		
Title	URL	Views*
Research Databases - Services	http://www.sailor.lib.md.us/services/databases/	1277
0 Marina - Services	http://www.sailor.lib.md.us/services/marina/?id=432	1265
3 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	1142
4 Marina - Services	http://www.sailor.lib.md.us/services/marina/	557
5 SAILOR Electronic Resource Trial Informatior	http://db.sailor.lib.md.us/trials/	267
6 Maryland Public Library Directory	http://directory.sailor.lib.md.us/library/	251
7 Search	http://www.sailor.lib.md.us/search/	251
8 Services	http://www.sailor.lib.md.us/services/	158
9 Baltimore County Public Library	http://directory.sailor.lib.md.us/library/?id=4	153
10 About	http://www.sailor.lib.md.us/about/	129

November-2018		
Title	URL	Views*
1 Marina - Services	http://www.sailor.lib.md.us/services/marina/	1182
2 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/	1058
3 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	857
4 Marina - Services	http://www.sailor.lib.md.us/services/marina/?id=432	575
5 Search	http://www.sailor.lib.md.us/search/	246
6 0	http://db.sailor.lib.md.us/trials/	190
7 Services	http://www.sailor.lib.md.us/services/	148
8 Links	http://www.sailor.lib.md.us/links/	109
9 Enoch Pratt Free Library	http://directory.sailor.lib.md.us/library/info/?id=3	91
10 About	http://www.sailor.lib.md.us/about/	91

December-2018		
Title	URL	Views*
1 Marina - Services	http://www.sailor.lib.md.us/services/marina/	1073
2 Maryland Public Library Directory	http://directory.sailor.lib.md.us/	853
3 Research Databases - Services	http://www.sailor.lib.md.us/services/databases/	806
4 Marina - Services	http://www.sailor.lib.md.us/services/marina/?id=432	420
5 Search	http://www.sailor.lib.md.us/search/	238
6 Maryland Public Library Directory	http://directory.sailor.lib.md.us/library/	226
7 Services	http://www.sailor.lib.md.us/services/	109
8 About	http://www.sailor.lib.md.us/about/	91
9 Howard County Library System	http://directory.sailor.lib.md.us/library/?id=15	80
10 Enoch Pratt Free Library	http://directory.sailor.lib.md.us/library/info/?id=3	74

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aadpw	AA Co. Dept of Public Works	13
baltocfb	Baltimore City Forestry Board	3,296
baltocfs	Circuit Court for Baltimore City	0
bcbf	Baltimore County Forestry Board	2,645
cecilfb	Cecil County Forestry Board	4,784
fcdds	Frederick County Department of Social Services	11,733
forvm	FORVM/ Forum for Rural Maryland	1,775
gcforest	Garrett County Forestry Board	3,101
hcforest	Howard County Forestry Board	4,421
lhills	Landover Hills, Town of	33,759
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	1,535
mcforest	Montgomery Co. Forestry Board	964
mmctv	Montgomery Muni Cable	3,974
montgscd	Montgomery Soil Conservation District	4,417
perlit	Persianlit Online	13,361
qacfb	Queen Anne's County Forestry Board	1,535
vncc	North Chevy Chase, Village of	150
wcfb	Washington County Forestry Board	36,155
		127,618

* Views - the number of times any page on the web site was viewed.