



**SAILOR**

**FY2019**

**THIRD QUARTER REPORT**

**JANUARY - MARCH 2019**

**SAILOR OPERATIONS CENTER  
ENOCH PRATT FREE LIBRARY / STATE LIBRARY RESOURCE CENTER  
400 CATHEDRAL STREET BALTIMORE, MD 21201**



# SAILOR Information Resource Statistics

	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
<b>SAILOR</b> Web Site Page Views <sup>†</sup>	88,088		27,281	25,384	35,423	157,522	36,300	43,237	40,356	37,629
<b>SAILOR</b> Home Page Views <sup>‡</sup>	11,370		3,847	3,414	4,109	18,719	3,981	4,962	4,634	5,142
<b>SAILOR</b> Visitors	42,257		12,662	12,259	17,336	76,915	18,007	20,905	19,215	18,788
WSHS Page Views	367,334		116,871	134,541	115,922	568,198	117,114	131,170	142,581	177,333
Cruise Account New	31		5	14	12	78	20	18	10	30
Cruise Account Renewal (by staff)	18		3	5	10	42	4	11	10	17
Cruise Account Renewal (by user)	32		4	11	17	82	12	23	14	33
Cruise Account Population	75		67	73	86	101	87	92	103	120
V.I.P. Account Production	0					0				
V.I.P. Account Population	672		672	672	672	672	672	672	672	672

<sup>†</sup> *Web Site Page Views* - the number of times any page on the web site was viewed.

<sup>‡</sup> *Home Page Views* - the number of times the home page was viewed.

Table 1

# SAILOR HeritageQuest Online

	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
<b>Searches by Database</b>										
Books	8,801		3,763	2,170	2,868	15,063	3,008	5,523	4,612	1,920
U.S. Census	201,544		80,823	54,519	66,202	440,036	60,107	92,169	146,549	141,211
City Directories	21,012		8,762	5,660	6,590	42,096	5,556	7,882	15,310	13,348
Family History	0					0				
Freedman's Bank	530		248	159	123	1,118	147	277	391	303
Social Security Death Index	25		5	6	14	20	13	4	3	
Cemeteries	3,514		833	1,123	1,558	6,898	834	1,325	2,167	2,572
Immigration Records	303		75	103	125	461	87	152	123	99
Maps & Photos	350		147	78	125	1,102	324	313	267	198
Military Records	22		13	7	2	35	4	19	6	6
Periodicals	0					0				
Public Records	1,846		707	642	497	3,824	894	756	1,089	1,085
Revolutionary War	1,371		459	321	591	6,860	613	1,809	2,485	1,953
U.S. Congress Actions	67		13	35	19	92	38	28	5	21
Vital Records	3,962		1,533	1,186	1,243	7,028	1,429	1,580	2,426	1,593
<b>Totals</b>	<b>243,347</b>		<b>97,381</b>	<b>66,009</b>	<b>79,957</b>	<b>524,633</b>	<b>73,054</b>	<b>111,837</b>	<b>175,433</b>	<b>164,309</b>

## Citation Abstracts by Database

Books	23,693		9,957	5,585	8,151	38,211	7,471	12,872	12,129	5,739
U.S. Census	150,643		57,885	41,241	51,517	353,085	40,044	75,749	120,387	116,905
City Directories	46,837		31,079	7,036	8,722	50,994	8,842	13,981	15,025	13,146
Family History	0					10		10		
Freedman's Bank	337		83	125	129	940	185	178	304	273
Social Security Death Index	9		4		5	23	1	18	3	1
Cemeteries	1,239		405	470	364	3,675	261	401	1,329	1,684
Immigration Records	487		108	99	280	1,588	169	916	340	163
Maps & Photos	168		31	55	82	1,064	240	250	329	245
Military Records	684		486	7	191	1,323	165	776	232	150
Periodicals	0					0				
Public Records	417		190	116	111	1,975	157	204	794	820
Revolutionary War	8,683		3,290	1,140	4,253	24,527	2,982	10,067	6,995	4,483
U.S. Congress Actions	35			33	2	64	30	15		19
Vital Records	1,155		477	273	405	4,942	555	1,528	1,702	1,157
<b>Totals</b>	<b>234,387</b>		<b>103,995</b>	<b>56,180</b>	<b>74,212</b>	<b>482,421</b>	<b>61,102</b>	<b>116,965</b>	<b>159,569</b>	<b>144,785</b>

## Documents by Delivery Method

Download : Pdf	0					0				
On-Line Display : Citation	0					0				
On-Line Display : Citation Image	234,386		103,995	56,179	74,212	482,421	61,102	116,965	159,569	144,785
<b>Totals</b>	<b>234,386</b>		<b>103,995</b>	<b>56,179</b>	<b>74,212</b>	<b>482,421</b>	<b>61,102</b>	<b>116,965</b>	<b>159,569</b>	<b>144,785</b>

**Table 2**

## SAILOR EBSCO Database Use (Maryland Public Libraries)

	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
<b>Sessions (Users)</b>										
American Heritage Children's Dictionary	167,901		60,047	55,303	52,551	237,031	51,141	60,484	50,865	74,541
Automobile Repair Reference Center	1,543		1	386	1,156	8,068	2,142	2,357	723	2,846
Business Source Premier	617,971		235,189	175,066	207,716	933,930	223,642	240,257	207,660	262,371
eBook Collection (EBSCOhost)	28,860		12,410	12,058	4,392	28,613	7,898	7,823	10,335	2,557
ERIC	27,700		11,962	11,385	4,353	29,142	7,343	8,477	10,268	3,054
Funk & Wagnalls New World Encyclopedia	206,232		76,503	70,557	59,172	277,436	63,374	72,661	62,445	78,956
History Reference Center	845,630		304,418	268,114	273,098	1,254,829	292,243	339,353	300,353	322,880
Hobbies & Crafts Reference Center	13,554		5,671	4,983	2,900	14,824	4,686	3,306	4,869	1,963
Home Improvement Reference Center	12,586		5,234	4,695	2,657	14,100	4,589	3,226	4,575	1,710
MAS Ultra - School Edition	203,477		72,865	73,712	56,900	281,872	58,927	71,968	69,557	81,420
MasterFILE Premier	820,153		306,897	246,777	266,479	1,206,207	285,396	315,091	277,007	328,713
Middle Search Plus	214,816		77,794	79,941	57,081	291,123	62,026	75,913	71,478	81,706
Primary Search	52,818		22,625	23,591	6,602	70,704	13,435	17,189	16,229	23,851
Professional Development Collection	25,341		10,756	10,386	4,199	26,498	6,930	7,656	9,136	2,776
Regional Business News	614,363		233,738	173,362	207,263	930,749	222,894	238,808	206,633	262,414
Science Reference Center	814,953		297,303	252,374	265,276	1,207,853	283,577	318,173	282,860	323,243
Small Engine Repair Reference Center	11,980		5,015	4,449	2,516	13,166	4,421	2,866	4,311	1,568
Teacher Reference Center	618,750		235,664	175,682	207,404	931,660	223,251	240,156	207,272	260,981
Topic Overviews K-5	22,315		9,076	11,378	1,861	17,581	5,110	6,382	5,109	980
<b>Totals</b>	<b>5,320,943</b>		<b>1,983,168</b>	<b>1,654,199</b>	<b>1,683,576</b>	<b>7,775,386</b>	<b>1,823,025</b>	<b>2,032,146</b>	<b>1,801,685</b>	<b>2,118,530</b>
<b>Downloads (Retrievals)</b>										
American Heritage Children's Dictionary										
Automobile Repair Reference Center	6,063		1	1,651	4,411	34,629	8,171	9,918	4,023	12,517
Business Source Premier	10,419		3,974	4,011	2,434	14,404	2,809	4,355	4,596	2,644
eBook Collection (EBSCOhost)	276		111	104	61	356	143	58	99	56
ERIC	33		16	16	1	14		1	9	4
Funk & Wagnalls New World Encyclopedia	16,203		7,216	7,284	1,703	17,189	4,915	6,225	4,853	1,196
History Reference Center	37,297		14,692	19,341	3,264	57,137	10,188	16,217	26,242	4,490
Hobbies & Crafts Reference Center	12,374		4,612	4,534	3,228	14,718	4,474	2,815	2,644	4,785
Home Improvement Reference Center	3,263		961	1,186	1,116	5,010	976	1,446	1,205	1,383
MAS Ultra - School Edition	18,642		7,006	10,111	1,525	20,680	4,471	6,133	8,255	1,821
MasterFILE Premier	108,296		43,153	45,405	19,738	139,103	34,747	38,719	44,101	21,536
Middle Search Plus	25,471		11,287	12,666	1,518	28,437	8,440	9,280	9,020	1,697
Primary Search	12,807		6,059	5,053	1,695	13,872	4,930	4,863	3,385	694
Professional Development Collection	5,098		2,209	1,988	901	6,468	1,216	1,802	2,424	1,026
Regional Business News	1,941		879	663	399	2,445	561	670	739	475
Science Reference Center	17,608		5,572	9,146	2,890	32,029	5,633	8,199	12,847	5,350
Small Engine Repair Reference Center	1,073		239	235	599	1,455	315	227	319	594
Teacher Reference Center	33		18	15		59	3	11	7	38
Topic Overviews K-5	13,733		5,290	6,843	1,600	8,963	2,356	3,905	2,386	316
<b>Totals</b>	<b>290,630</b>		<b>113,295</b>	<b>130,252</b>	<b>47,083</b>	<b>396,968</b>	<b>94,348</b>	<b>114,844</b>	<b>127,154</b>	<b>60,622</b>
<b>Searches</b>										
American Heritage Children's Dictionary	198,409		74,329	68,560	55,520	262,846	58,897	66,600	55,486	81,863
Automobile Repair Reference Center	1,593			387	1,206	9,197	2,428	2,634	958	3,177
Business Source Premier	662,133		253,934	192,544	215,655	983,363	235,823	255,660	222,390	269,490
eBook Collection (EBSCOhost)	72,456		30,769	30,703	10,984	69,393	18,973	19,187	24,131	7,102
ERIC	73,614		31,887	30,341	11,386	74,188	18,194	21,815	26,125	8,054
Funk & Wagnalls New World Encyclopedia	291,083		111,616	105,960	73,507	353,392	85,977	92,216	82,567	92,632
History Reference Center	938,067		341,276	312,327	284,464	1,350,808	311,124	364,076	333,021	342,587
Hobbies & Crafts Reference Center	28,203		12,406	10,028	5,769	29,605	10,004	6,414	9,583	3,604
Home Improvement Reference Center	26,309		11,505	9,525	5,279	27,901	9,510	6,196	9,052	3,143
MAS Ultra - School Edition	299,158		111,480	119,616	68,062	376,313	78,081	98,285	99,804	100,143
MasterFILE Premier	936,989		351,373	297,701	287,915	1,342,756	316,129	348,403	318,328	359,896
Middle Search Plus	314,188		116,342	129,368	68,478	387,462	83,194	101,150	102,403	100,715
Primary Search	126,324		54,968	54,959	16,397	141,696	32,122	39,774	38,319	31,481
Professional Development Collection	68,896		29,437	28,229	11,230	68,793	17,268	20,323	23,706	7,496
Regional Business News	649,583		248,979	187,561	213,043	970,369	232,368	250,468	219,493	268,040
Science Reference Center	911,753		334,186	299,416	278,151	1,315,827	302,528	345,730	322,383	345,186
Small Engine Repair Reference Center	25,952		11,389	9,285	5,278	27,423	9,479	5,789	9,020	3,135
Teacher Reference Center	668,935		256,790	196,601	215,544	982,647	235,657	257,192	222,849	266,949
Topic Overviews K-5	44,561		19,572	21,595	3,394	36,677	12,682	12,304	9,625	2,066
<b>Totals</b>	<b>6,338,206</b>		<b>2,402,238</b>	<b>2,104,706</b>	<b>1,831,262</b>	<b>8,810,656</b>	<b>2,070,438</b>	<b>2,314,216</b>	<b>2,129,243</b>	<b>2,296,759</b>

Table 3

# SAILOR EBSCO Database Use (Maryland Public Libraries + K-12)

	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
<b>Downloads (Retrievals)</b>										
EBSCO										
MPL	302,620		114,844	127,154	60,622	1,018,857	107,764	212,182	261,388	437,523
K-12	672,577		304,072	319,903	48,602	457,982	64,619	162,676	183,338	47,349
<b>Total EBSCO</b>	<b>975,197</b>		<b>418,916</b>	<b>447,057</b>	<b>109,224</b>	<b>1,476,839</b>	<b>172,383</b>	<b>374,858</b>	<b>444,726</b>	<b>484,872</b>
<b>Total Downloads</b>	<b>975,197</b>					<b>1,476,839</b>				

Table 4

## SAILOR Rosetta Stone Statistics

	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1	FY2018	FY2018 Q4	FY2018 Q3	FY2018 Q2	FY2018 Q1
Active Learners	9,604		3,321	3,315	2,968	16,931	3,524	4,774	5,143	3,490
Inactive Learners	204		70	70	64	38,612	15,326	11,604	7,305	4,377
Total Learners	9,808		3,391	3,385	3,032	55,543	18,850	16,378	12,448	7,867
Total Languages	30		30	30	30	30	30	30	30	30
Total Activities	214,327		50,814	76,047	87,466	368,566	89,734	117,900	99,848	61,084

Table 5

## Top Ten Pages on **SAILOR** Web Site

January-2019		
Title	URL	Views*
Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/">https://www.sailor.lib.md.us/services/marina/</a>	1466
0 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/">https://directory.sailor.lib.md.us/</a>	1171
3 Research Databases - Services	<a href="https://www.sailor.lib.md.us/services/databases/">https://www.sailor.lib.md.us/services/databases/</a>	945
4 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/?id=432">https://www.sailor.lib.md.us/services/marina/?id=432</a>	588
5 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/library/">https://directory.sailor.lib.md.us/library/</a>	279
6 Maryland Public Library Directory Administratic	<a href="https://directory.sailor.lib.md.us/admin/employee.php">https://directory.sailor.lib.md.us/admin/employee.php</a>	264
7 Search	<a href="https://www.sailor.lib.md.us/search/">https://www.sailor.lib.md.us/search/</a>	228
8 Services	<a href="https://www.sailor.lib.md.us/services/">https://www.sailor.lib.md.us/services/</a>	146
9 Maryland Public Library Directory Administratic	<a href="https://directory.sailor.lib.md.us/admin/">https://directory.sailor.lib.md.us/admin/</a>	131
10 About	<a href="https://www.sailor.lib.md.us/about/">https://www.sailor.lib.md.us/about/</a>	101

February-2019		
Title	URL	Views*
1 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/">https://www.sailor.lib.md.us/services/marina/</a>	1227
2 Research Databases - Services	<a href="https://www.sailor.lib.md.us/services/databases/">https://www.sailor.lib.md.us/services/databases/</a>	1080
3 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/">https://directory.sailor.lib.md.us/</a>	862
4 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/?id=432">https://www.sailor.lib.md.us/services/marina/?id=432</a>	452
5 Search	<a href="https://www.sailor.lib.md.us/search/">https://www.sailor.lib.md.us/search/</a>	234
6 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/library/">https://directory.sailor.lib.md.us/library/</a>	144
7 Services	<a href="https://www.sailor.lib.md.us/services/">https://www.sailor.lib.md.us/services/</a>	133
8 About	<a href="https://www.sailor.lib.md.us/about/">https://www.sailor.lib.md.us/about/</a>	131
9 Committees	<a href="https://www.sailor.lib.md.us/committees/">https://www.sailor.lib.md.us/committees/</a>	104
10 Enoch Pratt Free Library	<a href="https://directory.sailor.lib.md.us/library/info/?id=3">https://directory.sailor.lib.md.us/library/info/?id=3</a>	96

March-2019		
Title	URL	Views*
1 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/">https://www.sailor.lib.md.us/services/marina/</a>	1112
2 Research Databases - Services	<a href="https://www.sailor.lib.md.us/services/databases/">https://www.sailor.lib.md.us/services/databases/</a>	1087
3 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/">https://directory.sailor.lib.md.us/</a>	920
4 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/?id=432">https://www.sailor.lib.md.us/services/marina/?id=432</a>	466
5 Search	<a href="https://www.sailor.lib.md.us/search/">https://www.sailor.lib.md.us/search/</a>	208
6 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/library/">https://directory.sailor.lib.md.us/library/</a>	142
7 Services	<a href="https://www.sailor.lib.md.us/services/">https://www.sailor.lib.md.us/services/</a>	139
8 About	<a href="https://www.sailor.lib.md.us/about/">https://www.sailor.lib.md.us/about/</a>	115
9 Prince George's County Memorial Library Syst	<a href="https://directory.sailor.lib.md.us/library/info/?id=18">https://directory.sailor.lib.md.us/library/info/?id=18</a>	114
10 Links	<a href="https://www.sailor.lib.md.us/links/">https://www.sailor.lib.md.us/links/</a>	108

\* Views - the number of times this page was viewed.



## Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aadpw	AA Co. Dept of Public Works	9
baltocfb	Baltimore City Forestry Board	2,754
baltocfs	Circuit Court for Baltimore City	0
bcbf	Baltimore County Forestry Board	2,505
cecilfb	Cecil County Forestry Board	3,348
fcdds	Frederick County Department of Social Services	11,883
forvm	FORVM/ Forum for Rural Maryland	1,426
gcforest	Garrett County Forestry Board	2,260
hcforest	Howard County Forestry Board	3,716
lhills	Landover Hills, Town of	28,889
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	794
mcforest	Montgomery Co. Forestry Board	918
mmctv	Montgomery Muni Cable	2,821
montgscd	Montgomery Soil Conservation District	4,830
perlit	Persianlit Online	12,149
qacfb	Queen Anne's County Forestry Board	794
vncc	North Chevy Chase, Village of	126
wcfb	Washington County Forestry Board	32,153
		111,375

\* Views - the number of times any page on the web site was viewed.