



# **SAILOR**

## **FY2022**

**FOURTH QUARTER REPORT**

**April - June 2022  
& ANNUAL REPORT**

**SAILOR Operations Center  
Enoch Pratt Free Library / State Library Resource Center  
400 Cathedral Street Baltimore, MD 21201**



## SAILOR Information Resource Statistics

	FY2022	FY2022 Q4	FY2022 Q3	FY2022 Q2	FY2022 Q1	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1
SAILOR Web Site Page Views <sup>†</sup>	95,979	20,831	27,778	25,359	22,011	81,134	23,165	21,768	21,357	14,844
SAILOR Home Page Views <sup>‡</sup>	13,247	2,815	3,876	3,696	2,860	11,673	2,870	3,283	3,230	2,290
SAILOR Visitors	50,957	12,157	14,373	13,257	11,170	42,151	11,957	11,402	11,197	7,595
WSHS Page Views	222,286	36,102	61,030	57,114	68,040	236,627	66,884	47,706	58,191	63,846

<sup>†</sup> *Web Site Page Views* - the number of times any page on the web site was viewed.

<sup>‡</sup> *Home Page Views* - the number of times the home page was viewed.

**Table 1**

# SAILOR HeritageQuest Online

	FY2022	FY2022 Q4	FY2022 Q3	FY2022 Q2	FY2022 Q1	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1
<b>Searches by Database</b>										
Books	9,050	2,924	1,453	1,367	3,306	16,999	3,693	5,099	2,598	5,609
U.S. Census	167,482	49,749	58,525	29,381	29,827	140,576	27,843	42,290	24,351	46,092
City Directories	20,262	7,521	7,510	2,228	3,003	17,204	3,399	6,782	2,851	4,172
Freedman's Bank	760	375	191	78	116	714	90	238	130	256
Social Security Death Index	21	18		3		8		2		6
Cemeteries	3,485	1,063	1,002	529	891	1,564	334	319	370	541
Immigration Records	363	136	111	65	51	221	49	43	9	120
Maps & Photos	592	229	191	78	94	327	25	115	60	127
Military Records	22	14	4	1	3	9	1	1		7
Public Records	3,339	1,333	1,111	440	455	1,690	321	481	340	548
Revolutionary War	1,131	373	416	161	181	733	143	320	111	159
U.S. Congress Actions	42	12	16		14	70	6	36	3	25
Vital Records	4,898	1,834	1,636	785	643	2,754	752	780	398	824
<b>Totals</b>	<b>211,447</b>	<b>65,581</b>	<b>72,166</b>	<b>35,116</b>	<b>38,584</b>	<b>182,869</b>	<b>36,656</b>	<b>56,506</b>	<b>31,221</b>	<b>58,486</b>
<b>Citation Abstracts by Database</b>										
Books	23,798	8,973	5,278	4,270	5,277	12,226	4,719	3,165	269	4,073
U.S. Census	131,679	34,260	44,497	23,363	29,559	89,103	30,067	26,757	5,597	26,682
City Directories	70,770	20,366	17,433	14,619	18,352	21,182	10,636	7,517	449	2,580
Freedman's Bank	457	126	101	34	196	814	585	64	78	87
Social Security Death Index	16	15		1		20				20
Cemeteries	2,065	563	656	333	513	1,162	461	256	176	269
Immigration Records	1,137	710	388	16	23	262	31	102	11	118
Maps & Photos	335	89	121	26	99	244	5	215	2	22
Military Records	769	151	313	246	59	251	131	50	1	69
Public Records	777	268	229	112	168	383	87	104	32	160
Revolutionary War	3,485	1,050	1,349	351	735	1,494	672	598		224
U.S. Congress Actions	41	10	1		30	46	1	25	3	17
Vital Records	2,143	620	495	318	710	1,109	317	339	159	294
<b>Totals</b>	<b>237,472</b>	<b>67,201</b>	<b>70,861</b>	<b>43,689</b>	<b>55,721</b>	<b>128,296</b>	<b>47,712</b>	<b>39,192</b>	<b>6,777</b>	<b>34,615</b>
<b>Sessions</b>										
	15,265	4,143	4,849	3,165	3,108	13,727	3,066	4,161	2,311	4,189

\* - ProQuest/Ancestry was unable to provide data for most of December 2020 (FY2021 Q2)

Table 2

## SAILOR Gale (Maryland Public Libraries)

	FY2022	FY2022 Q4	FY2022 Q3	FY2022 Q2	FY2022 Q1	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1
<b>Sessions (Users)</b>										
Gale Academic OneFile Select	126,984	2,542	3,586	48,708	72,148	307,515	71,068	109,076	65,885	61,486
Gale Books and Authors	120,655	418	642	46,957	72,638	307,089	71,361	108,795	65,160	61,773
Gale General OneFile	110,504	2,108	3,479	42,722	62,195	276,681	60,467	98,902	60,688	56,624
Gale In Context: Elementary	940,940	507,259	244,239	126,569	62,873	285,614	62,339	102,834	61,901	58,540
Gale In Context: High School	675,606	238,278	248,492	127,598	61,238	276,894	60,310	100,621	60,292	55,671
Gale In Context: Middle School	1,661,972	240,684	974,921	383,560	62,807		58,432	98,362	59,192	55,313
Gale OneFile	2,054,045	951,290	535,820	344,878	222,057	954,254	211,383	329,089	213,661	200,121
Totals	5,690,706	1,942,579	2,011,179	1,120,992	615,956	2,408,047	595,360	947,679	586,779	549,528
<b>Searches</b>										
Gale Academic OneFile Select	497,263	5,554	7,153	176,591	307,965	1,449,044	330,064	365,288	349,749	403,943
Gale Books and Authors	483,062	2,121	2,435	170,914	307,592	1,459,945	330,681	365,477	353,523	410,264
Gale General OneFile	533,166	4,730	7,450	192,034	328,952	1,541,621	350,808	387,586	373,510	429,717
Gale In Context: Elementary	1,354,336	533,181	246,552	260,948	313,655	1,518,720	340,495	379,399	368,397	430,429
Gale In Context: High School	1,074,294	240,043	253,233	265,794	315,224	1,475,298	337,769	373,824	352,527	411,178
Gale In Context: Middle School	2,069,472	243,328	978,847	524,539	322,758	1,514,069	343,681	381,213	363,041	426,134
Gale OneFile	3,308,744	952,441	572,720	796,483	987,100	4,537,696	1,023,160	1,133,368	1,110,467	1,270,701
Totals	9,320,337	1,981,398	2,068,390	2,387,303	2,883,246	13,496,393	3,056,658	3,386,155	3,271,214	3,782,366
<b>Downloads (Retrievals)</b>										
Chilton Library	7,287	2,321	1,673	1,689	1,604	6,440	1,709	1,403	1,657	1,671
Gale Academic OneFile Select	14,288	3,371	4,258	4,413	2,246	11,521	2,617	4,308	2,939	1,657
Gale Books and Authors	5,566	1,353	1,419	1,225	1,569	6,332	1,047	1,399	1,681	2,205
Gale General OneFile	17,782	3,212	7,560	4,268	2,742	16,665	3,362	3,885	4,910	4,508
Gale In Context: Elementary	9,624	4,071	2,489	1,606	1,458	13,282	2,728	4,150	3,666	2,738
Gale In Context: High School	15,969	1,729	7,373	4,381	2,486	11,396	3,688	4,441	2,383	884
Gale In Context: Middle School	13,339	4,317	4,558	3,768	696	8,254	1,437	3,964	2,249	604
Gale OneFile	19,561	1,883	7,165	7,049	3,464	19,832	4,144	5,467	5,541	4,680
Totals	103,416	22,257	36,495	28,399	16,265	93,722	20,732	29,017	25,026	18,947

Table 3

## SAILOR Gale (Maryland Schools)

	FY2022	FY2022 Q4	FY2022 Q3	FY2022 Q2	FY2022 Q1	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1
<b>Sessions (Users)</b>										
Gale Academic OneFile Select	108,714	28,195	42,969	32,147	5,403	59,511	15,427	19,806	19,726	4,552
Gale Books and Authors	66,797	18,510	25,141	18,528	4,618	37,707	9,239	13,799	11,801	2,868
Gale General OneFile	107,381	27,435	41,297	32,994	5,655	59,591	15,578	19,971	19,923	4,119
Gale In Context: Elementary	271,672	61,599	114,702	79,347	16,024	250,541	55,134	84,577	86,816	24,014
Gale In Context: High School	201,433	43,956	79,589	64,265	13,623	111,380	31,299	35,529	34,812	9,740
Gale In Context: Middle School	211,530	37,893	82,363	76,054	15,220	23,450	36,053	37,083	7,951	
Gale OneFile	415,963	93,916	159,723	141,531	20,793	242,198	66,918	80,306	77,003	17,971
Totals	1,383,490	311,504	545,784	444,866	81,336	760,928	217,045	290,041	287,164	71,215
<b>Searches</b>										
Gale Academic OneFile Select	112,709	27,439	44,627	35,410	5,233	70,237	16,291	23,539	24,743	5,664
Gale Books and Authors	68,338	18,816	25,604	19,087	4,831	39,899	9,790	14,839	12,188	3,082
Gale General OneFile	152,377	34,324	60,287	48,633	9,133	89,982	21,475	31,364	30,873	6,270
Gale In Context: Elementary	358,913	80,966	154,481	103,870	19,596	301,645	70,201	107,105	92,159	32,180
Gale In Context: High School	277,453	56,383	108,391	94,053	18,626	152,338	41,476	54,105	46,033	10,724
Gale In Context: Middle School	269,112	44,194	106,614	97,883	20,421	123,925	26,543	46,349	41,886	9,147
Gale OneFile	400,667	83,795	145,953	153,029	17,890	294,363	69,377	107,398	98,011	19,577
Totals	1,639,569	345,917	645,957	551,965	95,730	1,072,389	255,153	384,699	345,893	86,644
<b>Downloads (Retrievals)</b>										
Chilton Library	234	46	61	67	60	254	61	78	86	29
Gale Academic OneFile Select	27,951	4,875	12,677	8,947	1,452	17,168	3,342	6,365	6,136	1,325
Gale Books and Authors	2,585	577	766	993	249	2,606	558	948	804	296
Gale General OneFile	74,650	16,999	29,289	23,500	4,862	41,367	10,584	14,050	14,265	2,468
Gale In Context: Elementary	183,150	40,419	87,234	47,175	8,322	171,644	38,454	55,010	57,804	20,376
Gale In Context: High School	212,990	37,609	88,611	73,724	13,046	102,192	31,945	33,755	29,471	7,021
Gale In Context: Middle School	199,152	27,228	78,172	78,970	14,782	88,820	16,612	31,456	34,427	6,325
Gale OneFile	47,052	9,180	19,592	15,609	2,671	31,151	8,172	9,544	10,114	3,321
Totals	747,764	136,933	316,402	248,985	45,444	455,202	109,728	151,206	153,107	41,161

Table 4

# SAILOR Gale

	FY2022	FY2022 Q4	FY2022 Q3	FY2022 Q2	FY2022 Q1	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1
<b>Sessions (Users)</b>										
Libraries	5,183,447	1,435,320	2,011,179	1,120,992	615,956	2,679,346	595,360	947,679	586,779	549,528
Schools	1,383,490	311,504	545,784	444,866	81,336	865,465	217,045	290,041	287,164	71,215
Totals	6,566,937	1,746,824	2,556,963	1,565,858	697,292	3,544,811	812,405	1,237,720	873,943	620,743
<b>Searches</b>										
Libraries	8,787,156	1,448,217	2,068,390	2,387,303	2,883,246	13,496,393	3,056,658	3,386,155	3,271,214	3,782,366
Schools	1,639,569	345,917	645,957	551,965	95,730	1,072,389	255,153	384,699	345,893	86,644
Totals	10,426,725	1,794,134	2,714,347	2,939,268	2,978,976	14,568,782	3,311,811	3,770,854	3,617,107	3,869,010
<b>Downloads (Retrievals)</b>										
Libraries	99,345	18,186	36,495	28,399	16,265	93,722	20,732	29,017	25,026	18,947
Schools	747,764	136,933	316,402	248,985	45,444	455,202	109,728	151,206	153,107	41,161
Totals	847,109	155,119	352,897	277,384	61,709	548,924	130,460	180,223	178,133	60,108

Table 5

# SAILOR Mango Languages

	FY2022	FY2022 Q4	FY2022 Q3	FY2022 Q2	FY2022 Q1	FY2021	FY2021 Q4	FY2021 Q3	FY2021 Q2	FY2021 Q1
<b>Sessions (Users)</b>										
Libraries	181,005	21,126	24,965	114,219	20,695	104,209	21,237	26,087	25,422	31,463
Schools	22,386	3,075	3,786	13,897	1,628	11,222	3,120	3,654	2,838	1,610
Totals	203,391	24,201	28,751	128,116	22,323	115,431	24,357	29,741	28,260	33,073

Table 6



## Top Ten Pages on SAILOR Web Site

FY2018

FY2018

April-2022		
Title	URL	Views*
1 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/">https://directory.sailor.lib.md.us/</a>	1238
2 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/">https://www.sailor.lib.md.us/services/marina/</a>	1099
3 Research Databases - Services	<a href="https://www.sailor.lib.md.us/services/databases/">https://www.sailor.lib.md.us/services/databases/</a>	695
4 Howard County Library System	<a href="https://directory.sailor.lib.md.us/library/info/?id=15">https://directory.sailor.lib.md.us/library/info/?id=15</a>	322
5 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/library/">https://directory.sailor.lib.md.us/library/</a>	142
6 Search	<a href="https://www.sailor.lib.md.us/search/">https://www.sailor.lib.md.us/search/</a>	142
7 Services	<a href="https://www.sailor.lib.md.us/services/">https://www.sailor.lib.md.us/services/</a>	128
8 Research Databases - Services	<a href="https://www.sailor.lib.md.us/services/databases/?id=56082">https://www.sailor.lib.md.us/services/databases/?id=56082</a>	125
9 About Sailor	<a href="https://www.sailor.lib.md.us/about/">https://www.sailor.lib.md.us/about/</a>	95
10 Links	<a href="https://www.sailor.lib.md.us/links/">https://www.sailor.lib.md.us/links/</a>	86

May-2022		
Title	URL	Views*
1 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/">https://directory.sailor.lib.md.us/</a>	1701
2 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/">https://www.sailor.lib.md.us/services/marina/</a>	1236
3 Research Databases - Services	<a href="https://www.sailor.lib.md.us/services/databases/">https://www.sailor.lib.md.us/services/databases/</a>	795
4 Howard County Library System	<a href="https://directory.sailor.lib.md.us/library/info/?id=15">https://directory.sailor.lib.md.us/library/info/?id=15</a>	349
5 Search	<a href="https://www.sailor.lib.md.us/search/">https://www.sailor.lib.md.us/search/</a>	186
6 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/library/">https://directory.sailor.lib.md.us/library/</a>	149
7 Services	<a href="https://www.sailor.lib.md.us/services/">https://www.sailor.lib.md.us/services/</a>	127
8 About Sailor	<a href="https://www.sailor.lib.md.us/about/">https://www.sailor.lib.md.us/about/</a>	109
9 Maryland Interlibrary Loan Organization	<a href="https://www.sailor.lib.md.us/services/marina/milo/">https://www.sailor.lib.md.us/services/marina/milo/</a>	107
10 Research Databases - Services	<a href="https://www.sailor.lib.md.us/services/databases/?id=56082">https://www.sailor.lib.md.us/services/databases/?id=56082</a>	90

June-2022		
Title	URL	Views*
1 Marina - Services	<a href="https://www.sailor.lib.md.us/services/marina/">https://www.sailor.lib.md.us/services/marina/</a>	1187
2 Research Databases - Services	<a href="https://www.sailor.lib.md.us/services/databases/">https://www.sailor.lib.md.us/services/databases/</a>	664
3 Maryland Public Library Directory	<a href="https://directory.sailor.lib.md.us/">https://directory.sailor.lib.md.us/</a>	452
4 Howard County Library System	<a href="https://directory.sailor.lib.md.us/library/info/?id=15">https://directory.sailor.lib.md.us/library/info/?id=15</a>	326
5 Anne Arundel County Public Library	<a href="https://directory.sailor.lib.md.us/library/info/?id=2">https://directory.sailor.lib.md.us/library/info/?id=2</a>	103
6 Search	<a href="https://www.sailor.lib.md.us/search/">https://www.sailor.lib.md.us/search/</a>	101
7 Services	<a href="https://www.sailor.lib.md.us/services/">https://www.sailor.lib.md.us/services/</a>	99
8 About Sailor	<a href="https://www.sailor.lib.md.us/about/">https://www.sailor.lib.md.us/about/</a>	89
9 Maryland Interlibrary Loan Organization	<a href="https://www.sailor.lib.md.us/services/marina/milo/">https://www.sailor.lib.md.us/services/marina/milo/</a>	89
10 Montgomery County Public Libraries	<a href="https://directory.sailor.lib.md.us/library/info/?id=17">https://directory.sailor.lib.md.us/library/info/?id=17</a>	72

\* Views - the number of times this page was viewed.

## Top 25 Pages on SAILOR Web Site

Fiscal Year 2022			
Title	Page	Views*	
1	Marina - Services	<a href="http://www.sailor.lib.md.us/services/marina/">http://www.sailor.lib.md.us/services/marina/</a>	15210
2	Research Databases - Services	<a href="http://www.sailor.lib.md.us/services/databases/">http://www.sailor.lib.md.us/services/databases/</a>	15148
3	Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/">http://directory.sailor.lib.md.us/</a>	10237
4	Howard County Library System	<a href="http://directory.sailor.lib.md.us/library/info/?id=15">http://directory.sailor.lib.md.us/library/info/?id=15</a>	3901
5	Search	<a href="http://www.sailor.lib.md.us/search/">http://www.sailor.lib.md.us/search/</a>	2907
6	Maryland Public Library Directory	<a href="http://directory.sailor.lib.md.us/library/">http://directory.sailor.lib.md.us/library/</a>	1730
7	Services	<a href="http://www.sailor.lib.md.us/services/">http://www.sailor.lib.md.us/services/</a>	1643
8	About Sailor	<a href="http://www.sailor.lib.md.us/about/">http://www.sailor.lib.md.us/about/</a>	1524
9	Links	<a href="http://www.sailor.lib.md.us/links/">http://www.sailor.lib.md.us/links/</a>	1161
10	Maryland Interlibrary Loan Organization - Services	<a href="http://www.sailor.lib.md.us/services/marina/milo/">http://www.sailor.lib.md.us/services/marina/milo/</a>	1145
11	Anne Arundel County Public Library	<a href="http://directory.sailor.lib.md.us/library/info/?id=2">http://directory.sailor.lib.md.us/library/info/?id=2</a>	1051
12	Enoch Pratt Free Library	<a href="http://directory.sailor.lib.md.us/library/info/?id=3">http://directory.sailor.lib.md.us/library/info/?id=3</a>	1043
13	Contacts	<a href="http://www.sailor.lib.md.us/contacts/">http://www.sailor.lib.md.us/contacts/</a>	1002
14	Committees	<a href="http://www.sailor.lib.md.us/committees/">http://www.sailor.lib.md.us/committees/</a>	983
15	Prince George's County Memorial Library System	<a href="http://directory.sailor.lib.md.us/library/info/?id=18">http://directory.sailor.lib.md.us/library/info/?id=18</a>	963
16	Baltimore County Public Library	<a href="http://directory.sailor.lib.md.us/library/info/?id=4">http://directory.sailor.lib.md.us/library/info/?id=4</a>	890
17	Montgomery County Public Libraries	<a href="http://directory.sailor.lib.md.us/library/info/?id=17">http://directory.sailor.lib.md.us/library/info/?id=17</a>	682
18	Maryland Public Library Directory - Admin - Employees	<a href="http://directory.sailor.lib.md.us/admin/employee.php">http://directory.sailor.lib.md.us/admin/employee.php</a>	667
19	Research Databases - Services	<a href="http://www.sailor.lib.md.us/services/databases/?id=56082">http://www.sailor.lib.md.us/services/databases/?id=56082</a>	639
20	Sailor Network - Services	<a href="http://www.sailor.lib.md.us/services/network/">http://www.sailor.lib.md.us/services/network/</a>	621
21	Howard County Library System	<a href="http://directory.sailor.lib.md.us/library/?id=15">http://directory.sailor.lib.md.us/library/?id=15</a>	581
22	Frederick County Public Libraries	<a href="http://directory.sailor.lib.md.us/library/info/?id=12">http://directory.sailor.lib.md.us/library/info/?id=12</a>	564
23	Marina - Services	<a href="http://www.sailor.lib.md.us/services/marina/?lib=MSL">http://www.sailor.lib.md.us/services/marina/?lib=MSL</a>	499
24	Maryland Public Library Directory - Admin - Branches	<a href="http://directory.sailor.lib.md.us/admin/branch.php">http://directory.sailor.lib.md.us/admin/branch.php</a>	483
25	Prince George's County Memorial Library System	<a href="http://directory.sailor.lib.md.us/library/?id=18">http://directory.sailor.lib.md.us/library/?id=18</a>	481

\* Views - the number of times this page was viewed.

## Web Site Hosting Service (WSHS) Site Data

Login	Agency	Views*
aacofb	Anne Arundel County Forest Conservancy District Board	4,993
aadpw	AA Co. Dept of Public Works	3
baltocfb	Baltimore City Forestry Board	2,519
baltocfs	Circuit Court for Baltimore City	0
bcfb	Baltimore County Forestry Board	1,617
cecilfb	Cecil County Forestry Board	4,262
fccss	Frederick County Department of Social Services	1,389
forvm	FORVM/ Forum for Rural Maryland	415
gcforest	Garrett County Forestry Board	1,043
hcforest	Howard County Forestry Board	2,763
lhills	Landover Hills, Town of	23,375
marbidco	Maryland Agricultural and Resource-Based Industry Development Corporation	343
mcforest	Montgomery Co. Forestry Board	521
mmctv	Montgomery Muni Cable	1,400
montgscd	Montgomery Soil Conservation District	4,993
perlit	Persianlit Online	8,237
qacfb	Queen Anne's County Forestry Board	343
vncc	North Chevy Chase, Village of	18
		58,234

\* Views - the number of times any page on the web site was viewed.

## Annual Web Site Hosting Service (WSHS) Site Data

login	Agency	FY21	FY22
aacofb	Anne Arundel County Forest Conservancy District Board	529,807	534,187
aadpw	AA Co. Dept of Public Works	12,522	12,788
baltocfb	Baltimore City Forestry Board	27	43
baltocts	Circuit Court for Baltimore City	6,340	7,058
bcfb	Baltimore County Forestry Board	0	0
cecilfb	Cecil County Forestry Board	3,675	3,519
fdcss	Frederick County Department of Social Services	13,739	15,235
forvm	FORVM/ Forum for Rural Maryland	1,851	3,088
gcforest	Garrett County Forestry Board	2,964	2,107
hcforest	Howard County Forestry Board	5,333	4,339
lhills	Landover Hills, Town of	12,115	11,850
marbidco	Maryland Agricultural and Resource-Based Industry Development Corporation	100,237	123,074
mcforest	Montgomery Co. Forestry Board	1,804	2,360
mmctv	Montgomery Muni Cable	2,461	3,301
montgsd	Montgomery Soil Conservation District	12,320	9,314
perlit	Persianlit Online	12,522	12,788
qacfb	Queen Anne's County Forestry Board	33,825	32,444
		221,735	243,308