



# **SAILOR**

## **FY2021**

**SECOND QUARTER REPORT**

**October - December 2020**

**SAILOR Operations Center  
Enoch Pratt Free Library / State Library Resource Center  
400 Cathedral Street Baltimore, MD 21201**



# SAILOR Information Resource Statistics

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
SAILOR Web Site Page Views <sup>†</sup>	36,201			21,357	14,844	94,373	12,669	25,661	27,779	28,264
SAILOR Home Page Views <sup>‡</sup>	5,520			3,230	2,290	13,759	1,976	3,577	4,080	4,126
SAILOR Visitors	18,792			11,197	7,595	43,735	5,854	11,928	13,007	12,946
WSHS Page Views	122,037			58,191	63,846	273,021	43,788	57,309	59,607	112,317

<sup>†</sup> *Web Site Page Views* - the number of times any page on the web site was viewed.

<sup>‡</sup> *Home Page Views* - the number of times the home page was viewed.

Table 1

# SAILOR HeritageQuest Online

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
<b>Searches by Database</b>										
Books	8,207			2,598	5,609	22,848	5,493	7,811	6,586	2,958
U.S. Census	70,443			24,351	46,092	218,499	43,196	65,137	52,737	57,429
City Directories	7,023			2,851	4,172	21,998	4,953	5,329	5,113	6,603
Family History	0					0				
Freedman's Bank	386			130	256	750	149	168	254	179
Social Security Death Index	6				6	0				
Cemeteries	911			370	541	2,386	774	715	332	565
Immigration Records	129			9	120	213	46	85	52	30
Maps & Photos	187			60	127	403	174	83	95	51
Military Records	7				7	35	11	7	10	7
Periodicals	0					0				
Public Records	888			340	548	2,414	576	549	697	592
Revolutionary War	270			111	159	1,603	548	365	309	381
U.S. Congress Actions	28			3	25	116	26	8	64	18
Vital Records	1,222			398	824	4,187	996	1,095	758	1,338
<b>Totals</b>	<b>89,707</b>			<b>31,221</b>	<b>58,486</b>	<b>275,452</b>	<b>56,942</b>	<b>81,352</b>	<b>67,007</b>	<b>70,151</b>

## Citation Abstracts by Database

Books	4,342			269	4,073	33,127	8,708	9,710	8,615	6,094
U.S. Census	32,279			5,597	26,682	192,501	48,952	57,397	44,767	41,385
City Directories	3,029			449	2,580	74,993	19,882	15,520	26,265	13,326
Family History	0					4				4
Freedman's Bank	165			78	87	642	276	91	125	150
Social Security Death Index	20				20	152	4		8	140
Cemeteries	445			176	269	1,339	402	296	280	361
Immigration Records	129			11	118	589	122	295	144	28
Maps & Photos	24			2	22	268	144	27	42	55
Military Records	70			1	69	443	100	132	167	44
Periodicals	0					0				
Public Records	192			32	160	420	120	99	88	113
Revolutionary War	224				224	7,649	2,837	1,802	1,600	1,410
U.S. Congress Actions	20			3	17	164	37	1	114	12
Vital Records	453			159	294	995	312	283	161	239
<b>Totals</b>	<b>41,392</b>			<b>6,777</b>	<b>34,615</b>	<b>313,286</b>	<b>81,896</b>	<b>85,653</b>	<b>82,376</b>	<b>63,361</b>

## Sessions

	6,500			2,311	4,189	19,121	4,921	5,306	4,330	4,564
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\* - ProQuest/Ancestry was unable to provide data for most of December 2020 (FY2021 Q2)

**Table 2**

## SAILOR Gale (Maryland Public Libraries)

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
<b>Sessions (Users)</b>										
ChiltonLibrary.com	3,099			1,328	1,771	6,539	991	1,302	2,241	2,005
Gale Academic OneFile Select	127,371			65,885	61,486	102,460	65,311	32,169	3,496	1,484
Gale Books and Authors	126,933			65,160	61,773	97,045	64,989	30,540	778	738
Gale General OneFile	117,312			60,688	56,624	97,950	60,578	30,382	4,733	2,257
Gale In Context: Elementary	120,441			61,901	58,540	94,234	62,105	29,637	1,828	664
Gale In Context: High School	115,963			60,292	55,671	96,740	61,051	30,718	3,540	1,431
Gale In Context: Middle School	114,505			59,192	55,313		58,419	28,104	1,355	362
Gale OneFile	413,782			213,661	200,121	443,112	214,946	132,507	67,704	27,955
<b>Totals</b>	<b>1,139,406</b>			<b>588,107</b>	<b>551,299</b>	<b>938,080</b>	<b>588,390</b>	<b>315,359</b>	<b>85,675</b>	<b>36,896</b>
<b>Searches</b>										
ChiltonLibrary.com	3,099			1,328	1,771	6,539	991	1,302	2,241	2,005
Gale Academic OneFile Select	753,692			349,749	403,943	352,426	220,589	118,302	9,801	3,734
Gale Books and Authors	763,787			353,523	410,264	339,834	221,262	113,244	2,796	2,532
Gale General OneFile	803,227			373,510	429,717	384,482	237,005	127,218	14,072	6,187
Gale In Context: Elementary	798,826			368,397	430,429	359,987	231,572	120,013	5,896	2,506
Gale In Context: High School	763,705			352,527	411,178	363,557	226,703	122,549	10,504	3,801
Gale In Context: Middle School	789,175			363,041	426,134	353,025	229,464	118,285	4,363	913
Gale OneFile	2,381,168			1,110,467	1,270,701	1,460,019	718,555	472,450	197,444	71,570
<b>Totals</b>	<b>7,056,679</b>			<b>3,272,542</b>	<b>3,784,137</b>	<b>3,619,869</b>	<b>2,086,141</b>	<b>1,193,363</b>	<b>247,117</b>	<b>93,248</b>
<b>Downloads (Retrievals)</b>										
ChiltonLibrary.com	3,099			1,328	1,771	6,539	991	1,302	2,241	2,005
Gale Academic OneFile Select	4,596			2,939	1,657	9,280	1,349	3,451	3,368	1,112
Gale Books and Authors	3,886			1,681	2,205	7,062	2,231	1,567	1,523	1,741
Gale General OneFile	9,418			4,910	4,508	20,675	4,479	5,516	7,137	3,543
Gale In Context: Elementary	6,404			3,666	2,738	13,746	4,176	4,622	3,636	1,312
Gale In Context: High School	3,267			2,383	884	12,851	1,935	5,897	3,825	1,194
Gale In Context: Middle School	2,853			2,249	604	6,800	845	2,386	2,849	720
Gale OneFile	10,221			5,541	4,680	23,891	4,923	6,662	8,187	4,119
<b>Totals</b>	<b>43,744</b>			<b>24,697</b>	<b>19,047</b>	<b>100,844</b>	<b>20,929</b>	<b>31,403</b>	<b>32,766</b>	<b>15,746</b>

Table 3

## SAILOR Gale (Maryland Schools)

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
<b>Sessions (Users)</b>										
ChiltonLibrary.com	124			94	30	722	49	244	292	137
Gale Academic OneFile Select	24,278			19,726	4,552	72,058	8,896	24,878	32,367	5,917
Gale Books and Authors	14,669			11,801	2,868	37,460	6,582	11,436	17,959	1,483
Gale General OneFile	24,042			19,923	4,119	80,909	9,602	30,033	34,509	6,765
Gale In Context: Elementary	110,830			86,816	24,014	207,064	82,728	64,603	52,599	7,134
Gale In Context: High School	44,552			34,812	9,740	124,850	16,630	41,669	53,044	13,507
Gale In Context: Middle School	45,034			37,083	7,951		15,397	35,003	53,647	6,478
Gale OneFile	94,974			77,003	17,971	325,943	50,892	121,663	127,694	25,694
<b>Totals</b>	<b>358,503</b>			<b>287,258</b>	<b>71,245</b>	<b>849,006</b>	<b>190,776</b>	<b>329,529</b>	<b>372,111</b>	<b>67,115</b>
<b>Searches</b>										
ChiltonLibrary.com	124			94	30	722	49	244	292	137
Gale Academic OneFile Select	30,407			24,743	5,664	136,179	12,093	50,799	56,355	16,932
Gale Books and Authors	15,270			12,188	3,082	40,989	7,002	12,551	19,382	2,054
Gale General OneFile	37,143			30,873	6,270	161,241	14,381	64,676	62,800	19,384
Gale In Context: Elementary	124,339			92,159	32,180	380,418	80,476	156,839	123,964	19,139
Gale In Context: High School	56,757			46,033	10,724	242,286	21,594	86,403	103,807	30,482
Gale In Context: Middle School	51,033			41,886	9,147	197,212	15,241	61,505	105,661	14,805
Gale OneFile	117,588			98,011	19,577	639,600	90,836	275,675	209,368	63,721
<b>Totals</b>	<b>432,661</b>			<b>345,987</b>	<b>86,674</b>	<b>1,798,647</b>	<b>241,672</b>	<b>708,692</b>	<b>681,629</b>	<b>166,654</b>
<b>Downloads (Retrievals)</b>										
ChiltonLibrary.com	124			94	30	722	49	244	292	137
Gale Academic OneFile Select	7,461			6,136	1,325	20,873	1,642	7,596	9,502	2,133
Gale Books and Authors	1,100			804	296	4,740	600	1,635	1,953	552
Gale General OneFile	16,733			14,265	2,468	64,348	5,611	29,817	22,336	6,584
Gale In Context: Elementary	78,180			57,804	20,376	241,599	61,340	98,782	71,253	10,224
Gale In Context: High School	36,492			29,471	7,021	123,494	13,343	48,315	51,323	10,513
Gale In Context: Middle School	40,752			34,427	6,325	122,779	12,375	41,413	61,499	7,492
Gale OneFile	13,435			10,114	3,321	47,489	5,154	16,937	19,496	5,902
<b>Totals</b>	<b>194,277</b>			<b>153,115</b>	<b>41,162</b>	<b>626,044</b>	<b>100,114</b>	<b>244,739</b>	<b>237,654</b>	<b>43,537</b>

Table 4

# SAILOR Gale

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
<b>Sessions (Users)</b>										
Libraries	1,139,406			588,107	551,299	1,026,320	588,390	315,359	85,675	36,896
Schools	358,503			287,258	71,245	959,531	190,776	329,529	372,111	67,115
Totals	1,497,909			875,365	622,544	1,985,851	779,166	644,888	457,786	104,011
<b>Searches</b>										
Libraries	7,056,679			3,272,542	3,784,137	3,619,869	2,086,141	1,193,363	247,117	93,248
Schools	432,661			345,987	86,674	1,798,647	241,672	708,692	681,629	166,654
Totals	7,489,340			3,618,529	3,870,811	5,418,516	2,327,813	1,902,055	928,746	259,902
<b>Downloads (Retrievals)</b>										
Libraries	43,744			24,697	19,047	100,844	20,929	31,403	32,766	15,746
Schools	194,277			153,115	41,162	626,044	100,114	244,739	237,654	43,537
Totals	238,021			177,812	60,209	726,888	121,043	276,142	270,420	59,283

Table 5

# SAILOR Mango Languages

	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1	FY2020	FY2020 Q4	FY2020 Q3	FY2020 Q2	FY2020 Q1
<b>Sessions (Users)</b>										
Libraries	56,885			25,422	31,463	187,093	35,629	95,892	22,617	32,955
Schools	4,448			2,838	1,610	4,505	2,895	1,540	70	
Totals	61,333			28,260	33,073	191,598	38,524	97,432	22,687	32,955

Table 6



## Top Ten Pages on SAILOR Web Site

FY2018

October-2020		
Title	URL	Views*
1	Research Databases - Services	1846
2	Maryland Public Library Directory	680
3	Marina - Services	470
4	Marina - Services	391
5	Marina - Services	221
6	Search	171
7	Services	137
8	Maryland Public Library Directory	130
9	Committees	108
10	Howard County Library System	107

November-2020		
Title	URL	Views*
1	Research Databases - Services	1243
2	Marina - Services	714
3	Maryland Public Library Directory	705
4	Search	201
5	Marina - Services	179
6	Howard County Library System	163
7	Marina - Services	161
8	Maryland Public Library Directory	159
9	Services	158
10	About Sailor	135

December-2020		
Title	URL	Views*
1	Research Databases - Services	1006
2	Marina - Services	993
3	Maryland Public Library Directory	504
4	Search	170
5	Howard County Library System	137
6	Maryland Public Library Directory	121
7	Services	98
8	SAILOR eResource Symposium	91
9	About Sailor	89
10	Maryland Interlibrary Loan Organization - Ser	72

\* Views - the number of times this page was viewed.

## Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aacofb	Anne Arundel County Forest Conservancy District Board	3,428
aadpw	AA Co. Dept of Public Works	11
baltocfb	Baltimore City Forestry Board	1,550
baltocfs	Circuit Court for Baltimore City	0
bcfb	Baltimore County Forestry Board	807
cecilfb	Cecil County Forestry Board	2,974
fdcss	Frederick County Department of Social Services	466
forvm	FORVM/ Forum for Rural Maryland	702
gcforest	Garrett County Forestry Board	1,388
hcforest	Howard County Forestry Board	3,161
lhills	Landover Hills, Town of	25,614
marbidco	Maryland Agricultural and Resource-Based Industry Development Corporation	429
mcforest	Montgomery Co. Forestry Board	603
mmctv	Montgomery Muni Cable	3,332
montgscd	Montgomery Soil Conservation District	3,428
perlit	Persianlit Online	8,394
qacfb	Queen Anne's County Forestry Board	429
vncc	North Chevy Chase, Village of	87
		56,803

\* Views - the number of times any page on the web site was viewed.