



SAILOR

FY2020

SECOND QUARTER REPORT

October - December 2019

SAILOR Operations Center
Enoch Pratt Free Library / State Library Resource Center
400 Cathedral Street Baltimore, MD 21201

SAILOR Information Resource Statistics

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
SAILOR Web Site Page Views [†]	56,043			27,779	28,264	111,678	23,590	27,281	25,384	35,423
SAILOR Home Page Views [‡]	8,206			4,080	4,126	14,998	3,628	3,847	3,414	4,109
SAILOR Visitors	25,953			13,007	12,946	53,319	11,062	12,662	12,259	17,336
WSHS Page Views	171,924			59,607	112,317	489,182	121,848	116,871	134,541	115,922

[†] *Web Site Page Views* - the number of times any page on the web site was viewed.

[‡] *Home Page Views* - the number of times the home page was viewed.

Table 1

SAILOR HeritageQuest Online

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
Searches by Database										
Books	9,544			6,586	2,958	11,584	2,783	3,763	2,170	2,868
U.S. Census	110,166			52,737	57,429	259,495	57,951	80,823	54,519	66,202
City Directories	11,716			5,113	6,603	26,473	5,461	8,762	5,660	6,590
Family History	0					0				
Freedman's Bank	433			254	179	819	289	248	159	123
Social Security Death Index	0					27	2	5	6	14
Cemeteries	897			332	565	4,063	549	833	1,123	1,558
Immigration Records	82			52	30	361	58	75	103	125
Maps & Photos	146			95	51	494	144	147	78	125
Military Records	17			10	7	37	15	13	7	2
Periodicals	0					0				
Public Records	1,289			697	592	2,549	703	707	642	497
Revolutionary War	690			309	381	1,789	418	459	321	591
U.S. Congress Actions	82			64	18	123	56	13	35	19
Vital Records	2,096			758	1,338	5,356	1,394	1,533	1,186	1,243
Totals	137,158			67,007	70,151	313,170	69,823	97,381	66,009	79,957
Citation Abstracts by Database										
Books	14,709			8,615	6,094	28,351	4,658	9,957	5,585	8,151
U.S. Census	86,152			44,767	41,385	194,336	43,693	57,885	41,241	51,517
City Directories	39,591			26,265	13,326	70,456	23,619	31,079	7,036	8,722
Family History	4				4	0				
Freedman's Bank	275			125	150	641	304	83	125	129
Social Security Death Index	148			8	140	49	40	4		5
Cemeteries	641			280	361	1,458	219	405	470	364
Immigration Records	172			144	28	696	209	108	99	280
Maps & Photos	97			42	55	361	193	31	55	82
Military Records	211			167	44	786	102	486	7	191
Periodicals	0					0				
Public Records	201			88	113	542	125	190	116	111
Revolutionary War	3,010			1,600	1,410	11,330	2,647	3,290	1,140	4,253
U.S. Congress Actions	126			114	12	132	97		33	2
Vital Records	400			161	239	1,439	284	477	273	405
Totals	145,737			82,376	63,361	310,577	76,190	103,995	56,180	74,212
Sessions										
	8,894			4,330	4,564	29,449	4,335	9,872	9,838	5,404

Table 2

SAILOR Gale (Maryland Public Libraries)

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
Sessions (Users)										
Books & Authors	1,516			778	738					
ChiltonLibrary.com	4,246			2,241	2,005					
Gale Academic OneFile Select	4,980			3,496	1,484					
Gale General OneFile	6,990			4,733	2,257					
Gale In Context: High School	4,971			3,540	1,431					
Gale In Context: Middle School	1,717			1,355	362					
Gale OneFile	95,659			67,704	27,955					
Kids InfoBits	2,492			1,828	664					
Totals	122,571			85,675	36,896					
Searches										
Books & Authors	5,328			2,796	2,532					
ChiltonLibrary.com	4,246			2,241	2,005					
Gale Academic OneFile Select	13,535			9,801	3,734					
Gale General OneFile	20,259			14,072	6,187					
Gale In Context: High School	14,305			10,504	3,801					
Gale In Context: Middle School	5,276			4,363	913					
Gale OneFile	269,014			197,444	71,570					
Kids InfoBits	8,402			5,896	2,506					
Totals	340,365			247,117	93,248					
Downloads (Retrievals)										
Books & Authors	3,264			1,523	1,741					
ChiltonLibrary.com	4,246			2,241	2,005					
Gale Academic OneFile Select	4,480			3,368	1,112					
Gale General OneFile	10,680			7,137	3,543					
Gale In Context: High School	5,019			3,825	1,194					
Gale In Context: Middle School	3,569			2,849	720					
Gale OneFile	12,306			8,187	4,119					
Kids InfoBits	4,948			3,636	1,312					
Totals	48,512			32,766	15,746					

Table 3

SAILOR Gale (Maryland Schools)

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
Sessions (Users)										
Books & Authors	19,442			17,959	1,483					
ChiltonLibrary.com	429			292	137					
Gale Academic OneFile Select	38,284			32,367	5,917					
Gale General OneFile	41,274			34,509	6,765					
Gale In Context: High School	66,551			53,044	13,507					
Gale In Context: Middle School	60,125			53,647	6,478					
Gale OneFile	153,388			127,694	25,694					
Kids InfoBits	59,733			52,599	7,134					
Totals	439,226			372,111	67,115					
Searches										
Books & Authors	21,436			19,382	2,054					
ChiltonLibrary.com	429			292	137					
Gale Academic OneFile Select	73,287			56,355	16,932					
Gale General OneFile	82,184			62,800	19,384					
Gale In Context: High School	134,289			103,807	30,482					
Gale In Context: Middle School	120,466			105,661	14,805					
Gale OneFile	273,089			209,368	63,721					
Kids InfoBits	143,103			123,964	19,139					
Totals	848,283			681,629	166,654					
Downloads (Retrievals)										
Books & Authors	2,505			1,953	552					
ChiltonLibrary.com	429			292	137					
Gale Academic OneFile Select	11,635			9,502	2,133					
Gale General OneFile	28,920			22,336	6,584					
Gale In Context: High School	61,836			51,323	10,513					
Gale In Context: Middle School	68,991			61,499	7,492					
Gale OneFile	25,398			19,496	5,902					
Kids InfoBits	81,477			71,253	10,224					
Totals	281,191			237,654	43,537					

Table 4

SAILOR Gale

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
Sessions (Users)										
Libraries	122,571			85,675	36,896					
Schools	439,226			372,111	67,115					
Totals	561,797			457,786	104,011					
Searches										
Libraries	340,365			247,117	93,248					
Schools	848,283			681,629	166,654					
Totals	1,188,648			928,746	259,902					
Downloads (Retrievals)										
Libraries	48,512			32,766	15,746					
Schools	281,191			237,654	43,537					
Totals	329,703			270,420	59,283					

Table 5

SAILOR Mango Languages

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
Sessions (Users)										
Libraries	55,572			22,617	32,955					
Schools	70			70						
Totals	55,642			22,687	32,955					

Table 6

Top Ten Pages on SAILOR Web Site

October-2019		
Title	URL	Views*
1	Research Databases - Services	1741
2	Maryland Public Library Directory	826
3	Marina - Services	624
4	Marina - Services	610
5	Marina - Services	310
6	Marina - Services	277
7	Search	271
8	Maryland Public Library Directory	252
9	Services	149
10	Enoch Pratt Free Library	131

November-2019		
Title	URL	Views*
1	Research Databases - Services	2103
2	Maryland Public Library Directory	972
3	Marina - Services	689
4	Marina - Services	512
5	Marina - Services	444
6	Search	357
7	Maryland Public Library Directory	192
8	Services	183
9	Baltimore County Public Library	140
10	Links	118

December-2019		
Title	URL	Views*
1	Research Databases - Services	1622
2	Marina - Services	682
3	Maryland Public Library Directory	623
4	Marina - Services	388
5	Marina - Services	386
6	Search	363
7	Links	151
8	Services	151
9	Committees	109
10	About	104

* Views - the number of times this page was viewed.

Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aadpw	AA Co. Dept of Public Works	9
baltocfb	Baltimore City Forestry Board	1,732
baltocts	Circuit Court for Baltimore City	0
bcfb	Baltimore County Forestry Board	1,160
cecilfb	Cecil County Forestry Board	2,129
fcdds	Frederick County Department of Social Services	577
forvm	FORVM/ Forum for Rural Maryland	1,042
gcforest	Garrett County Forestry Board	1,624
hcforest	Howard County Forestry Board	2,453
lhills	Landover Hills, Town of	30,134
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	322
mcforest	Montgomery Co. Forestry Board	586
mmctv	Montgomery Muni Cable	1,518
montgscd	Montgomery Soil Conservation District	2,887
perlit	Persianlit Online	8,541
qacfb	Queen Anne's County Forestry Board	322
vncc	North Chevy Chase, Village of	60
		55,087

* Views - the number of times any page on the web site was viewed.