



# **SAILOR**

## **FY2020**

**THIRD QUARTER REPORT**

**January - March 2020**

**SAILOR Operations Center  
Enoch Pratt Free Library / State Library Resource Center  
400 Cathedral Street Baltimore, MD 21201**



# SAILOR Information Resource Statistics

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
SAILOR Web Site Page Views <sup>†</sup>	81,704		25,661	27,779	28,264	111,678	23,590	27,281	25,384	35,423
SAILOR Home Page Views <sup>‡</sup>	11,783		3,577	4,080	4,126	14,998	3,628	3,847	3,414	4,109
SAILOR Visitors	37,881		11,928	13,007	12,946	53,319	11,062	12,662	12,259	17,336
WSHS Page Views	229,233		57,309	59,607	112,317	489,182	121,848	116,871	134,541	115,922

<sup>†</sup> *Web Site Page Views* - the number of times any page on the web site was viewed.

<sup>‡</sup> *Home Page Views* - the number of times the home page was viewed.

Table 1

# SAILOR HeritageQuest Online

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
<b>Searches by Database</b>										
Books	17,355		7,811	6,586	2,958	11,584	2,783	3,763	2,170	2,868
U.S. Census	175,303		65,137	52,737	57,429	259,495	57,951	80,823	54,519	66,202
City Directories	17,045		5,329	5,113	6,603	26,473	5,461	8,762	5,660	6,590
Family History	0					0				
Freedman's Bank	601		168	254	179	819	289	248	159	123
Social Security Death Index	0					27	2	5	6	14
Cemeteries	1,612		715	332	565	4,063	549	833	1,123	1,558
Immigration Records	167		85	52	30	361	58	75	103	125
Maps & Photos	229		83	95	51	494	144	147	78	125
Military Records	24		7	10	7	37	15	13	7	2
Periodicals	0					0				
Public Records	1,838		549	697	592	2,549	703	707	642	497
Revolutionary War	1,055		365	309	381	1,789	418	459	321	591
U.S. Congress Actions	90		8	64	18	123	56	13	35	19
Vital Records	3,191		1,095	758	1,338	5,356	1,394	1,533	1,186	1,243
<b>Totals</b>	<b>218,510</b>		<b>81,352</b>	<b>67,007</b>	<b>70,151</b>	<b>313,170</b>	<b>69,823</b>	<b>97,381</b>	<b>66,009</b>	<b>79,957</b>
<b>Citation Abstracts by Database</b>										
Books	24,419		9,710	8,615	6,094	28,351	4,658	9,957	5,585	8,151
U.S. Census	143,549		57,397	44,767	41,385	194,336	43,693	57,885	41,241	51,517
City Directories	55,111		15,520	26,265	13,326	70,456	23,619	31,079	7,036	8,722
Family History	4				4	0				
Freedman's Bank	366		91	125	150	641	304	83	125	129
Social Security Death Index	148			8	140	49	40	4		5
Cemeteries	937		296	280	361	1,458	219	405	470	364
Immigration Records	467		295	144	28	696	209	108	99	280
Maps & Photos	124		27	42	55	361	193	31	55	82
Military Records	343		132	167	44	786	102	486	7	191
Periodicals	0					0				
Public Records	300		99	88	113	542	125	190	116	111
Revolutionary War	4,812		1,802	1,600	1,410	11,330	2,647	3,290	1,140	4,253
U.S. Congress Actions	127		1	114	12	132	97		33	2
Vital Records	683		283	161	239	1,439	284	477	273	405
<b>Totals</b>	<b>231,390</b>		<b>85,653</b>	<b>82,376</b>	<b>63,361</b>	<b>310,577</b>	<b>76,190</b>	<b>103,995</b>	<b>56,180</b>	<b>74,212</b>
<b>Sessions</b>										
	14,200		5,306	4,330	4,564	29,449	4,335	9,872	9,838	5,404

Table 2

## SAILOR Gale (Maryland Public Libraries)

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
<b>Sessions (Users)</b>										
Books & Authors	32,056		30,540	778	738					
ChiltonLibrary.com	5,548		1,302	2,241	2,005					
Gale Academic OneFile Select	37,149		32,169	3,496	1,484					
Gale General OneFile	37,372		30,382	4,733	2,257					
Gale In Context: High School	35,689		30,718	3,540	1,431					
Gale In Context: Middle School	29,821		28,104	1,355	362					
Gale OneFile	228,166		132,507	67,704	27,955					
Kids InfoBits	32,129		29,637	1,828	664					
Totals	437,930		315,359	85,675	36,896					
<b>Searches</b>										
Books & Authors	118,572		113,244	2,796	2,532					
ChiltonLibrary.com	5,548		1,302	2,241	2,005					
Gale Academic OneFile Select	131,837		118,302	9,801	3,734					
Gale General OneFile	147,477		127,218	14,072	6,187					
Gale In Context: High School	136,854		122,549	10,504	3,801					
Gale In Context: Middle School	123,561		118,285	4,363	913					
Gale OneFile	741,464		472,450	197,444	71,570					
Kids InfoBits	128,415		120,013	5,896	2,506					
Totals	1,533,728		1,193,363	247,117	93,248					
<b>Downloads (Retrievals)</b>										
Books & Authors	4,831		1,567	1,523	1,741					
ChiltonLibrary.com	5,548		1,302	2,241	2,005					
Gale Academic OneFile Select	7,931		3,451	3,368	1,112					
Gale General OneFile	16,196		5,516	7,137	3,543					
Gale In Context: High School	10,916		5,897	3,825	1,194					
Gale In Context: Middle School	5,955		2,386	2,849	720					
Gale OneFile	18,968		6,662	8,187	4,119					
Kids InfoBits	9,570		4,622	3,636	1,312					
Totals	79,915		31,403	32,766	15,746					

Table 3

## SAILOR Gale (Maryland Schools)

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
<b>Sessions (Users)</b>										
Books & Authors	30,878		11,436	17,959	1,483					
ChiltonLibrary.com	673		244	292	137					
Gale Academic OneFile Select	63,162		24,878	32,367	5,917					
Gale General OneFile	71,307		30,033	34,509	6,765					
Gale In Context: High School	108,220		41,669	53,044	13,507					
Gale In Context: Middle School	95,128		35,003	53,647	6,478					
Gale OneFile	275,051		121,663	127,694	25,694					
Kids InfoBits	124,336		64,603	52,599	7,134					
Totals	768,755		329,529	372,111	67,115					
<b>Searches</b>										
Books & Authors	33,987		12,551	19,382	2,054					
ChiltonLibrary.com	673		244	292	137					
Gale Academic OneFile Select	124,086		50,799	56,355	16,932					
Gale General OneFile	146,860		64,676	62,800	19,384					
Gale In Context: High School	220,692		86,403	103,807	30,482					
Gale In Context: Middle School	181,971		61,505	105,661	14,805					
Gale OneFile	548,764		275,675	209,368	63,721					
Kids InfoBits	299,942		156,839	123,964	19,139					
Totals	1,556,975		708,692	681,629	166,654					
<b>Downloads (Retrievals)</b>										
Books & Authors	4,140		1,635	1,953	552					
ChiltonLibrary.com	673		244	292	137					
Gale Academic OneFile Select	19,231		7,596	9,502	2,133					
Gale General OneFile	58,737		29,817	22,336	6,584					
Gale In Context: High School	110,151		48,315	51,323	10,513					
Gale In Context: Middle School	110,404		41,413	61,499	7,492					
Gale OneFile	42,335		16,937	19,496	5,902					
Kids InfoBits	180,259		98,782	71,253	10,224					
Totals	525,930		244,739	237,654	43,537					

Table 4

# SAILOR Gale

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
<b>Sessions (Users)</b>										
Libraries	437,930		315,359	85,675	36,896					
Schools	768,755		329,529	372,111	67,115					
Totals	1,206,685		644,888	457,786	104,011					
<b>Searches</b>										
Libraries	1,533,728		1,193,363	247,117	93,248					
Schools	1,556,975		708,692	681,629	166,654					
Totals	3,090,703		1,902,055	928,746	259,902					
<b>Downloads (Retrievals)</b>										
Libraries	79,915		31,403	32,766	15,746					
Schools	525,930		244,739	237,654	43,537					
Totals	605,845		276,142	270,420	59,283					

Table 5

# SAILOR Mango Languages

	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1	FY2019	FY2019 Q4	FY2019 Q3	FY2019 Q2	FY2019 Q1
<b>Sessions (Users)</b>										
Libraries	82,054		26,482	22,617	32,955					
Schools	1,610		1,540	70						
Totals	83,664		28,022	22,687	32,955					

Table 6



## Top Ten Pages on SAILOR Web Site

FY2018

January-2020		
Title	URL	Views*
1	Research Databases - Services	1159
2	Marina - Services	959
3	Maryland Public Library Directory	859
4	Marina - Services	516
5	Marina - Services	380
6	Maryland Public Library Directory	372
7	Search	275
8	Maryland Public Library Directory Administrati	137
9	Services	128
10	Links	121

February-2020		
Title	URL	Views*
1	Research Databases - Services	1506
2	Marina - Services	879
3	Maryland Public Library Directory	866
4	Marina - Services	496
5	Marina - Services	404
6	Search	239
7	Maryland Public Library Directory	205
8	Services	137
9	Prince George's County Memorial Library Sys	115
10	Links	99

March-2020		
Title	URL	Views*
1	Research Databases - Services	1360
2	Maryland Public Library Directory	769
3	Marina - Services	542
4	Marina - Services	331
5	Marina - Services	285
6	Services	155
7	Search	139
8	About	109
9	Enoch Pratt Free Library	107
10	Maryland Public Library Directory	98

\* Views - the number of times this page was viewed.

## Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aadpw	AA Co. Dept of Public Works	9
baltocfb	Baltimore City Forestry Board	1,801
baltocfs	Circuit Court for Baltimore City	0
bcfb	Baltimore County Forestry Board	1,034
cecilfb	Cecil County Forestry Board	2,376
fccss	Frederick County Department of Social Services	532
forvm	FORVM/ Forum for Rural Maryland	872
gcforest	Garrett County Forestry Board	1,659
hcforest	Howard County Forestry Board	3,056
lhills	Landover Hills, Town of	28,594
marbidco	Maryland Agricultural and Resource-Based Industry Development Cor	413
mcforest	Montgomery Co. Forestry Board	563
mmctv	Montgomery Muni Cable	1,559
montgscd	Montgomery Soil Conservation District	2,823
perlit	Persianlit Online	7,581
qacfb	Queen Anne's County Forestry Board	413
vncc	North Chevy Chase, Village of	64
		53,340

\* Views - the number of times any page on the web site was viewed.